

Statewide Information Technology

ANNUAL REPORT 2024-2025

ACTIVATING CALIFORNIA'S TECHNOLOGY FUTURE



California
DEPARTMENT OF TECHNOLOGY



PURPOSE

Serve the people by leveraging California's role as a global technology leader.

VISION

Accelerate technology-driven progress to benefit all.

Our Strategic Intent

CDT's Purpose and Vision reflect the overarching strategic intent informing how California state government will use technology to achieve our public mission. This aspirational, long-term intent defines our future destination. And in 2025, it provided strategic context for decision-making priorities amid statewide emergencies and mandates under budget crisis pressure. As a result, we focused our goals for state government technology to align strategy execution across the state and deliver performance excellence for the people of California.



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Liana Bailey-Crimmins
State Chief Information Officer
& California Department of
Technology Director

OPENING MESSAGE:

ACTIVATING CALIFORNIA'S TECHNOLOGY FUTURE

It's a privilege to share the 2024-2025 Statewide Information Technology Annual Report through the next chapter of our 3-year, statewide IT strategy — Envision 2026: California's Technology Future.

This year's progress is a result of incredible partnership across the state government IT community. The Statewide Technology Council and the Agency Information Officers that comprise it have been instrumental in transforming

Envision 2026 from strategy into reality — aligning statewide priorities, shaping initiatives, and measuring outcomes. Equally important are the department-level Chief Information Officers who are the bridge between business goals and technology delivery, turning vision into services that improve the lives of our residents.

With the release of the 2025 Roadmap, we moved into the second year of this journey under the theme “Activating California's Technology Future,” to highlight how California's technology community is working together to advance progress and create positive experiences for the people we serve.

The 2025 Roadmap builds on the foundation we set in 2024 by outlining the priorities, projects, and performance measures that bring these goals to life in tangible ways. It also establishes metrics and Objectives and Key Results that track our progress over time, allowing us to measure what's working, adjust where needed, and ensure Californians experience the benefits of our technology investments.

This year's report reflects our commitment to align our efforts across state government. Through the Statewide Integrated Strategy Management Office, agencies and departments are coordinating more closely than ever by contributing projects and tracking progress against our common objectives. The Roadmap provides the structure — and the measurements — that keep these efforts in motion, so impact and progress are transparent and measurable.

California continues to embrace emerging technologies with the same spirit of collaboration and accountability that drives our broader IT strategy. We are advancing the responsible use of generative AI, exploring a secure digital identity ecosystem, expanding scalable cloud innovation, and hardening cybersecurity. These are deliberate steps to harness these tools to better serve Californians. Our goal isn't technology for its own sake, but technology that empowers departments to deliver more reliable and equitable services faster than ever.

The report also delivers stories from across state government — projects that show the 2025 Roadmap in action. These examples illustrate how our vision is being realized through work that's already underway — the work that lays the foundation for a more digital, better-connected California.

I invite you to join us in celebrating this progress while we look ahead to the future we're building together.





Section 2

2025 Strategy Summary

STRATEGIC THROUGHLINES

ENVISION 2026

THE 2025 ROADMAP

STRATEGIC THROUGHLINES

Our strategic past informs how we activate California's technology future today.

Our Strategic Throughlines are foundational principles that shape how and why California state government allocates resources, executes policies and adapts to change in the context of technology. By definition, throughlines represent the enduring, consistent themes, priorities, and commitments that provide context and guide decision-making over an extended period of time.

Strategic Imperatives are a small set of critical, non-negotiable objectives that define how our organization will shift its trajectory to achieve our vision. **Strategic Initiatives** are time-bound, action-oriented programs or projects designed to execute our strategic imperatives and bridge the gap from objectives to daily operations. All three strategic elements — throughlines, imperatives and initiatives — cascade together to align our entire organization toward Envision 2026: California's Technology Future.

In 2025, our Strategic Imperatives defined the critical path of necessary and ongoing actions required to successfully navigate toward our destination. The aligned Strategic Initiatives detailed herein represent key action projects from previous years still influencing how we activate our technology future today.

STRATEGIC IMPERATIVE PEOPLE FIRST

We are dedicated to ensuring equitable access to technology and digital services for all Californians, bridging the digital divide and empowering everyone.

ALIGNED STRATEGIC INITIATIVES:



Broadband for All

Strategic Throughline: Expand broadband infrastructure to underserved and unserved communities, ensuring everyone can access high-speed internet. This initiative supports digital inclusion and enables the growth of a remote and connected workforce.

Broadband for All accelerates the expansion of internet infrastructure to underserved and unserved regions through coordinated planning efforts such as the Middle-Mile Broadband Initiative and last-mile projects extending through 2026. Through deploying broadband in rural communities, creating equal opportunities for households, businesses, and schools, and fostering sustainable partnerships with local governments and ISPs, Broadband for All initiative becomes a direct driver of economic growth, equity, and long-term inclusion.



Digital Equity

Strategic Throughline: Implement programs to make internet services more affordable for low-income households, bridging the digital divide.

Digital Equity addresses the affordability gap, access barriers, and disparities in digital skills training that limit participation in California’s digital future. Through developing affordability programs for low-income households, expanding device access, offering digital literacy training, and partnering with community-based organizations, the initiative ensures that Californians from all backgrounds experience government services equitably and effectively.

STRATEGIC IMPERATIVE SECURITY ALWAYS

We are committed to prioritizing the needs of our residents while ensuring the highest standards of cybersecurity to safeguard their data, privacy, and well-being

ALIGNED STRATEGIC INITIATIVE



Cal-Secure

Strategic Throughline: Enhance cybersecurity capabilities across all state entities, investing in robust security measures to protect data and infrastructure. Through the measures described below, Cal-Secure implementation builds public trust by ensuring stronger statewide resilience against cyberattacks.

A multi-year cybersecurity roadmap for California, Cal-Secure is designed to be flexible and innovative and to enable the state to manage existing and future cyber threats more effectively. Cal-Secure elevates cybersecurity across all state agencies, reinforcing California’s resilience against emerging threats and enhancing organizational maturity in line with our Security Always Strategic Imperative. The initiative strengthens cybersecurity by setting unified standards for data and system protection, driving enterprise-wide adoption of robust security tools, and embedding proactive risk management practices, including incident response playbooks.



Data Strategy

Strategic Throughline: Prioritize developing and distributing authoritative dataset and establishing governance structures to manage data responsibly.

Data Strategy strengthens California’s ability to future-proof its government services through trusted, modular, and emerging technology-ready solutions. Through building clear governance and stewardship models, prioritizing authoritative datasets, and expanding responsible data-sharing practices across departments, the initiative enables evidence-based policymaking, supports performance dashboards, and ensures data is treated as a secure, valuable state asset.

STRATEGIC IMPERATIVE LEAD WITH PURPOSE

We encourage every stakeholder to embrace their role as a leader in driving positive change, fostering innovation, and shaping the future of our state.

ALIGNED STRATEGIC INITIATIVES



Digital Strategy

Strategic Throughline: Provide a comprehensive framework for all levels of California Government and education systems to use technology to innovate and improve experiences and services for their residents.

Digital Strategy establishes a governance framework for statewide digital innovation by leveraging the SISMO office and distributed alignment tools to deliver quarterly dashboards, annual reports, and aligned strategic execution. This initiative provides agencies with a shared vision for service delivery, grounded in principles of user-centered design, accessibility, and transparency. It also offers guidance to local governments, educational institutions, and other partners, while setting clear technology priorities that will respond to long-term resident needs.



Workforce Development Framework

Strategic Throughline: Unify and enhance the skills of California's cybersecurity professionals, with a continued focus on workforce development, particularly in emerging industries and technologies.

Workforce Development Framework ensures that California's technology and cybersecurity workforce is prepared for present and future demands. The initiative has a one-year target of increasing job-seeker engagement by 10% across public-sector recruitment channels, which emphasizes standardized training pathways for information technology and cyber professionals, strengthened partnerships with higher education and the private sector, and competency frameworks that unify hiring and retention practices. Through ongoing reskilling in emerging technologies such as artificial intelligence, cloud, and cybersecurity Workforce Development Framework ensures the state sustains a capable workforce ready to meet evolving challenges.



ENVISION 2026
California's Technology Future

Executive Summary

A comprehensive, multi-year state government strategy to advance technology across California, Envision 2026 is defined by five goals, each with three outcomes that collectively demonstrate the value and impact of achieving these goals. This year, Envision 2026 was focused and executed across California via the 2025 Roadmap, our annual portfolio of statewide strategic change. Visit our [website](#) for more details.



GOAL 1: Advance an Inclusive Digital Experience for All.

Outcomes: People-Centric, Accessible, Responsive



GOAL 2: Secure California's Technology Investments.

Outcomes: Cyber Hygiene, Cyber Resilience, Cyber Maturity



GOAL 3: Strengthen California's Public Sector Technology Workforce for Today And Tomorrow.

Outcomes: Prepared, Engaged, Destination Employer



GOAL 4: Align Strategy Execution Across the State.

Outcomes: Shared Purpose, Strategic Progress, Performance Excellence



GOAL 5: Continually Future-Proof the Business of Government.

Outcomes: Public Trust, Modularity, Emerging Tech Readiness

The 2025 Roadmap | Overview by Goals & Outcomes

A total of 107 projects* from both centralized and distributed sources contribute to the realization of the five Envision 2026 Goals and the 15 Outcomes detailed below.

Centralized Project Sources (72 Projects)

Distributed Project Sources (35 Projects)

Envision 2026 Goals & Outcomes



People-Centric
Accessible
Responsive



Cyber Hygiene
Cyber Resilience
Cyber Maturity



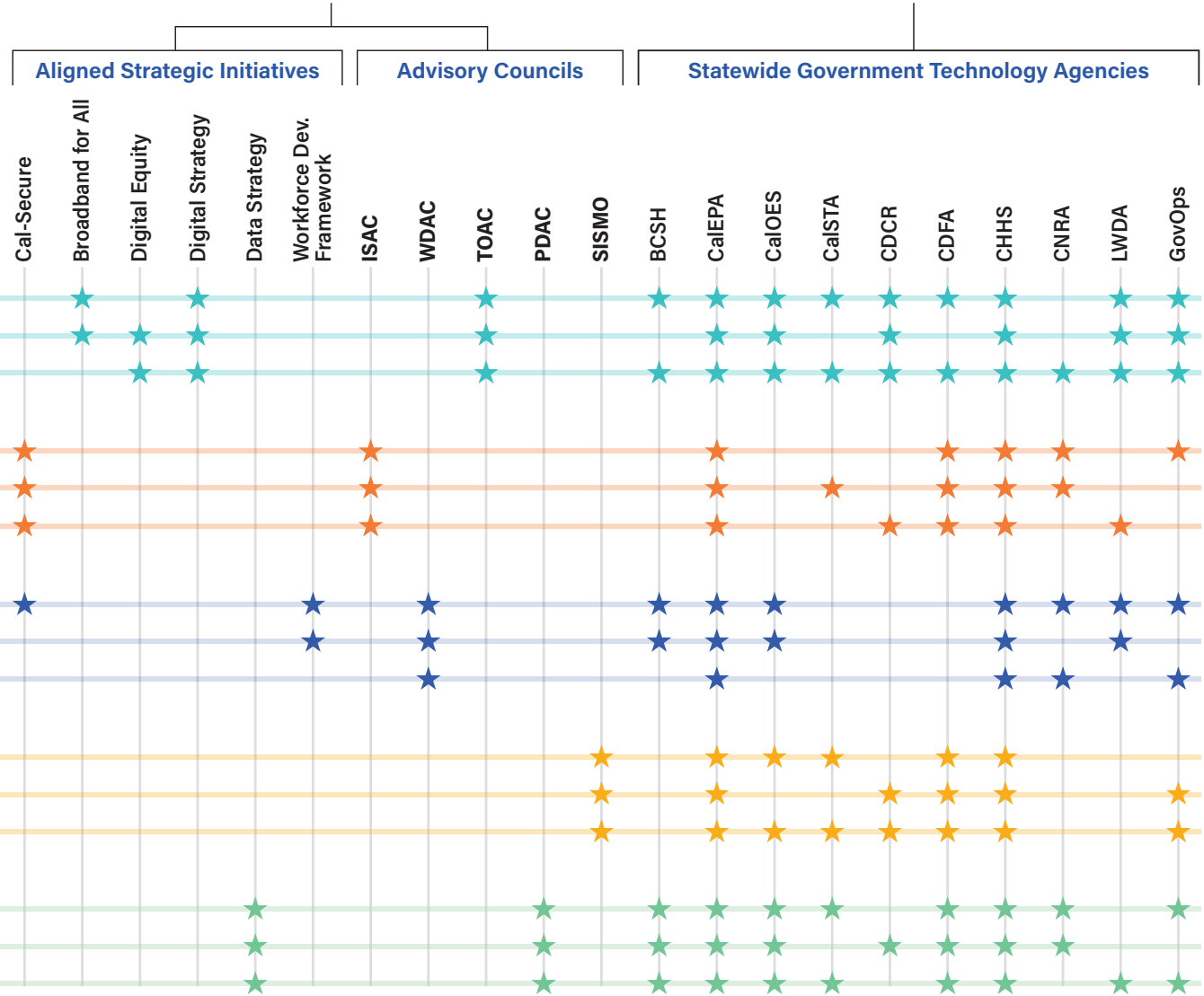
Prepared
Engaged
Destination Employer



Shared Purpose
Strategic Progress
Performance Excellence



Public Trust
Modularity
Emerging Tech Readiness



*The stars on this chart indicate a specific project source has one or more projects which contribute to a specific outcome. Projects can serve one or more outcomes.

The 2025 Roadmap: The Heart of Envision 2026

“At the heart of Envision 2026 are **annual roadmaps** for us to follow to **deliver better outcomes** for every Californian. Developed in collaboration with the State Technology Council, this **strategy charts a forward-thinking course** where every department keeps its autonomy while aligning to the same strategy”.

— LIANA BAILEY-CRIMMINS, STATE CIO AND CDT DIRECTOR

THE 2025 ROADMAP CREATION OVERVIEW



In the **2025 Roadmap** are **107 Action Projects** aligned to and inspired by the strategic intent described in Envision 2026.

- **Advisory Councils** identified **72 Centralized Action Projects** from **statewide** active and planned portfolios.
- **Agency and Department Chief Information Officers** identified **35 Distributed Action Projects** from **agency & department** active and planned portfolios.

Note: The 2025 Roadmap was developed initially for the Centralized Action Projects and [can be found here](#). The Distributed Action Projects were added as an addendum. The 2025 Roadmap Addendum is available upon request.



Section 3

2025 Statewide IT Performance Metrics

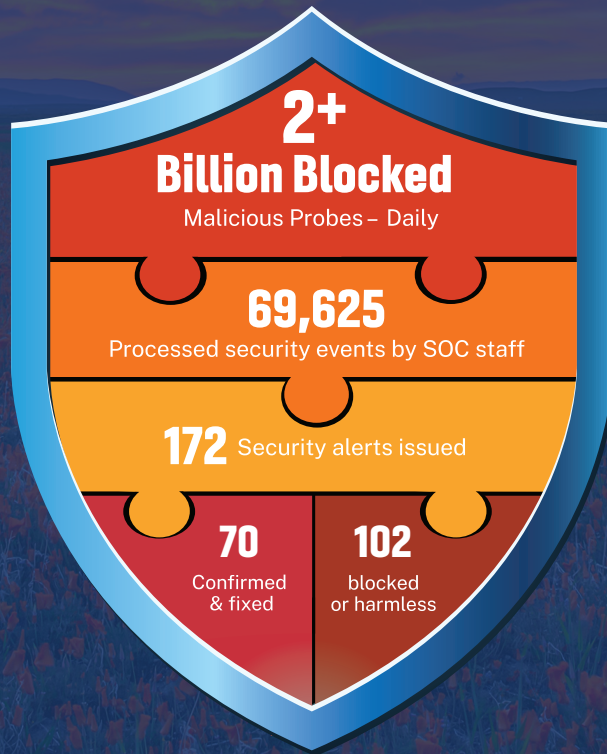
STATEWIDE IT PERFORMANCE METRICS

The following metrics are part of CDT's performance management framework. Performance targets were initially identified in the 2016 Annual Report. Subsequent reports show the annual measurements of progress in improving and enhancing the state's information technology program.

SECURITY

Malicious Activity Detected by SOC

Malicious activities detected in FY 2024-25 by CDT's Security Operations Center targeting the California Government Enterprise Network and other state-managed IT systems.



42 2023-24

50 2024-25

Independent Security Assessments Tech Focused by the CA Military Department

Maturity Score for Past Two Fiscal Years



Number of Audits Completed for Information Security Program Audit (ISPA) Policy



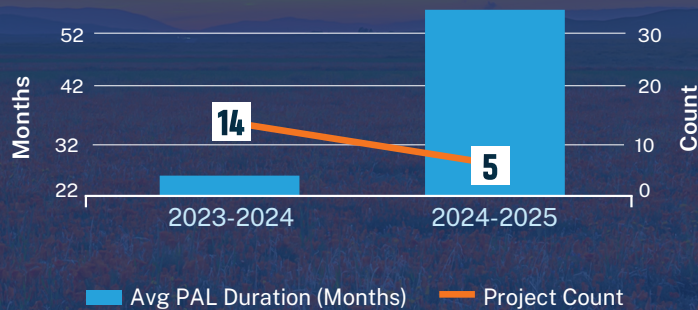
Number of Electronic Breaches Involving Lost or Stolen Unencrypted Devices or Media Containing Personally Identifiable Information

PROJECT DELIVERY

Number of IT Projects Increased while IT Project Planning Duration Decreased

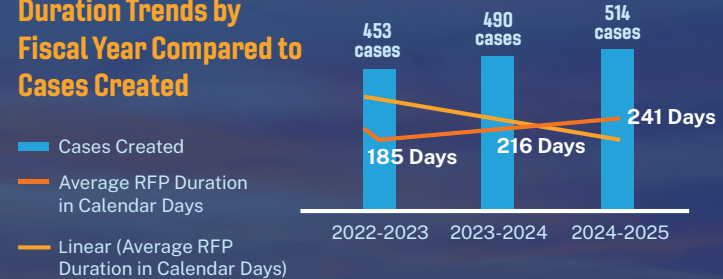
Technology projects have clear goals, sound business cases, accurate costs, and realistic schedules. The chart shows projects are being planned quicker as their overall number increases.

2-Year PAL Average Duration

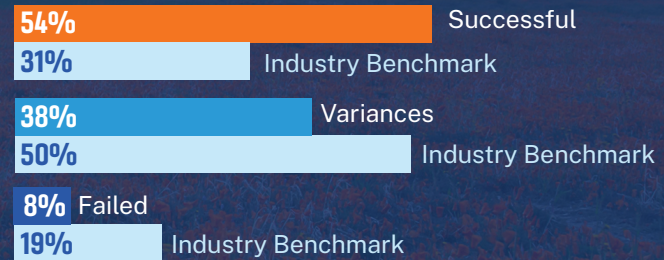


The difference between FY 2023-24 and FY 2024-25 reflects budget conditions, and departments in the planning and procurement pipeline. The higher average PAL duration in FY 2024-25 is largely driven by two long-running projects that skew the data and are not representative of most projects. Under the new Project Delivery Lifecycle, future metrics are expected to improve as projects will be approved, better defined, and validated through proofs of concept and minimum viable products (MVP). This testing will reduce scope changes resulting in faster approvals, higher success rates, and better ROI.

RFP Workload and Duration Trends by Fiscal Year Compared to Cases Created



Non-delegated Projects Outcomes



The State IT project outcomes are better than the industry benchmark¹.

Successful – within 10% variance in scope, schedule, or cost.

Variations – 10% or more variance in scope, schedule, or cost.

Failed – Terminated by CDT.

Projects withdrawn by the department are noted in this report.

¹ Standish Group CHAOS [I] Report. (CHAOS - the Comprehensive Human Appraisal for Originating Software)

WORKFORCE

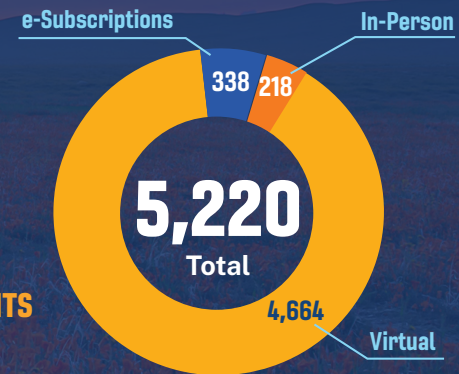
Number of
**GenAI Training
Classes**
Offered by CDT



Number of Participating State Departments
and Local Government in GenAI Training



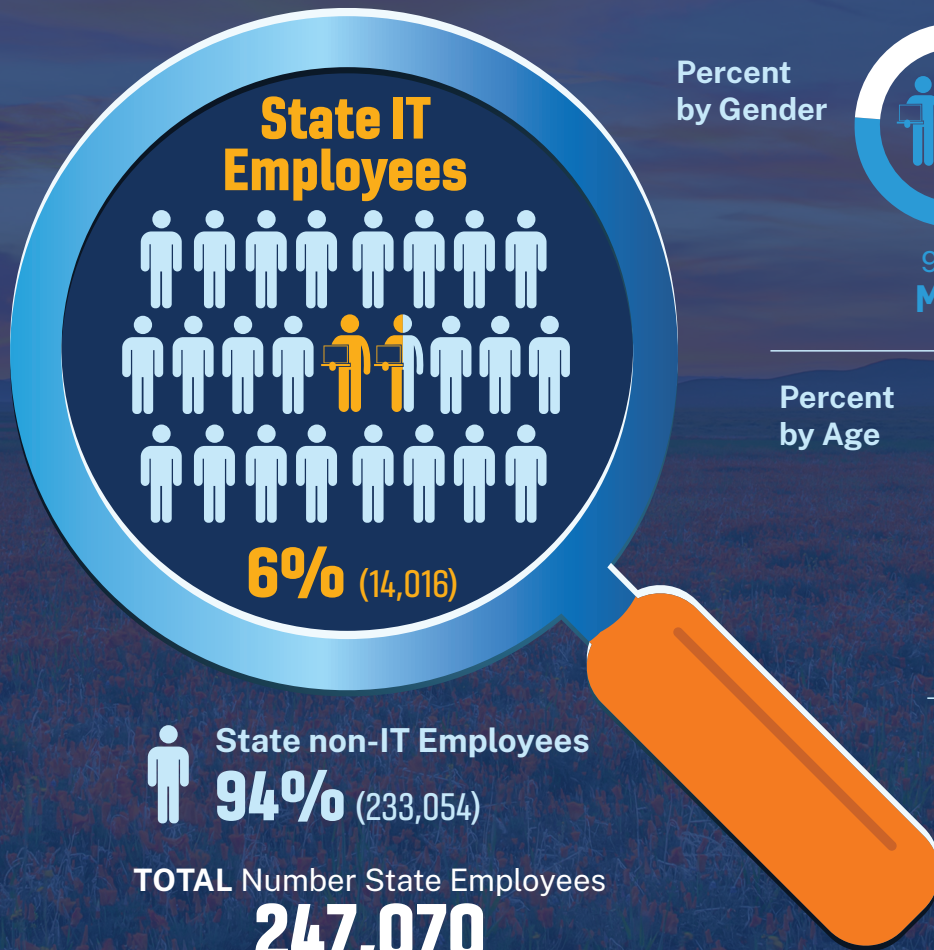
Number of
GenAI
Training
Class
PARTICIPANTS



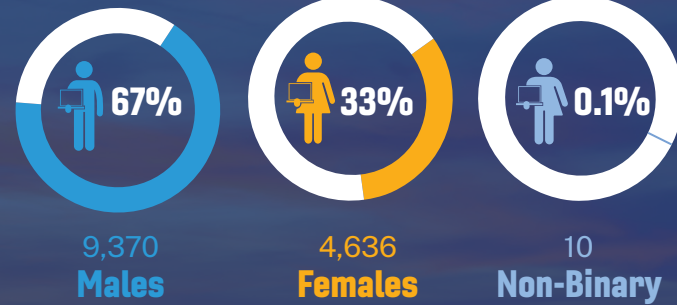
Statewide GenAI trainings offered by CDT,
CalHR, ODI, and commercial providers.

CDT, along with other departments, participated in **8** recruitment and job fairs during FY 24/25. Collectively, these events attracted over **5,000** participants.

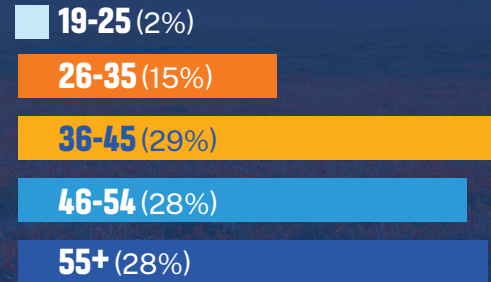
STATEWIDE IT WORKFORCE DEMOGRAPHICS



Percent by Gender



Percent by Age

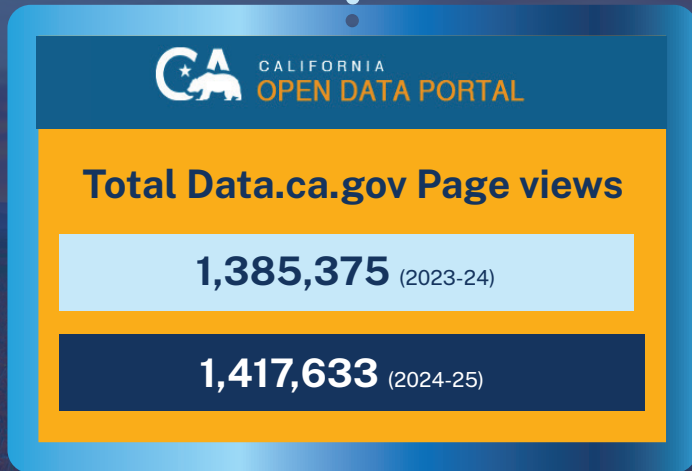
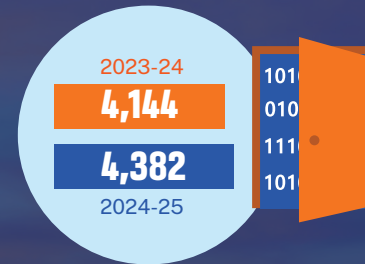


Range to Retirement



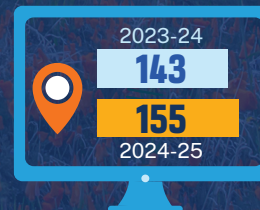
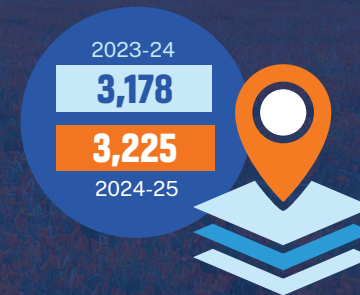
TECHNOLOGY INNOVATION

Number of Datasets Available to the Public



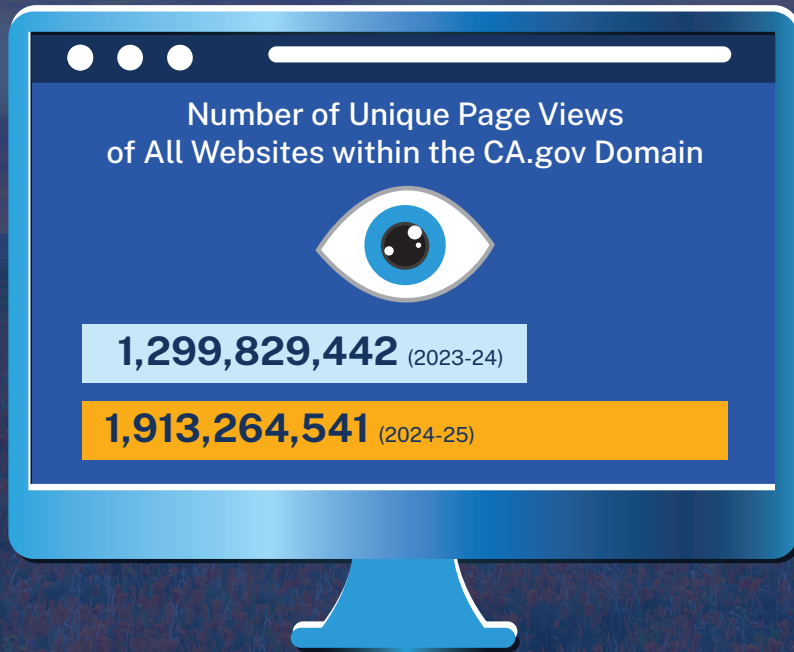
Number of State-contributed Open Code Set Repositories

Number of publicly available GIS-based Datasets via the Statewide Geoportal

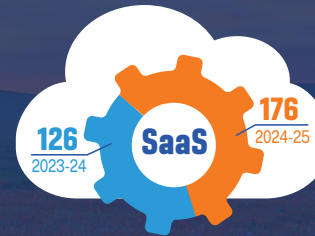


Number of publicly available GIS-based applications via the Statewide Geoportal

TECHNOLOGY INNOVATION

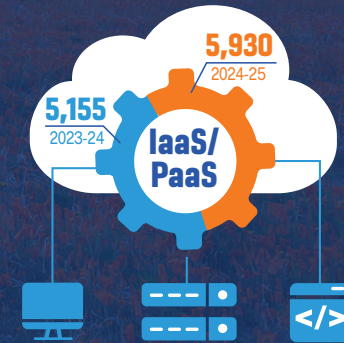


Number of Digital Services Accessible through CA.gov



Number of state entity subscriptions to cloud-based Software as a Service (SaaS) offerings provided through the State Data Center.

Number of state subscriptions to cloud-based Infrastructure as a Service (IaaS) and Platform as a Service (PaaS) offered via the State Data Center.



Total Subscriptions for 2023-24
5,281

Total Subscriptions for 2024-25
6,106 ↑

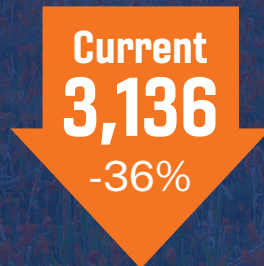
POLICY

2025 Roadmap
Number of
Projects Under
Envision 2026 Goals

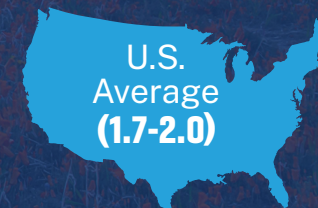


ENVIRONMENTAL

2010 CDT's
Emissions
(MT CO₂e):
8,396



State Data Center 2024-25 Power Usage Effectiveness (PUE)



Uptime Inst. 2024 Data Center Efficiency Index

A scenic coastal landscape featuring a bright blue sky with scattered white clouds. The ocean is a deep blue with white-capped waves crashing against several dark, rocky outcrops in the middle ground. In the foreground, a lush field of vibrant yellow flowers, likely California poppies, grows on a grassy slope overlooking the sea. The overall atmosphere is bright and sunny.

Section 4

2025 Statewide Accomplishment Stories



2025 Accomplishment Stories Aligned to Envision 2026 Goals

GOAL 1 – Advance an Inclusive Digital Experience for All

California State Geographic Information System (GIS) Geoportal	21
CDCR Cell Search Mobile Application	23
California Encroachment Permits System (CEPS)	25

GOAL 2 – Secure California’s Technology Investments

Enterprise Asset Management Implementation (EAMI)	27
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GOAL 3 – Strengthen California’s Public Sector Technology Workforce for Today and Tomorrow

GenAI Training Expansion & Workforce Development	29
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GOAL 4 – Align Strategy Execution Across the State

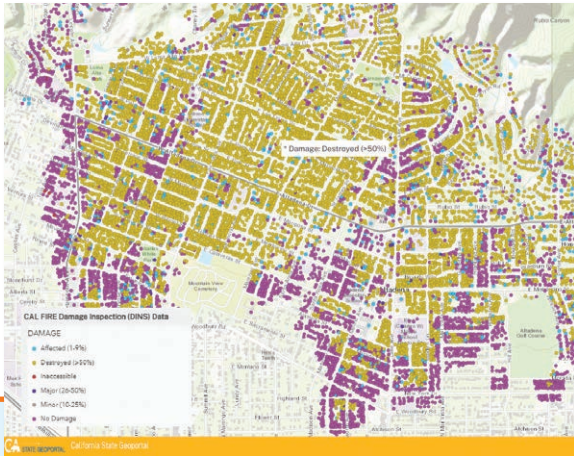
Enterprise Content Management (ECM) Transformation	31
Digital Web Services Network (DWSN)	33

GOAL 5 – Continually Future-Proof the Business of Government

Transportation System Network Replacement (TSNR)	34
Human Resources Services Delivery (HRSD) Modernization Pilot	36
Request for Innovative Ideas (RFI2) Procurement	37
Vital Records Request	38

UNLOCKING THE POWER OF GOVERNMENT DATA

California State Geographic Information System (GIS) Geoportal



CAL FIRE Damage Inspection (DINS) map of Eaton Fire destruction via the Geoportal

ENVISION 2026 GOAL ALIGNMENT | GOAL 1

Advance an Inclusive Digital Experience for All



300% increase in Geoportal usage in January 2025 due to California state wildfire crisis response.

ACCOMPLISHED: Objectives & Key Results

Aligned with the 2025 Roadmap

- ✓ Increased the number of data sets made available statewide via the State Geoportal.
- ✓ Reorganized Geoportal navigation to help users quickly locate datasets most relevant to their work.
- ✓ Connected local service desks with real-time statewide resource data to enable planning and decisions.

“The Geoportal equips CAL FIRE to easily disseminate timely GIS mapping data during wildfires, such as fire perimeters and **damage assessment data to media, insurance companies and homeowners seeking information on the status of their homes.** This frees up CAL FIRE staff to field fewer responses and stay more focused on the direct disaster response.”

– Tiffany Meyer, CAL FIRE, Fire Resource Assessment Program

SPOTLIGHT ON: State GIS Geoportal Updates Support Wildfire Response and Clean-up Efforts.

An ongoing challenge faces California: ensuring residents, policymakers, and local officials have timely, equitable access to geospatial data. Geospatial data — information tied to a specific location on Earth that describes geographic features, boundaries and characteristics of natural or built objects — is used to inform decisions on climate resilience, transportation, housing, emergency response, and more.

Historically, this information was scattered across departments and jurisdictions, creating barriers to collaboration and slowing the ability of government to respond to urgent needs. To address this challenge, CDT delivered significant enhancements to make the State Geoportal more accessible, intuitive, and impactful. Navigation was reorganized to help users quickly locate the most relevant datasets for their work.

State Geoportal of Portals Bridged Local Jurisdictions in Times of Crisis



1 Authoritative Geospatial Map Portal

linked directly to

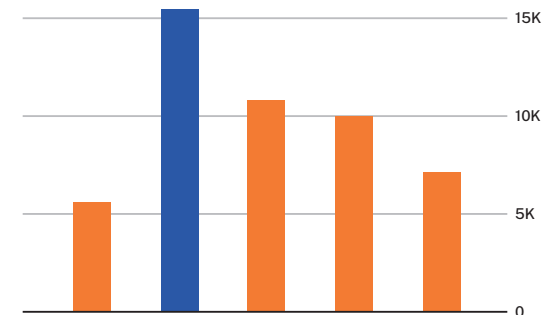
58 County Portals + 200+ City Gov't Portals

enabled responder & community access to most current, relevant, wildfire data.

The most transformative milestone was the “Portal of Portals” launch which ensured geospatial contributions from local service desks were discoverable with links to hundreds of local portals across the state. By connecting local service desks to statewide data, California set a new standard for geospatial accessibility, collaboration, and transparency.

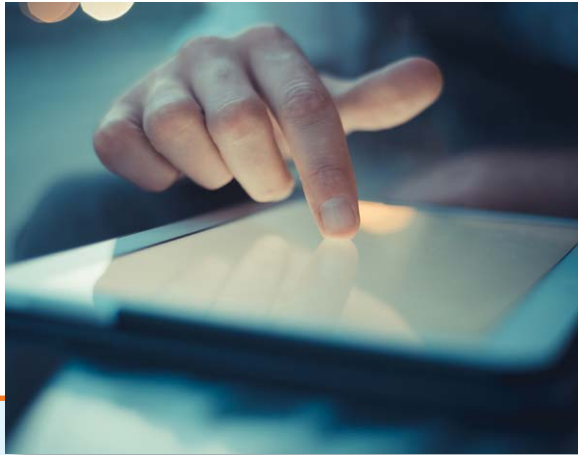
Local governments now have a stronger voice in statewide data sharing. Policymakers and planners can make faster, evidence-based decisions. Residents gain greater transparency into how California is preparing for challenges like climate change and natural disasters.

During the devastating Los Angeles wildfires, CDT customized the Geoportal homepage to spotlight real-time geodata and feeds from multiple departments coordinating the response. This rapid adaptation allowed responders and communities to access the most current and relevant data at a critical moment. For example, by overlaying real-time data on detailed maps, natural disaster personnel could more rapidly respond to changing conditions on the ground and strategically allocate recovery resources to the right places.



Surge in traffic to the Geoportal in January during the peak of emergency response usage.

CDCR Cell Search Mobile Application



ENVISION 2026 GOAL ALIGNMENT | GOAL 1 Advance an Inclusive Digital Experience for All



95%+ increase in data accuracy in cell search documentation improves fairness, safety and accountability.

ACCOMPLISHED: Objectives & Key Results

Aligned with the 2025 Roadmap

- ✓ Reduced the time required to conduct cell searches.
- ✓ Improved the accuracy and quality of data collection.
- ✓ Decreased the number of grievances related to search procedures.
- ✓ Ensured compliance with CDCR policies and regulations.

“A perfect example of putting things together that benefit all of us— institutional staff, HQ and auditors.”

– Lead Security Auditor
at OACC

“This is absolutely amazing and should have been done sooner.”

– Building Officer

SPOTLIGHT ON: Integrated, Mobile Solution Transforms Prison Cell Searches Statewide.

The California Department of Corrections & Rehabilitation (CDCR) faced significant challenges managing cell searches across its 30 institutions statewide.

The existing paper-based system was inconsistent, time-consuming, and prone to errors. Documenting contraband for a single cell search required up to two hours of paperwork and data entry across multiple paper-based systems. Correctional Officers lacked visibility into cell conditions, past cell searches, and inmate property records, resulting in missed searches, false reporting, and an increase in grievances. From the incarcerated person's perspective, the manual process fueled perceptions of bias and "cell tossing," while the department struggled to track contraband trends and manage grievance volumes.

To address these issues, CDCR developed the Cell Search Application — a modern, integrated solution used with ruggedized, mobile handheld tablets designed to streamline the process of searching an incarcerated person's cell for contraband. The application includes photo documentation of searches, integration with property and contraband databases, and automated randomization of search assignments. In August 2024 CDCR launched a successful proof-of-concept mobile cell search program

at Mule Creek State Prison to improve the process and outcomes of cell searches. The user-centric design ensured the app was intuitive and easy-to-use, with minimal training needed. In April 2025, 1500 tablets were distributed to 30 institutions statewide. The Cell Search application is currently used by 16 institutions, with deployment to the remaining 14 institutions slated for January 2026.

Scope of Full Program Expansion in 2025



912 active housing units across CDCR.



27,024 beds statewide (2 per cell).



1500 mobile devices procured for **30** institutions.

Officers can now document cell condition, contraband, and excess property digitally in a single system. Measurable improvements include fewer missed searches, more consistent documentation, and enhanced ability to identify patterns of contraband. Incarcerated persons benefit from transparent, photo-based documentation, reducing complaints of bias. Officers gain time back from admin tasks to focus on core

Modernized Cell Search Documentation Improves Officer Experience



75% reduction in time spent on cell search grievance responses when a photo is used.



83% reduction in average time for officer to document a single cell search—from 2 hours to 20 minutes.



75% reduction in time spent by eliminating the need to cross check paper inspection forms -v- bed moves.

safety and security responsibilities. Over time, the program will support department-wide consistency, streamline reporting, and build trust between staff and incarcerated persons.

Institutional Safety Strengthened Statewide



9284+ total number of contraband items removed.



66% of all evidence originates from cell searches.

MODERNIZED INTEGRATED ONLINE ACCESS

California Encroachment Permits System (CEPS)



ENVISION 2026 GOAL ALIGNMENT | GOAL 1 Advance an Inclusive Digital Experience for All



59,000+ Encroachment Permits
have been issued in the new CEPS.

ACCOMPLISHED: Objectives and Key Results

Aligned with the 2025 Roadmap

- ✓ Facilitated online permitting process from pre-permit development to scheduling, electronic signature and online payment.
- ✓ Offered integrated digital access to data for users and provided accurate, relevant answers to all inquiries.
- ✓ Enabled EP customers to submit documents digitally, receive guidance, track application status, and communicate with Caltrans staff.
- ✓ Allowed viewing and analysis of EP projects in relation to other projects and geographic information.

“From the moment the applicant files an application online, to Encroachment Permit (EP) issuance, **all steps can now be monitored and captured in CEPS**—including online payment. **Processing time is greatly reduced and performance efficiency within the Department is tremendously improved.**”





– User Assessment Response

SPOTLIGHT ON: A Statewide, Standardized Online Permit Process with Integrated Online Payments.

Caltrans issues over 15,000 encroachment permits annually, for a wide range of public and private projects ranging from single-family residential driveway connections to multi-million-dollar construction projects. Other occasions requiring a Caltrans Encroachment Permit include one-time events, such as a parade, or ongoing activities, such as a Highway Adoption. Customers seeking encroachment permits are as diverse as the types of projects these permits cover. Historically, the legacy applications supporting Encroachment Permits provided no public-facing application site, no online payment capability and antiquated internal support for the review, issuance, management and reporting of permits.

The Caltrans Encroachment Permit System (CEPS) provides the permitting public a modernized single interface for their encroachment permit application(s), including integration with third party payment hosting for secure payments. The new CEPS standardized workflow and role-based access allows the application to be routed to appropriate internal or external users




Caltrans Encroachment Permit System provides a fully online, easy-access integrated process

 5784+ active CEPS public portal accounts.	 90% of all encroachment permits were filed online as of August 2025 .
 50% or more of all encroachment payments are now made online.	 2700+ avg number documents generated, approved, e-signed and saved in CEPS monthly.

as needed. Formal communication to the customer (via letters and permits) leverages integration with leading e-Signature software for digital signatures, and stores documents in a centralized repository. Online permit payments are now integrated with the Caltrans accounting system.

In terms of production and implementation timelines CEPS has been incrementally developed and released. In July 2022 the system was released for Caltrans internal use. Online filing and online payment for applicants were released October 2023 and March 2024 respectively. The CEPS project is slated to be completed in 2025 with the implementation of workflow improvements and integration enhancements.

Quality of Services for Permit Engineers and Permitting Public enhanced with improved user interface

 Reduces Caltrans data input and avoids cost and risks of processing in-person payments.	 Reduces customer inquiries via real-time permit and approval status review.
 Increases accountability, efficiency and consistency in reporting via statewide standardized business rules.	

CENTRALIZED COLLABORATION-DRIVEN

Enterprise Asset Management Implementation (EAMI)



ENVISION 2026 GOAL ALIGNMENT | GOAL 2 Secure California's Technology Investments

 **One Agency-Wide IT Solution** enables centralized cyber hygiene & data insights via real-time inventory audits.

ACCOMPLISHED: Objectives & Key Results

Aligned with the 2025 Roadmap

- ✓ Improved operational efficiency by utilizing a single platform for IT asset management to centralize processes and visibility.
- ✓ Enhanced data management of hardware and software IT assets to better track licensing and equipment usage.
- ✓ Enabled real-time, enterprise-wide audits of IT asset inventory to ensure accurate record-keeping and assignment of IT assets.

 We now have high confidence in our centralized baseline data and can quickly find and aggregate the data needed to reduce vulnerabilities and better secure our IT assets.”

– EAMI Project Lead

SPOTLIGHT ON: Centralized Agency-Wide Management of IT Assets.

Historically, the seven Boards, Departments, and Offices (BDOs) of CalEPA managed IT assets differently.

Each used a different mix of tools, software, and manual processes. Inefficiencies such as multiple reporting points, manual reconciliations, software licensing count and usage discrepancies also contributed to a lack of central visibility into the IT asset management lifecycle. Over time, increasingly complex cloud technologies and license-based software further intensified the challenges of managing and tracking the IT assets and equipment inventory of CalEPA's infrastructure.

IT Assets Inventory Management Impacts by the Numbers



473+ end-of-life computers

proactively identified for diagnostic to improve cyber hygiene + reduce cyber risks.



1804 phones & tablets

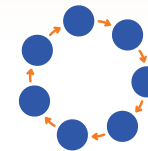
tracked agency-wide to reduce cellular plan subscription costs.

In response to audit results, and to improve operational efficiency, the Office of the Secretary launched the EAMI project in July 2023, and ended in March, 2025.

This agency-led initiative supported the One CalEPA culture and the Cal-Secure 2021 Strategic Plan. EAMI also expanded upon CalEPA's investment in their enterprise Shared Services program and new enterprise-wide IT Service Desk ticketing system launched a year prior.

Now, nearly a year later, the BDOs utilize a single centralized solution for IT asset management that combines various data sources to produce more accurate and up-to-date inventory of their hardware and software. As a result, CalEPA anticipates that successful cost avoidance, improved procurement and reduced risks as a result of improved cyber hygiene will help secure and protect systems from unauthorized access and breaches.

Enterprise Asset Management Implementation Operational Efficiencies



7 BDOs collaborate across CalEPA to secure IT systems, centralize actionable data, and lower procurement costs.



1344 estimated procurement processing hours saved annually via consolidated enterprise-wide orders.



9464 active computers tracked agency-wide to avoid costs via more accurate software license renewal data.

STATEWIDE COLLABORATION-INSPIRED

GenAI Training Expansion & Workforce Development



ENVISION 2026 GOAL ALIGNMENT | GOAL 3

Strengthen California's Public Sector Technology Workforce Today and Tomorrow



5,000+ people attended recruitment & job fairs. As of June 2025, CDT IT/Cyber job seeker participation increased year-over-year by more than 10%.

ACCOMPLISHED: Objectives & Key Results

Aligned with the 2025 Roadmap

- ✓ Expand IT Training courses available to the technology workforce by 10%.
- ✓ Ensure every CIO can provide training to their IT employees in at least one emerging technology.
- ✓ Increase technology training conducted by local partners by 10%.
- ✓ Reduce the average time to hire for technology positions by 10%.

“ In the Cybersecurity GenAI class, I enjoyed the challenge and alternative thinking the most. **This emerging topic really pushed the limits of my current knowledge.** The GenAI Engineering and Development class gave me a sense of how vast and deep this topic is and inspired me **to partner with others working on and learning about AI-related projects.**”

– GenAI Training Participant

SPOTLIGHT ON: GenAI Training & Hiring Improvements Strengthen Technology Workforce.

Gen AI Training & Partnership Accomplishments



1,100+ employees statewide completed GenAI Training across 5 technical domains by Q2.



33% Increase of IT course offerings NEW by Q2 — a 3.3 x increase over goal.



23,000 employees statewide have in-house GenAI Training available.



18% Growth in Partnerships by Q2 with local vendors and trainers. Surpassed year-end target of 10% growth.

Statewide GenAI Training Expansion

The Governor’s Executive Order was clear — make GenAI training available to California’s state government workforce by July 2024.

At the time of the order, no such training existed. No budget dollars were available to support GenAI training development. A collective effort was needed. Next steps included:

Step 1: In July 2024, after identifying training priorities via the annual training survey, CDT launched GenAI training across four initial technical domains: a) Data Analytics, b) Cybersecurity, c) Engineering & Development, and; d) Project Management. By Spring 2025, GenAI offerings expanded to include Design as a fifth domain.

Step 2: CDT, in collaboration with CalHR and in partnership with multiple GenAI vendors who donated free training to any government employee in the state came together to launch training in a matter of weeks. Classes filled within 24 hours of posting.

Outcome: Statewide technology training goals were surpassed. Progress and growth continue to date, with CDT GenAI Bootcamp to launch in 2026.

Statewide Hiring Process Improvements

A strong public sector technology workforce is sustained and replenished by a fast, effective hiring process.

To that end, a statewide pilot program launched across seven departments and agencies to help reduce hiring time for tech positions by 10%.

First, these organizations were surveyed to curate accurate data on necessary hiring timeline changes.

Next, the team adapted to statewide hiring delays by: a) extending the initial pilot from 3 months to 9 months, b) establishing new baselines to ensure accuracy of data, and; c) collaborating successfully to pilot significant hiring process improvements.

Key Improvements to Help Reduce Time to Hire for Tech Positions

54%

reduction from final file to hiring manager release.

47%

reduction in HR job clearance time.

6%

decrease in job advertisement duration.

Enterprise Content Management (ECM) Transformation



ENVISION 2026 GOAL ALIGNMENT | GOAL 4 Align Strategy Execution Across the State



430 Million+ documents
migrated to new ECM solution.

ACCOMPLISHED: Objectives & Key Results

Aligned with the 2025 Roadmap

- ✓ Eliminated paper-based processes and siloed digital systems to strengthen reliability and security, improve data quality and enable performance efficiencies.
- ✓ Established a secure, centralized digital document repository to provide real-time access, management and sharing of documents by DMV staff and customers.
- ✓ Automated accelerated workflow process updates to reduce errors, eliminate redundancies and generate audit trails.

“ECM makes a huge difference to our customers and our frontline teams.”

– Ed Swenson,
Chief Deputy Director, DMV

“Now that’s handy! A clear, easy to use, major improvement.”

– Stakeholder User
Assessment

SPOTLIGHT ON: A more Agile, Responsive, and Citizen-Centered DMV for Millions of Californians.

Outdated paper-based systems and siloed digital systems were once the norm at the California Department of Motor Vehicles (DMV), hindering the effective management of millions of records such as driver's license applications, vehicle registrations, and more. These legacy tools created bottlenecks, delayed services, and restricted cross-departmental visibility, ultimately frustrating customers and slowing down operations.

In response, DMV launched the Enterprise Content Management (ECM) initiative as part of the 2025 Roadmap project portfolio to help modernize document management, streamline workflows, and deliver faster, more efficient services to Californians.

ECM accelerated both internal operations and customer-facing services



42% faster processing time.



18 mins faster peak wait time per customer.



37% year-over-year increase in Field Office Data Imaging transaction volume.



400 image files per day preserved with improved data integrity.

Cyber Hygiene & Cyber Resilience provide a foundation for performance excellence. Even as the DMV experience transformed for millions across the state, security and compliance remained a top priority.

The ECM system design incorporated stringent state and federal protection standards, safeguarding sensitive personal information throughout every stage of implementation, and beyond.

The successful deployment of ECM represents a transformative milestone in DMV's digital journey. By embracing innovation, the department improved efficiency and service delivery and built a more agile, responsive, and citizen-centered DMV, delivering lasting benefits to millions of Californians.

The ECM solution introduced a centralized digital repository where documents could be securely accessed, managed and shared in real time. When ECM integrated into public-facing platforms, a major breakthrough occurred:

- Records that took hours to find were retrievable in seconds, reducing review and approval time.
- Applicants could upload documents online, track application status, and receive updates — without a trip to a field office.
- Wait times went down and customer satisfaction went up — all at 22% under project budget.

Statewide service delivery streamlined across thousands of daily transactions



37% increase in field office transactions.



74% decrease in manual errors.



74% efficiency increase due to incident reduction.

HUMAN-CENTERED COMMUNITY OF PRACTICE

Digital Web Services Network (DWSN)

ENVISION 2026 GOAL ALIGNMENT | GOAL 4

Align Strategy Execution Across the State



“Digital Web Services Network fills a unique role by bridging policy, standards, and practice. This consistent connection point aligned with California’s Web Standards ensures our digital work is part of a larger movement toward better experiences for all Californians.”

—Joel Marsh, Chief Operations Manager, CAL FIRE

California’s digital service teams face the ongoing challenge of building modern, secure technology that is human-centered and inclusive. To meet this challenge, CDT has sustained the Digital Web Services Network (DWSN), a quarterly Community of Practice

gathering hundreds of state employees across design, development, policy, and accessibility roles.

Each event featured human-centric topics interwoven with practical insights like accessibility updates, search indexing, statewide analytics, template updates, or seeing how other agencies approach user research and open source.

Progress Highlights

- Throughout 2025, Human-Centered Design was intentionally elevated as a standing agenda item in every meeting, ensuring inclusion remained a guiding principle for all discussions.
- In Q1, the focus included accessibility policy updates, the launch of the Open Source Portal website, and the Digital ID initiative, all framed through the inclusive lenses of user impact and equitable access.
- In Q2, CDT’s LA Fires Workflow was presented as a technical achievement and an example of designing with empathy

for residents affected by disaster.

Topics included presentations on digital identification and vital records, as well as secure user experience practices for CA.gov.

Participants consistently leave with actionable insights that help them build services that are more accessible, equitable, and responsive to the needs of Californians. This commitment ensures digital services reflect the diversity and lived experiences of the people they serve across the state.

Looking Ahead

Digital Web Services Network will continue to expand participation, experiment with interactive formats, and deepen its focus on gathering state departments around a shared mission of inclusive design as a cornerstone of digital transformation.

Transportation System Network Replacement (TSNR)



ENVISION 2026 GOAL ALIGNMENT | GOAL 5 Future Proof the Business of Government



\$291 Million annual projected cost savings per 1% reduction in traffic collisions.

ACCOMPLISHED: Objectives and Key Results

Aligned with the 2025 Roadmap

- ✓ Updated a centralized repository for roadway inventory, traffic volume, and collision data, integrated with Caltrans' Roads and Highways Linear Referencing System.
- ✓ Implemented geolocation functionality to identify locations of fatalities and serious injuries on all public roads.
- ✓ Developed and implemented a Federal safety data system to store and analyze temporal and historical roadway data to meet Federal funding reporting requirements.
- ✓ Provided a secure API for external agency access and streamlined TSN reporting.



TSNR is a leap forward in transportation system management that offers comprehensive coverage of all public roads in California. Integrated with a GIS-based linear referencing system, TSNR enhances decision-making capabilities with advanced safety analysis tools to help improve the safety of travelers and assist Caltrans in achieving our Safety First Goal.”

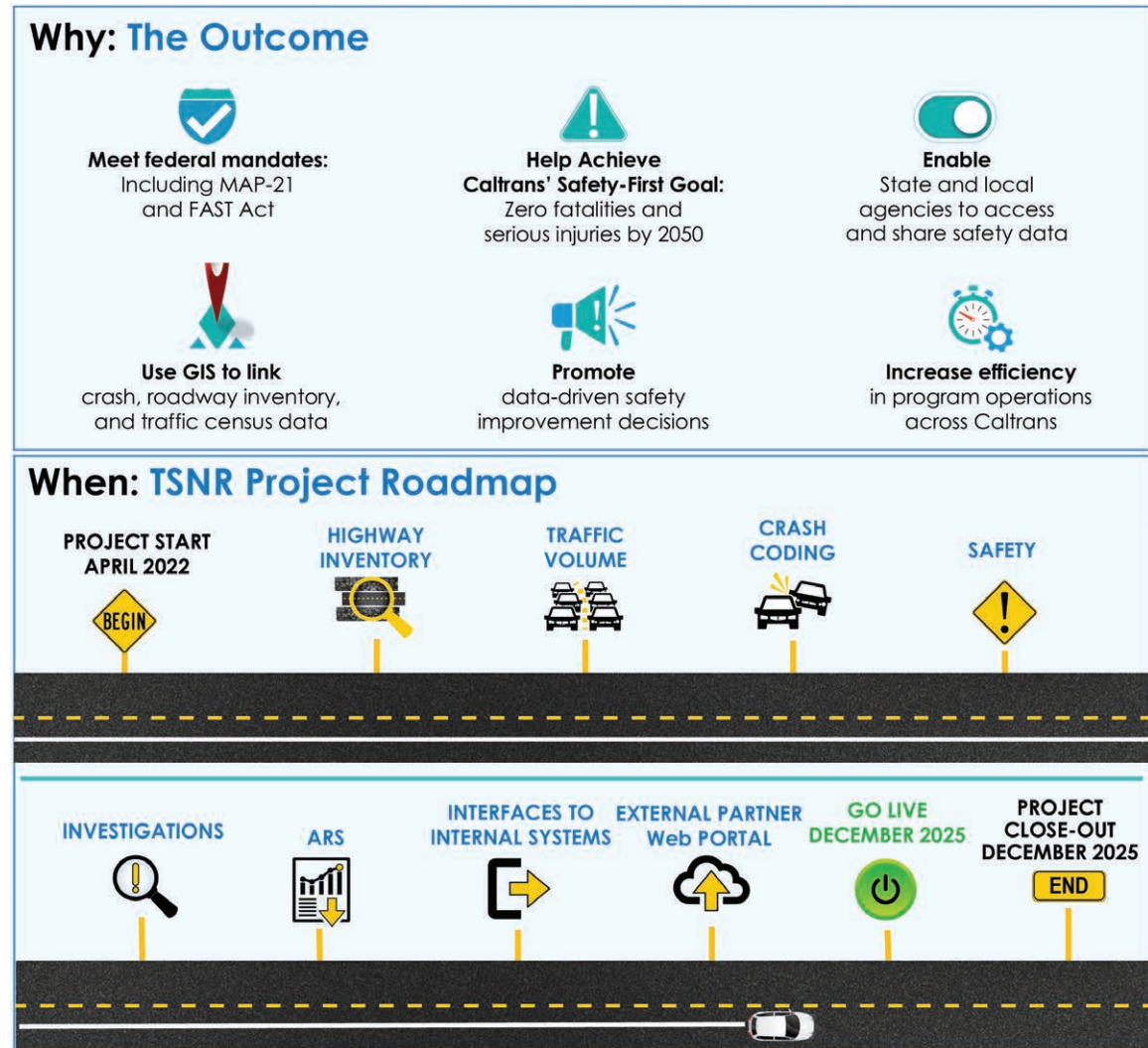
- Chad Baker, Acting Chief, Caltrans,
Division of Research, Innovation,
and System Information

SPOTLIGHT ON: TSNR Transforms Traveler Safety Statewide.

Safety has always been a top priority in Caltrans. The key to reducing the number of deaths and injuries on California's roads is a data-driven, science-based decision-making approach to statewide roadway safety that relies on high quality safety data. The current Transportation System Network (TSN) contains data only for the State Highway System (SHS) which accounts for less than 10% of all centerline miles.

The Transportation System Network Replacement (TSNR) transforms the current TSN with a broad range of new integrated capabilities. Multiple state and local agencies can now include and integrate data such as roadway inventory, traffic volume, and crash data for the State Highway System and all public roads. TSNR provides quality data and advanced safety analysis to boost efficiency, help people do their jobs better and assist Caltrans in improving the safety of travelers.

As a result of the ongoing collaborative efforts of 200+ people across nine key Caltrans partners statewide, this extraordinary, complex multi-year project will go live in December 2025. By providing high quality data for many other statewide systems, Caltrans anticipates the new system will catalyze innovation and help future proof state government technology for years to come.



Infographic courtesy of Caltrans.

CENTRALIZED CROSS-AGENCY OPERATIONS AUTOMATION

Human Resources Services Delivery (HRSD) Modernization Pilot

ENVISION 2026 GOAL ALIGNMENT | GOAL 5

Continually Future-Proof the Business of Government



“This initiative marks a significant leap forward in modernizing our HR service delivery, moving us away from outdated systems to a more efficient and streamlined platform.”

— Isaac Vallee, Chief Technology Officer, Enterprise Technology Solutions, DTSC

The Department of Toxic Substances Control (DTSC) HRSD project team demonstrated exceptional cross-agency collaboration by leading the implementation of an industry-leading HR module across all CalEPA Boards, Departments, and Offices (BDOs). As the pilot department, DTSC set a precedent for

agency-wide transformation. By facilitating cross-agency stakeholder input and resolving complex challenges, the project team ensured the solution met varied BDO needs while paving the way for future rollouts.

Progress Highlights

The 15-month journey, which standardized Request for Personnel Action (RPA) and Position Control processes, culminated in a Minimum Viable Product (MVP) launch in June 2025, and showcased DTSC’s leadership in driving scalable, technology-driven solutions. Highlights of tangible accomplishments delivered include:

- Enhanced employee user experience through a new centralized Employee Center portal and Knowledge Library.
- Improved HR operations by automating and digitizing RPA process workflows in one centralized HRSD system.

- Automated reporting dashboards with ad hoc reports capability and auto reconciliation to replace current manual reports and reconciliation.

Looking Ahead

Key OKRs slated to be accomplished for HRSD in early 2026* include:

- Reduce RPA processing time by 33% from the average 150 business days to 100 business days.
- Increase in hiring per month by 50%-75%, from the estimated 20 employees/month to 25-35 employees/month.

**DTSC will submit an updated Post Implementation Evaluation Report (PIER) SIMM-53 Policy Requirement by February 27, 2026, with measured metrics.*

MODERNIZED PROCUREMENT TOOLS & GUIDANCE

Request for Innovative Ideas (RFI2) Procurement

ENVISION 2026 GOAL ALIGNMENT | GOAL 5

Continually Future-Proof the Business of Government



“The procurement of GenAI has great potential to enhance our ability to deliver high-quality analysis to California policymakers. We look forward to piloting this technology to enhance our efficiency, accuracy, and capacity.”

— **Christian Beltran, Deputy Director of Legislation at the California Department of Finance**

CDT began the Request for Innovative Ideas (RFI2) Procurement Modernization initiative in December 2024, culminating in Minimum Viable Product (MVP) status as of Q2, 2025.

CDT led the California Department of Finance’s (DOF) first RFI2 to support procurement of GenAI for the Generating Preliminary Bill Analysis and Enrolled Bill Report Project.

GenAI was procured to help accelerate legislative bill analysis, identify redundancies and predict state budget impacts. CDT completed the procurement in just five months and achieved a 77% costs savings on the final cost negotiation — from \$1.35 million to \$302,000.

Progress Highlights:

- To promote transparency and vendor readiness, an improved CDT website soft-launched in Q3, featuring procurement opportunities, and other helpful resources.
- Market Research Guidelines were enhanced to incorporate the RFI2 framework and Generative AI tools, and are projected to lead to smarter, forward-looking market analysis and better alignment with evolving business needs.

- An RFI2 Playbook was drafted to standardize how departments engage the market early in the procurement lifecycle. The Playbook features step-by-step guidance, best practices, and templates to ensure consistent, effective use across the organization. The Playbook, along with the improved CDT website is expected to be fully vetted and ready to release by end of 2025.

These efforts modernize our procurement ecosystem by equipping teams with clearer tools and guidance, improving efficiency, and fostering strategic sourcing.

Looking Ahead

Objectives and Key Results slated for 2026:

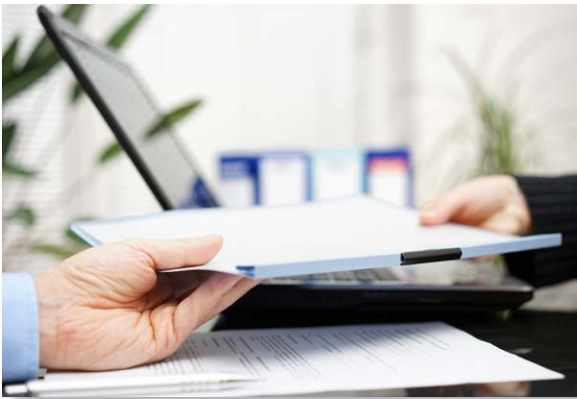
- Achieve an annual 10-20% increase in collaborative innovation projects and joint ventures with external partners.
- Glean actionable, measurable data to showcase RFI2 impact by the numbers.
- Continue to establish new policies and procedures to help improve IT performance.

PRIVACY-PRESERVING DIGITAL IDENTITY PLATFORM

Vital Records Request

ENVISION 2026 GOAL ALIGNMENT | GOAL 5

Continually Future-Proof the Business of Government



“A few years ago, my birth record was lost in a house fire...I wish I could have done this instead. I was surprised by how simple this was...compared to in-person, this is just paradise.”

– Los Angeles Wildfire Survivor

In the aftermath of Los Angeles’ devastating wildfires, survivors faced an overwhelming challenge: replacing lost vital records during their most vulnerable moments. Imagine being displaced, emotionally exhausted, and then confronted with a labyrinth of requirements just to retrieve a certified birth,

marriage, or death certificate. The additional burdens of in-person visits for proof of identity, notary fee payments, and necessary paperwork created a very human problem for survivors already struggling to rebuild their lives. Wildfire survivors needed government services to meet them at their moment.

Progress Highlights:

CDT, in partnership with the California Department of Public Health, responded by reimagining a more convenient way for survivors to request vital records replacements. An entirely new, human-centered design based on the Governor’s Executive Order, the Vital Records Request prototype put to the test a seamless, single sign-on online application process to request critical documents — just for wildfire survivors.

User testing with Californians in the fire-affected areas revealed 100% of participants successfully completed the process, describing it as faster, easier, and more secure than existing methods. They also unanimously expressed their trust in a state

government-branded platform. Thanks to features like automated identity verification to replace in-person notary requirements, users estimated the new system would save them days or even weeks of navigating multiple policies and websites.

Looking Ahead

Vital Records Request represents one use case of the Digital Identity Platform created by CDT known as California Identity Gateway, also known as California IDG. California IDG is a secure, privacy-preserving, open-source, vendor-agnostic technology designed to be scaled across California to help state agencies streamline the applicant eligibility verification process.

Key Objectives in 2026 include the continuation and launch of multiple California Identity Gateway pilot programs at various agencies across California.



Section 5

2025 Department of Technology Highlights



Department of Technology Highlights

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Streamlining Disaster Recovery Information for Survivors

ENVISION 2026 GOAL ALIGNMENT | GOAL 5

Continually Future-Proof the Business of Government

In a disaster, survivors often lose more than property. They can lose the essentials that make daily life possible. They need guidance on things like housing, healthcare, insurance, and vital records replacement.

To facilitate quick and convenient adoption of emergency resources and recovery services, CDT built the online LA fires portal. Through the portal, survivors can find services to assist with what they will need now — and in the future.

The LA fires portal ensures that everyone can access accurate information and services 24 hours a day, seven days a week, and from wherever they are.

Within 24 hours of the LA fires, the team launched a multi-page site with real-time updates, online support, and location-based guidance to physical recovery centers.

As of November 2025:

- **991,370** platform views across **8 languages**
- **631,702** users
- **2,543** views of Vital Records information

The site expands weekly to keep pace with survivor needs. In partnership with the Government Operations Agency, the Office of Data & Innovation, departments of Public Health and Housing and Community Development, and many others, CDT improved navigation, expanded multilingual content, added water-system updates, upgraded debris-removal dashboards, and provided more mental-health resources.

The LA fires portal centralizes information and services, making the road to recovery easier.

“I was surprised by how simple this was...compared to in-person, this is just paradise.”

– Southern California resident

Testing the Future of GenAI in State Government Operations

ENVISION 2026 GOAL ALIGNMENT | GOAL 2 Secure California's Technology Investments

Generative AI (GenAI) has the promise to transform how people live and work, and while the technology is in its early stages it is important to shape how it develops. In 2023, Governor Gavin Newsom released his GenAI Executive Order, that among other outcomes, enabled CDT to build safe and controlled GenAI sandboxes to test GenAI solutions securely and confidently, allowing leaders to make informed decisions about GenAI performance. Built by the state and for the state, the GenAI sandboxes serve as testing and proving grounds for GenAI in government operations.

The sandbox model enables agencies and vendors to test a range of ideas while evaluating user experience, workforce impacts, and guiding responsible GenAI adoption. Through proofs of concept, teams can identify impacts on equity, accessibility, and workforce readiness securing human-centered safeguards along with the "Human in the loop." This gives California a repeatable process to assess GenAI solutions and procurement.

As of November 2025:

- 10 proofs of concept completed
- \$5M estimated project value
- Over \$3M in processing costs saved by separating GenAI compute from the sandbox

The GenAI Sandbox positions California as a leader in responsible AI adoption. It reduces evaluation costs, speeds decision-making, and establishes CDT's GenAI sandboxes as the statewide standard, and national model.

Accelerating Technology Procurement and Deployment

ENVISION 2026 GOAL ALIGNMENT | GOAL 4

Align Strategy Execution Across the State

CDT is transforming how it plans, buys, and deploys technology with the new Project Delivery Lifecycle (PDL). The PDL speeds up approvals, improves purchasing, and ensures technology projects deliver measurable value.

California's former Project Approval Lifecycle (PAL) didn't keep pace with modern technology. Slow approvals, inefficient purchasing, and outdated processes created risks, especially for projects involving emerging tools like Generative AI, reducing the value delivered to Californians.

The PDL is more flexible and practical than the old approval process, ensuring state tech investments keep up with modern practices and deliver real benefits to residents.

The PDL is expected to drive efficiency through clearer scoping, faster procurement, and earlier stakeholder alignment. Toolkits and workshops support adoption, reduce costs and risks, and prevent failures through early testing and phased delivery. Scalable across all IT projects, the PDL increases productivity, improves user experience, boosts adoption, and supports cost-effective implementation while strengthening accountability.

The shift from the PAL to the PDL is a strategic move towards a more user-and business-friendly approach.

“The PDL process feels much more agile, allowing Agencies to continue through the process with flexibility.”

**— Nicholas Kanemoto, Enterprise IT Services,
Project Manager IT Supervisor, California Department
of Corrections & Rehabilitation**

Ending Bureaucratic Hurdles to Identity Verification

ENVISION 2026 GOAL ALIGNMENT | GOAL 1

Advance an Inclusive Digital Experience for All

CDT is modernizing identity verification with the California Digital Identity Gateway — so all Californians can confidently and securely confirm who they are to access services they need. CDT is delivering a secure, digital identity verification that replaces paper, cuts trips and fees, and gets residents the services they need.

Traditional identity verification methods requiring in-person visits, notarizations, and physical paperwork often break down. When personal records are missing or hard to obtain, proving identity becomes even more difficult.

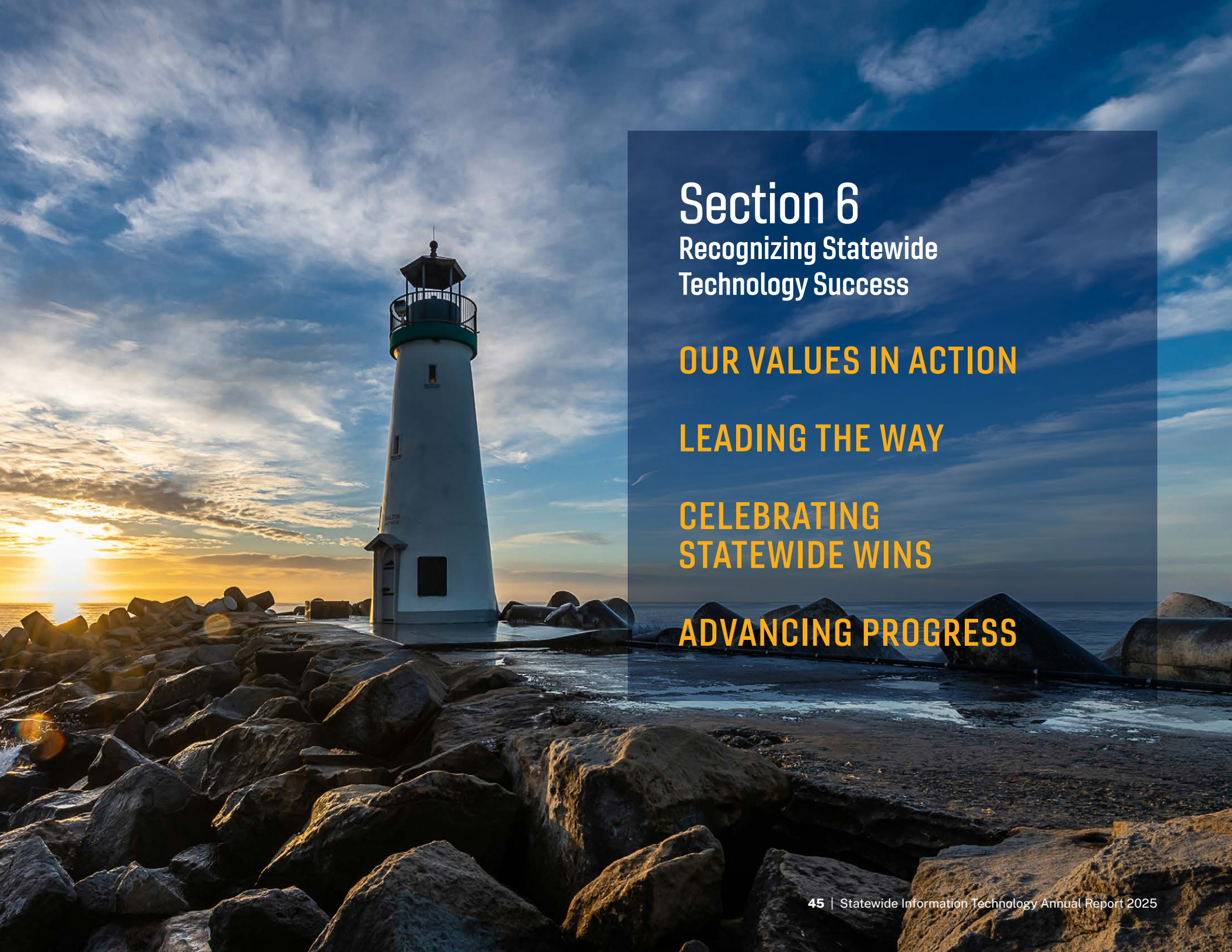
The Digital Identity Gateway integrates into government services, creating a connected, efficient ecosystem. It cuts paperwork, removes many in-person appointments, and eliminates physical documents — saving time, reducing costs, and cutting waste. CDT has ensured the Digital Identity Gateway is secure infrastructure, created standards, and is managing implementation so agencies can adopt digital identity verification without reinventing the wheel.

With the Digital Identity Framework, the California Identity Gateway will enable Californians to more easily access the services and benefits they're eligible for, especially during emergencies when time and certainty matter.

User testing showed strong results:

- Users described it as “faster, easier, and more secure” than previous methods.
- Estimated savings of days, even weeks, for individuals navigating the replacement process.

Digital credentials can reduce the burden of having to retrieve vital documents like marriage or birth certificates in person. Instead, they can quickly confirm their identity online and access critical services and documents to begin recovery.

A tall, white lighthouse with a green band around the lantern room stands on a rocky pier extending into the ocean. The sun is setting on the left, casting a warm glow over the scene. The sky is filled with soft, white clouds. The foreground is dominated by large, dark rocks.

Section 6

Recognizing Statewide Technology Success

OUR VALUES IN ACTION

LEADING THE WAY

**CELEBRATING
STATEWIDE WINS**

ADVANCING PROGRESS



Our Values in Action

When we fuel collaboration and spark innovation across California, we turn shared ideas into real solutions. By working together with trust and purpose, teams create meaningful impact that benefits residents statewide.

Transparency

We are transparent with our plans and actions to foster trust, demonstrate integrity, encourage accountability, and promote the building of strong relations.

Collaboration

We collaborate to bring together diverse perspectives, experiences, and skills to better generate ideas, solve complex problems, and generate a sense of belonging.

Innovation

We innovate to improve the experience and wellbeing of the peoples, works and visitors of the State of California.

Leading the Way in State Government Technology

Thank you to the State Technology Council (STC) for its guidance and leadership in shaping Envision 2026. Through its vision, dedication, and collaborative spirit, California's technology future continues to strengthen communities and create opportunities for every resident. In addition to the current STC members listed below we would like to recognize past STC members who participated in 2025: Carlos Chavez, AIO, CalVet; Elisa Lum, Acting AIO, Government Operations Agency; and Sarb Takhar, CTO, California Natural Resources Agency.

CDT STC MEMBERS:



LIANA BAILEY-CRIMMINS
CDT
Chair, State CIO & Director
Department of Technology



ADAM DONDRO
CHHSA
AIO, Health & Human
Services Agency



EVA ROBINSON
CalVet
AIO, Department of
Veterans Affairs



KEVIN SEE
CNRA
AIO & CIO, Natural
Resources Agency



MARCIE KAHBODY
CalSTA
Vice Chair & AIO
Transportation Agency



BRIAN WONG (ACTING)
LWDA
AIO, Labor & Workforce
Development Agency



FRED GOMEZ
CDFA
AIO, Department of
Food and Agriculture



MICHAEL CREWS
CalOES
CIO, Governor's Office of
Emergency Services



JARED JOHNSON
CDT
Deputy State CIO
& Chief Deputy Director
Department of Technology



CHRIS GIVEN
GovOps
AIO, Government
Operations Agency



JARED SNOW
CMD
CIO, California Military
Department



MIKE MARSHALL
CalEPA
AIO, Environmental
Protection Agency



EDMOND BLAGDON
CDCR
AIO, Department of
Corrections & Rehabilitation



JASON PICCIONE
BCSH
AIO, Business, Consumer
Services & Housing Agency



VERONICA GILLIARD
DOJ
CIO, Department of Justice

Celebrating Statewide Wins

California leads the way in state government technology, earning top honors for its innovative strategies and cutting-edge use of technology. These awards celebrate the state's efforts to make services faster and more accessible, and show how technology can improve the lives of residents.



DIGITAL STATES SURVEY – 'A' GRADE

Recognized for its exceptional leadership and strategic use of technology across government.



AI 50 AWARD – TOP HONOR

Recognized for its pioneering use of artificial intelligence in government, including strengthening cybersecurity and responsibly implementing emerging technologies for the public good.



GOVX AWARD – FIRST PLACE

Highlights CA.gov's user-friendly design and its ability to make critical services easier, faster, and more accessible for Californians.

Advancing Progress on Behalf of the People we Serve

As we close this year's chapter of Envision 2026 and look to the future, it's important to remember that progress is never the result of technology alone, but of the people, partnerships, and shared commitment that make a difference. We're building a foundation of opportunity, connection, and positive change for a stronger, more connected California where innovation serves everyone and the future we imagine becomes the future we share.

2+ Billion

Daily malicious activities targeting state-managed IT systems were detected and blocked in FY 2024-25 by CDT's Security Operations Center.

1,913,264,541

Number of unique page views of all websites within the CA.gov domain.

356,624

State government Microsoft 365 subscriptions procured, secured and maintained in 2025 at significant cost savings.

Statewide Information Technology

ANNUAL REPORT 2024-25

ACTIVATING CALIFORNIA'S TECHNOLOGY FUTURE



California
DEPARTMENT OF TECHNOLOGY

24-HOUR SERVICE DESK: 916-464-4311

MAIN LINE: 916-319-9223

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