STATE OF CALIFORNIA
DEPARTMENT OF TECHNOLOGY
STATEWIDE TECHNOLOGY PROCUREMENT

STANDARD AGREEMENT AMENDMENT

TECH 213A (rev. 06/2020)

☒ **CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED** 346 **PAGES**

REGISTRATION NUMBER	
AGREEMENT NUMBER C4-DNCS-19-001-06	AMENDMENT NUMBER 08

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:

CONTRACTING AGENCY NAME
California Department of Technology

CONTRACTOR NAME
NWN Corporation

2. The term of this Agreement is: April 14, 2020, or upon approval by CDT STP, whichever is later, through June 30, 2025.

3. The maximum amount of this Agreement after this Amendment is: $0.00 *(Zero Dollars and Zero Cents)*

4. The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:

Effective upon CDT STP approval of this Amendment the revisions are as follows:

A. Revises contract documents listed in the attached Attachment No. 1 – List of Amended Contract Documents

All other terms and conditions remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

CONTRACTOR NAME *(If other than an individual, state whether a corporation, partnership, etc.)*
NWN Corporation

CONTRACTOR AUTHORIZED SIGNATURE
Matt Curran
Matt Curran (Aug 18, 2021 11:54 EDT)

DATE SIGNED
08/18/2021

PRINTED NAME AND TITLE OF PERSON SIGNING
Matt Curran, Chief Financial Officer

ADDRESS
2969 Prospect Park Dr., Ste. 225, Rancho Cordova, CA 95670

STATE OF CALIFORNIA

CONTRACTING AGENCY NAME
California Department of Technology

CONTRACTING AGENCY AUTHORIZED SIGNATURE
Amy Snow
Amy Snow (Aug 18, 2021 09:24 PDT)

DATE SIGNED
08/18/2021

PRINTED NAME AND TITLE OF PERSON SIGNING
Amy Snow, Statewide Technology Branch Chief

CONTRACTING AGENCY ADDRESS
P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

Department of Technology (CDT), Statewide Technology Procurement (STP) Use Only

California Department of Technology
APPROVED
08/22/2021
DATE
Signed Tiffany Aquino (Aug 22, 2021 13:35 PDT)
Statewide Technology Procurement

☐ EXEMPT PER:

STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-DNCS-19-001-06, Amendment 8
NWN Corporation

ATTACHMENT 1 – LIST OF CONTRACTOR'S RESPONSE DOCUMENTS ATTACHED TO THIS AGREEMENT

This Attachment 1 dated June 20, 2021, contains a list of revised contract documents hereby incorporated into this Contract.

8) Volume 2, Category 21
    a. Contractor's BAFO Response to Category 21 Statement of Work (101 pages)
9) Volume 3, Category 21
    a. Contractor's BAFO Response to Category 21 Catalog A (28 pages)
10) Volume 2, Category 22
    a. Contractor's BAFO Response to Category 22 Statement of Work (71 pages)
11) Volume 3, Category 22
    a. Contractor's BAFO Response to Category 22 Catalog A (19 pages)
12) Volume 2, Category 29
    a. Contractor's BAFO Response to Category 29 Statement of Work (100 pages)
13) Volume 3, Category 29
    a. Contractor's BAFO Response to Category 29 Catalog A (26 pages)

Amendment No. 8 Summary of Changes

C4- DNCS-19-001-06

This Amendment No. 8 ("Amendment") by and between NWN Corporation ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Data Networks and Communications Services ("Agreement") on April 23, 2020.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 21 – Standalone VoIP Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Header

- Added "

"

Page 2,

- Removed Addendum Log and added Amendment Log and Amendment 8 content.

Pages 3-5: Table of Contents repagination.

Pages 30-44, Table 21.2.5.4.b – Unsolicited Standalone VoIP Handset Service Packages

- Item 1, Bidder's Product Identifier changed "AGWY" to "AGW";
- Item 8, Bidder's Product Identifier changed "FAXOIP" to "FOIP";
- Item 9, deleted;

- Renumbered line items;
- Items 9-11, Bidder's Product Identifier changed "AAS" to "BUN";
- Item 12, Bidder's Product Identifier changed "PRIVATE-NOTPAG" to "ENT-PAGING";
- Item 14, Bidder's Product Identifier changed "ADV-SOFT911M" to "CIR-E911M";
- Item 15, Bidder's Product Identifier changed "ENT-E911LOC" to "PRIVATE-CERL";
- Items 98-127, deleted;
- Renumbered line items;
- Items 102-107, Bidder's Product Identifier changed "MSN" to "BUN";
- Item 121, Bidder's Product Identifier changed "ATS-AAS" to "UC-BUN";
- Deleted "Microsoft Integrations";
- Items 186-217, deleted; and
- Renumbered line items.

Page 51, Table 21.2.6.b – Unsolicited Standalone VoIP Features

- items 1-16, deleted;
- Renumbered line items;
- Item 1, added "Onsite Day-1 Support – Full Day, UC-PRO-ENT-DAY1SUP";
- Item 2, added "On-site Phone Deployment up to 50 devices, UC-PRO-ENT-SITED"; and
- Item 3, added "International Global Plan, Unlimited, UC-MSN-CDNCS-UNINTL1Y".

Page 53, Table 21.2.7.3.b – Unsolicited Standalone VoIP Off-Net Toll-Free Features

- Items1 and 2, deleted;
- Renumbered line items;
- Item 1, Bidder's Product Identifier changed "CDNCS" to "CIR"; and
- Item 2, Bidder's Product Identifier changed "CDNCS-PORT" to "DID-ACT".

Page 55, Table 21.2.7.4.b – Unsolicited Standalone VoIP Peak Time International Off-Net Calling

- Item 1, deleted; and
- Renumbered line items.

Pages 59-60, Table 21.2.8.b – Unsolicited Standalone VoIP Voice Mail Features

- Items 1 and 2, deleted; and

- Renumbered line items.

Page 61, Table 21.2.9.2 – Additional Bidder's Standalone VoIP and VoIP Voice Mail Services Commercially Available Areas

- Rows 4-10, deleted.
- Page 71, Table 21.3.2.2 – Unsolicited Services Related Infrastructure
- Rows 4-10, deleted.
- Page 76, Table 21.3.4.b – Unsolicited Migration Professional Services
- Items 1 and 2, deleted; and
- Renumbered line items.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #8,"06/20/2021".

Category 21 – Standalone VoIP Catalog A, is hereby amended to include the following and is attached:

Header

- Added "

"

Page 2,

- Removed Addendum Log and added Amendment Log and Amendment 8 content.

Pages 3-4, Table of Contents repagination.

Page 5, Title, changed "TECHNICAL REQUIREMENTS" TO "CATALOG A"

Pages 6-18, Table 21.2.5.4.b - Unsolicited Standalone VoIP Handset Service Packages

- Item 1, Contractor's Product Identifier changed "AGWY" to "AGW";
- Item 8, Contractor's Product Identifier changed "FAXOIP" to "FOIP";
- Item 9, deleted;
- Renumbered line items;
- Items 9-11, Contractor's Product Identifier changed "AAS" to "BUN";
- Item 12, Contractor's Product Identifier changed "PRIVATE-NOTPAG" to "ENT-PAGING";

- Item 14, Contractor's Product Identifier changed "ADV-SOFT911M" to "CIR-E911M";
- Item 15, Contractor's Product Identifier changed "ENT-E911LOC" to "PRIVATE-CERL";
- Items 98-127, deleted;
- Renumbered line items;
- Items 102-107, Contractor's Product Identifier changed "MSN" to "BUN";
- Item 121, Contractor's Product Identifier changed "ATS-AAS" to "UC-BUN";
- Deleted "Microsoft Integrations";
- Items 186-217, deleted; and
- Renumbered line items.

Page 20, Table 21.2.6.b - Unsolicited Standalone VoIP Features

- items 1-16, deleted;
- Renumbered line items;
- Item 1, added "Onsite Day-1 Support – Full Day, UC-PRO-ENT-DAY1SUP", $1,700.00" and "Each";
- Item 2, added "On-site Phone Deployment up to 50 devices, UC-PRO-ENT-SITED", $580.00" and "Each"; and
- Item 3, added "International Global Plan, Unlimited, UC-MSN-CDNCS-UNINTL1Y, $12.00" and "Seat".

Page 21, Table 21.2.7.3.b - Unsolicited Standalone VoIP Off-Net Toll-Free Features

- Items1 and 2, deleted;
- Renumbered line items;
- Item 1, Contractor's Product Identifier changed "CDNCS" to "CIR"; and
- Item 2, Contractor's Product Identifier changed "CDNCS-PORT" to "DID-ACT".

Page 22, Table 21.2.7.4.b Unsolicited Standalone VoIP Peak Time International Off-Net Calling

- Item 1, deleted; and
- Renumbered line items.

Page 25, Table 21.2.8.b - Unsolicited Standalone VoIP Voice Mail Features

- Items 1 and 2, deleted; and
- Renumbered line items.

Page 27, Table 21.3.2.2 – Unsolicited Services Related Infrastructure

- Rows 4-10, deleted.

- Page 28, Table 21.3.4.b – Unsolicited Migration Professional Services
- Items 1 and 2, deleted; and
- Renumbered line items.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #8, 06/20/2021".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.

Category 22 – Cloud-Hosted VoIP Services Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Header

- Added "

"

Page 2,

- Removed Addendum Log and added Amendment Log and Amendment 8 content.

Pages 3 -5, Table of Contents repagination.

Pages 25-36, Table 22.2.3.b - Unsolicited Cloud-Hosted VoIP Service Package Features

- Item 1, Bidder's Product Identifier changed "AGWY" to "AGW";
- Item 8, Bidder's Product Identifier changed "FAXOIP" to "FOIP";
- Item 9, deleted;
- Renumbered line items;
- Items 9-11, Bidder's Product Identifier changed "AAS" to "BUN";
- Item 12, Bidder's Product Identifier changed "PRIVATE-NOTPAG" to "ENT-PAGING";
- Item 14, deleted;
- Renumbered line items;
- Item 13, Bidder's Product Identifier changed "PRIVATE-SOTREC" to "CIR-CERL";

- Item 14, Bidder's Product Identifier changed "ENT-E911LOC" to "PRIVATE-CERL";
- Items 34-47, deleted;
- Renumbered line items;
- Items 67-127, deleted;
- Renumbered line items;
- Item 57, Bidder's Product Identifier changed "MSR" to "BUN";
- Items 58-62, Bidder's Product Identifier changed "MSN" to "BUN";
- Items 139-142, deleted;
- Renumbered line items;
- Item 152, deleted;
- Renumbered line items;
- Item 87, Bidder's Product Identifier changed "AAS" to "PRO";
- Items 176-183, deleted;
- Renumbered line items;
- Items 89-95, Bidder's Product Identifier changed "AAS" to "3PN";
- Items 191-202, deleted;
- Renumbered line items;
- Item 97, added "Carbyne NG911 – Package, UC-AAS-CARB-CLU1, Carbyne NG911 – Package";
- Item 98, added "Carbyne NG911 – IOT, UC-AAS-CARB-CLU2, Carbyne NG911 – IOT";
- Item 99, added "Carbyne NG911 – Responder Connect, UC-AAS-CARB-CLU3, Carbyne NG911 – Responder Connect";
- Item 100, added "Carbyne NG911 – Global Events View, UC-AAS-CARB-CLU4, Carbyne NG911 – Global Events View";
- Item 101, added "C-Live Apex Package, UC-AAS-CARB-CLA1, C-Live Apex Package";
- Item 102, added "Carbyne for UCM, UC-AAS-CARB-CLA2, Carbyne for UCM";
- Item 103, added "Carbyne for UCCX/E, UC-AAS-CARB-CLA3, Carbyne for UCCX/E";
- Item 104, added "Event History per PSAP, UC-AAS-CARB-CEH1, Event History per PSAP";

- Item 105, added "Legacy Network Gateway, UC-AAS-CARB-CLG1, Legacy Network Gateway";
- Item 106, added "Legacy PSAP Gateway, UC-AAS-CARB-CPG1, Legacy PSAP Gateway";
- Item 107, added "NOC 24/7/365 Service, UC-AAS-CARB-CNOC, NOC 24/7/365 Service";
- Item 108, added "Remote Onboarding, UC-3PN-CARB-COB1, Remote Onboarding";
- Item 109, added "Training Service, UC-3PN-CARB-TRN1, Training Service"; and
- Item 110, added "Carbyne Other Service, UC-3PN-CARB-SVC1, Carbyne Other Service".

Pages 40-42, Table 22.2.4.b - Unsolicited Additional Cloud-Hosted VoIP Services

- Items 1 and 2, deleted;
- Renumbered line items;
- Item 1, Bidder's Product Identifier changed "CDNCS" to "CIR";
- Item 2, Bidder's Product Identifier changed "CDNCS-PORT" to "DID-ACT";
- Items 6 and 7, deleted;
- Renumbered line items;
- Item 4, added "Global Plan, Unlimited, UC-MSN-CDNCS-UNINTL1Y";
- Item 11, added "Onsite Day-1 Support - Full Day, UC-PRO-ENT-DAY1SUP "; and
- Item 12, added "On-Site Phone Deployment up to 50 devices, UC-PRO-ENT-SITED".

Page 43, Table 22.2.5.b - Unsolicited International Off-Net Calling with Landline Termination

- Item 1, deleted; and
- Renumbered line items.
- Page 46, Table 22.2.6.b - Unsolicited Voice Mail Features
- Items 1 and 2, deleted; and
- Renumbered line items.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #8, 06/20/2021".

Category 22 – Cloud-Hosted VoIP Services Catalog A, is

hereby amended to include the following and is attached:

Header

- Added "

"

Page 2,

- Removed Addendum Log and added Amendment Log and Amendment 8 content.

Page 3, Table of Contents repagination.

Pages 5-11, Table 22.2.3.b - Unsolicited Cloud-Hosted VoIP Service Package Features

- Item 1, Contractor's Product Identifier changed "AGWY" to "AGW";
- Item 8, Table 22.2.3.b changed "FAXOIP" to "FOIP";
- Item 9, deleted;
- Renumbered line items;
- Items 9-11, Contractor's Product Identifier changed "AAS" to "BUN";
- Item 12, Contractor's Product Identifier changed "PRIVATE-NOTPAG" to "ENT-PAGING";
- Item 14, deleted;
- Renumbered line items;
- Item 13, Contractor's Product Identifier changed "PRIVATE-SOTREC" to "CIR- CERL";
- Item 14, Contractor's Product Identifier changed "ENT-E911LOC" to "PRIVATE-CERL";
- Items 35-47, deleted;
- Renumbered line items;
- Items 67-127, deleted;
- Renumbered line items;
- Item 57, Contractor's Product Identifier changed "MSR" to "BUN";
- Items 58-62, Bidder's Product Identifier changed "MSN" to "BUN";
- Items 139-142, deleted;

- Renumbered line items;
- Item 152, deleted;
- Renumbered line items;
- Item 76, Non-Recurring Charge added "$390.00";
- Item 77, Monthly Recurring Charge added "$19.05";
- Item 78, Non-Recurring Charge added "$593.00";
- Item 79, Monthly Recurring Charge added "$19.05";
- Item 80, Non-Recurring Charge changed "$593.00" to "$868.00";
- Item 81, Monthly Recurring Charge changed "$17.30" to "$19.05";
- Item 82, Non-Recurring Charge added "$105.00";
- Item 83, Non-Recurring Charge deleted;
- Monthly Recurring Charge added "$19.05";
- Item 84, Monthly Recurring Charge added "$25.00";
- Item 85, Monthly Recurring Charge added "$60.00";
- Item 86, Monthly Recurring Charge added "$20.00";
- Item 87, Contractor's Product Identifier changed "AAS" to "PRO";
- Non-Recurring Charge added "$75,000.00";
- Item 88, Monthly Recurring Charge added "$10.00";
- Items 176-183, deleted;
- Renumbered line items;
- Item 89, Monthly Recurring Charge added "$365.00";
- Item 90, Monthly Recurring Charge added "$275.50";
- Item 91, Monthly Recurring Charge added "$272.00";
- Item 92, Monthly Recurring Charge added "$480.00";
- Item 93, Monthly Recurring Charge added "$6150.00";
- Item 94, Monthly Recurring Charge added "$1,025.00";
- Item 95, Monthly Recurring Charge added "$3,275.00";
- Items 191-202, deleted;
- Renumbered line items;
- Item 97, added "Carbyne NG911 – Package, UC-AAS-CARB-CLU1, $685.00, Seat";
- Item 98, added "Carbyne NG911 – IOT, UC-AAS-CARB-CLU2, $97.50, Interface";

- Item 99, added "Carbyne NG911 – Responder Connect, UC-AAS-CARB-CLU3, $27.00, Responder";
- Item 100, added "Carbyne NG911 – Global Events View, UC-AAS-CARB-CLU4, $48.00, Seat";
- Item 101, added "C-Live Apex Package, UC-AAS-CARB-CLA1, $1,077.00, Seat";
- Item 102, added "Carbyne for UCM, UC-AAS-CARB-CLA2, $28.00, Seat";
- Item 103, added "Carbyne for UCCX/E, UC-AAS-CARB-CLA3, $42.00, Seat";
- Item 104, added "Event History per PSAP, UC-AAS-CARB-CEH1$2,500.00, Seat";
- Item 105, added "Legacy Network Gateway, UC-AAS-CARB-CLG1, $626.00, Seat";
- Item 106, added "Legacy PSAP Gateway, $626.00, Seat";
- Item 107, added "NOC 24/7/365 Service, UC-AAS-CARB-CNOC, $150.00, Seat";
- Item 108, added "Remote Onboarding, UC-3PN-CARB-COB1, $5,230.00, Session";
- Item 109, added "Training Service, UC-3PN-CARB-TRN1, $150.00, Hour"; and
- Item 110, added "Carbyne Other Service, UC-3PN-CARB-SVC1, $250, Hour".

Page 13, Table 22.2.4.b - Unsolicited Additional Cloud-Hosted VoIP Services

- Items 1 and 2, deleted;
- Renumbered line items;
- Item 1, Contractor's Product Identifier changed "CDNCS" to "CIR";
- Item 2, Contractor's Product Identifier changed "CDNCS-PORT" to "DID-ACT";
- Items 6 and 7, deleted;
- Renumbered line items;
- Item 4, added "Global Plan, Unlimited, UC-MSN-CDNCS-UNINTL1Y$12.00, Seat";
- Item 11, added "Onsite Day-1 Support - Full Day, UC-PRO-ENT-DAY1SUP, $1,700.00, Day"; and
- Item 12, added "On-Site Phone Deployment up to 50 devices, UC-PRO-ENT-SITED, $580.00, Each".

Page 15, Table 22.2.5.b - Unsolicited Voice Mail Features

- Items 1 and 2, deleted; and
- Renumbered line items.
- Page 17, Table 22.2.6.b - Unsolicited Voice Mail Features
- Items 1 and 2, deleted; and
- Renumbered line items.

Page19, Table 22.3.3.b - Unsolicited Migration Professional Services

- Items 1 and 2, deleted; and
- Renumbered line items.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #8, 06/20/2021".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.

Category 29 – Converged VoIP Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Header

- Added "

"

Page 2,

- Removed Addendum Log and added Amendment Log and Amendment 8 content.

Pages 3 -5, Table of Contents repagination.

Pages 27-40, Table 29.2.4.3.b - Unsolicited Converged VoIP Handset Service Packages

- Item 8, Bidder's Product Identifier changed "FAXOIP" to "FOIP";
- Item 9, deleted;
- Renumbered line items;
- Items 9-11, Bidder's Product Identifier changed "AAS" to "BUN";

- Item 12, Bidder's Product Identifier changed "PRIVATE-NOTPAG" to "ENT-PAGING";
- Item 14, Bidder's Product Identifier changed "ADV-SOFT911M" to "CIR-E911M";
- Item 15, Bidder's Product Identifier changed "ENT-E911LOC" to "PRIVATE-CERL";
- Items 67-97, deleted;
- Renumbered line items;
- Items 110-126, deleted;
- Renumbered line items;
- Item 84, Bidder's Product Identifier changed "MSR" to "BUN";
- Items 85-89, Bidder's Product Identifier changed "MSN" to "BUN";
- Item 103, Bidder's Product Identifier changed "ATS" to "UC";
- Items 171-173, deleted;
- Renumbered line items;
- Items 175-183, deleted;
- Renumbered line items;
- Item 116, Bidder's Product Identifier changed "AAS" to "PRO";
- Items 117-123, Bidder's Product Identifier changed "AAS" to "3PN";
- Items 191-202, deleted;
- Renumbered line items;
- Item 125, added "NWN Managed Teams Room, Standard Bundle, UC-AAS-MT-RS";
- Item 126, added "NWN Managed Teams Room Premium Bundle, UC-AAS-MT-RP";
- Item 127, added "NWN Managed Teams Storage Add-on, UC-AAS-MT-STG-ADD";
- Item 128, added "Microsoft Teams Integration with Cisco Calling Setup, UC-PRO-MT-CCI";
- Item 129, added "Microsoft Teams Calling Direct Routing (SBCaaS) Calling Plan Tier 1 (250-1499), US-AAS-MT-CPT1";
- Item 130, added "Microsoft Teams Calling Direct Routing (SBCaaS) Calling Plan Tier 2 (1500-4999), US-AAS-MT-CPT2";
- Item 131, added "Microsoft Teams Calling Direct Routing (SBCaaS) Calling Plan Tier 3 (5000+), US-AAS-MT-CPT3";

- Item 132, added "Microsoft Teams Calling Site/Location Setup, UC-PRO-MT-SITE";
- Item 133, added "Microsoft Teams Calling User Setup Tier 1 (250-1499), UC-PRO-MT-UT1";
- Item 134, added "Microsoft Teams Calling User Setup Tier 2 (1500-4999), UC-PRO-MT-UT2";
- Item 135, added "Microsoft Teams Calling User Setup Tier 3 (5000+), UC-PRO-MT-UT3"; and
- Item 136, added "Microsoft Teams Integration with Cisco Calling Support, UC-MSR-MT-CCI".

Pages 48-51, Table 29.2.5.b - Unsolicited Converged VoIP Service Features

- Items 1-15, deleted;
- Renumbered line items;
- Item 17, added "Global Plan, Unlimited, UC-MSN-CDNCS-UNINTL1Y";
- Item 18, added "Onsite Day-1 Support – Full Day, UC-PRO-ENT-DAY1SUP"; and
- Item 19, added "On-Site Phone Deployment up to 50 devices, UC-PRO-ENT-SITED".

Page 53, Table 29.2.6.3.b - Unsolicited Converged VoIP Off-Net Toll-Free Features

- Items 1and 2, deleted;
- Renumbered line items;
- Item 1, Bidder's Product Identifier changed "CDNCS" to "CIR"; and
- Item 2, Bidder's Product Identifier changed "CDNCS-PORT" to "DID-ACT".

Page 55, Table 29.2.6.4.b - Unsolicited Converged VoIP International Peak Time Off-Net Calling

- Item 1, deleted; and
- Renumbered line items.

Page 59, Table 29.2.7.b - Unsolicited Converged VoIP Voice Mail Services and Features

- Items 1 and 2, deleted;
- Renumbered line items; and
- Item 6, Bidder's Product Identifier changed "MSN" to "MSR".

Pages 60-61, Table 29.2.8.2 - Additional Bidder's Converged VoIP and VoIP Voice Mail Services Commercially Available Areas

- Rows 4 and 5, deleted.

Page 69, Table 29.3.2.2 - Unsolicited Services Related Infrastructure

- Rows 4 -10, deleted.

Page 74, Table 29.3.4.b - Unsolicited Migration Professional Services

- Items 1and 2, deleted; and
- Renumbered line items.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #8, 06/20/2021".

Category 29 – Converged VoIP Catalog A, is hereby amended to include the following and is attached:

Header

- Added "

"

Page 2,

- Removed Addendum Log and added Amendment Log and Amendment 8 content.

Page 3, Table of Contents repagination.

Pages 6-30, Table 29.2.4.3.b - Unsolicited Converged VoIP Handset Service Packages

- Item 8, Contractor's Product Identifier changed "FAXOIP" to "FOIP";
- Item 9, deleted;
- Renumbered line items;
- Items 9-11, Contractor's Product Identifier changed "AAS" to "BUN";
- Item 12, Contractor's Product Identifier changed "PRIVATE-NOTPAG" to "ENT-PAGING";
- Item 14, Contractor's Product Identifier changed "ADV-SOFT911M" to "CIR-E911M";

- Item 15, Contractor's Product Identifier changed "ENT-E911LOC" to "PRIVATE-CERL";
- Items 67-97, deleted;
- Renumbered line items;
- Item 84, Contractor's Product Identifier changed "MSR" to "BUN";
- Items 85-89, Contractor's Product Identifier changed "MSN" to "BUN";
- Item 103, Contractor's Product Identifier changed "ATS" to "UC";
- Items 110-126, deleted;
- Renumbered line items;
- Items 171-173, deleted;
- Renumbered line items;
- Item 116, Contractor's Product Identifier changed "AAS" to "PRO";
- Added, Non-Recurring Charge $75,000.00;
- Items 175-183, deleted;
- Renumbered line items;
- Item 117, Contractor's Product Identifier changed "AAS" to "3PN";
- Added, Non-Recurring Charge $365.00;
- Item 118, Contractor's Product Identifier changed "AAS" to "3PN";
- Added, Non-Recurring Charge $275.50;
- Item 119, Contractor's Product Identifier changed "AAS" to "3PN";
- Added, Non-Recurring Charge $272.00;
- Item 120, Contractor's Product Identifier changed "AAS" to "3PN";
- Added, Non-Recurring Charge $480.00;
- Item 121, Contractor's Product Identifier changed "AAS" to "3PN";
- Added, Non-Recurring Charge $615.00;
- Item 122, Contractor's Product Identifier changed "AAS" to "3PN";
- Added, Non-Recurring Charge $1,025.00;
- Item 123, Contractor's Product Identifier changed "AAS" to "3PN";
- Added, Non-Recurring Charge $3,275.00;
- Items 191-202, deleted;
- Renumbered line items;
- Item 125, added "NWN Managed Teams Room, Standard Bundle, UC-AAS-MT-RS, $75.00, Each";

- Item 126, added "NWN Managed Teams Room Premium Bundle, UC-AAS-MT-RP$150.00, Each";
- Item 127, added "NWN Managed Teams Storage Add-on, UC-AAS-MT-STG-ADD, $175.00, Terabyte";
- Item 128, added "Microsoft Teams Integration with Cisco Calling Setup, UC-PRO-MT-CCI, $150,000.00, Platform";
- Item 129, added "Microsoft Teams Calling Direct Routing (SBCaaS) Calling Plan Tier 1 (250-1499), US-AAS-MT-CPT1, $30.00, Seat";
- Item 130, added "Microsoft Teams Calling Direct Routing (SBCaaS) Calling Plan Tier 2 (1500-4999), US-AAS-MT-CPT2, $25.00, Seat";
- Item 131, added "Microsoft Teams Calling Direct Routing (SBCaaS) Calling Plan Tier 3 (5000+), US-AAS-MT-CPT3, $20.00, Seat";
- Item 132, added "Microsoft Teams Calling Site/Location Setup, UC-PRO-MT-SITE, $7,500.00, Site";
- Item 133, added "Microsoft Teams Calling User Setup Tier 1 (250-1499), UC-PRO-MT-UT1, $75.00, Seat";
- Item 134, added "Microsoft Teams Calling User Setup Tier 2 (1500-4999), UC-PRO-MT-UT2, $60.00, Seat";
- Item 135, added "Microsoft Teams Calling User Setup Tier 3 (5000+), UC-PRO-MT-UT3, $50.00, Seat"; and
- Item 136, added "Microsoft Teams Integration with Cisco Calling Support, UC-MSR-MT-CCI, $7,500.00, Platform".

Page 16, Table 29.2.5.b - Unsolicited Converged VoIP Service Features

- Items 1-15, deleted;
- Renumbered line items;
- Item 2, added "Global Plan, Unlimited, UC-MSN-CDNCS-UNINTL1Y, $12.00, Seat";
- Item 3, added "Onsite Day-1 Support-Full Day, UC-PRO-ENT-DAY1SUP, $1,700.00, Day"; and
- Item 4, added "On-Site Phone Deployment up to 50 devices, UC-PRO-ENT-SITED, $580.00, 50 Devices".

Page, Table 29.2.6.3.b - Unsolicited Converged VoIP Off-Net Toll-Free Features

- Items 1and 2, deleted;
- Renumbered line items;
- Item 1, Contractor's Product ID change "CDNCS" to "CIR";
- Monthly Recurring Charge change "$8.5.000" to "$8.5000"; and

- Item 2, Contractor's Product ID change "CDNCS-PORT" to "DID-ACT".

Page, Table 29.2.6.4.b - Unsolicited Converged VoIP International Peak Time Off-Net Calling

- Item 1, deleted; and
- Renumbered line items.

Page, Table 29.2.7.b - Unsolicited Converged VoIP Voice Mail Services and Features

- Items 1and 2, deleted;
- Renumbered line items; and
- Item 6, Contractor's Product ID changed "MSN" to "MSR".
- Page, Table 29.3.2.2 – Unsolicited Services Related Infrastructure
- Rows 4-10, deleted.

Page, Table 29.3.4.b - Unsolicited Migration Professional Services

- Items 1and 2, deleted; and
- Renumbered line items.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #8, 06/20/2021".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.