STATE OF CALIFORNIA
DEPARTMENT OF TECHNOLOGY
OFFICE OF STATEWIDE TECHNOLOGY PROCUREMENT

STANDARD AGREEMENT AMENDMENT

TECH 213A (rev. 09/2024)

REGISTRATION NUMBER	
AGREEMENT NUMBER C4-DNCS-19-001-33	AMENDMENT NUMBER 12

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:

CONTRACTING AGENCY NAME
California Department of Technology

CONTRACTOR NAME
Charter Communications Operating, LLC

2. The term of this Agreement is: April 14, 2020, or upon approval of TECH 213 by CDT-OSTP, whichever is later through June 30, 2028, with no options to extend remaining.

3. The maximum amount of this Agreement after this Amendment is: $0.00 *(Zero Dollars and Zero Cents)*

4. The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:

Effective upon CDT OSTP approval of this Amendment the revisions are as follows:

A. Revises contract documents listed in the attached Attachment No. 1 – List of Amended Contract Documents

All other terms and conditions remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.)
Charter Communications Operating, LLC

CONTRACTOR AUTHORIZED SIGNATURE
David Brown
David Brown (Sep 18, 2025 13:49:38 PDT)

DATE SIGNED
09/18/2025

PRINTED NAME AND TITLE OF PERSON SIGNING
David A. Brown, Director, Vertical Market Sales

ADDRESS
12405 Powerscourt Drive, St. Louis, MO 63131

STATE OF CALIFORNIA

CONTRACTING AGENCY NAME
California Department of Technology, Office of Technology Services

CONTRACTING AGENCY AUTHORIZED SIGNATURE
Chaeny Emanavin

DATE SIGNED
09/18/2025

PRINTED NAME AND TITLE OF PERSON SIGNING
Chaeny Emanavin, Deputy State Chief Technology Officer

CONTRACTING AGENCY ADDRESS
P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

Department of Technology (CDT), Office of Statewide Technology Procurement (OSTP) Use Only

California Department of Technology
APPROVED
09/18/2025
Date
Raman Pabla
Signed
Office of Statewide Technology Procurement

☐ EXEMPT PER:

STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-DNCS-19-001-33, Amendment 12
Charter Communications Operating, LLC

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 07/28/2025, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

4.a. Contractor's amended Response to Category 24 Statement of Work Technical Requirements (139 pages)

5.a. Contractor's amended Response to Category 24 Catalog A (17 pages)

Amendment No. 12 Summary of Changes

C4-DNCS-19-001-33

This Amendment No. 12 ("Amendment") by and between Charter Communications Operating, LLC ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Data Networks and Communications Services ("Agreement") on April 14, 2020.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 24 – Flat Rate Internet Services – Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Page 2, modified Amendment Log to add Amendment 12 content.

Pages 2-139, modified Headers with Amendment 12 content.

Pages 3-4, Table of Contents and repagination.

Page 93, Table 24.2.7 – Additional Unsolicited Internet Services, changes made as follows:

- Added Line Item 70.

Page 122, section 24.6.8.1 Availability (M-S), changes made as follows:

- Services section:
  - Added "Managed Network Edge".
- Objectives table:
  - Added "Managed Network Edge".

Page 124, section 24.6.8.2 Catastrophic Outage 1 (CAT 1) (M-S), changes made as follows:

- Services section:
  - Added " Managed Network Edge".
- Objectives table:
  - Added " Managed Network Edge".

Pages 125-126, section 24.6.8.3 Catastrophic Outage 2 (CAT 2) (M-S), changes made as follows:

- Services section:
  - Added " Managed Network Edge".
- Objectives table:
  - Added " Managed Network Edge ".

Pages 130-131, section 24.6.8.6 Excessive Outage (M-S), changes made as follows:

- Services section:
  - Added “Managed Network Edge”.
- Objectives table:
  - Added “Managed Network Edge”.

Page 132, section 24.6.8.7 Managed Service Proactive Notification (M-S), changes made as follows:

- Services section:
  - Added “Managed Network Edge”.

Page 134, section 24.6.8.8 Notification, changes made as follows:

- Services section:
  - Added “Managed Network Edge”.

Page 136, section 24.6.8.9 Provisioning (M-S), changes made as follows:

- Services table:

- Added “Managed Network Edge”.

- Objectives table:
  - Added “Managed Network Edge”.

Pages 137-138, section 24.6.8.10 Time to Repair (M-S), changes made as follows:

- Services section:
  - Added “Managed Network Edge”.
- Objectives table:
  - Added “Managed Network Edge”.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: “Amendment 12, 07/28/25”.

Category 24 – Flat Rate Internet Services – Statement of Work (SOW), Catalog A, is hereby amended to include the following and is attached:

Page 2, modified Amendment Log to add Amendment 12 content.

Pages 2-17, modified Headers with Amendment 12 content.

Page 14, Table 24.2.7 – Additional Unsolicited Internet Services, changes made as follows:

- Added Line Item 70.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: “Amendment 12, 07/28/25”.

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.