STATE OF CALIFORNIA
DEPARTMENT OF TECHNOLOGY
OFFICE OF STATEWIDE TECHNOLOGY PROCUREMENT

STANDARD AGREEMENT AMENDMENT

TECH 213A (rev. 09/2024)

REGISTRATION NUMBER	
AGREEMENT NUMBER C4-DNCS-19-001-40	AMENDMENT NUMBER 24

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:

CONTRACTING AGENCY NAME
California Department of Technology

CONTRACTOR NAME
AT&T Corp.

2. The term of this Agreement is: April 14, 2020, or upon approval of TECH 213 by CDT-OSTP, whichever is later through June 30, 2028.

3. The maximum amount of this Agreement after this Amendment is: $0.00 *(Zero Dollars and Zero Cents)*

4. The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:

Effective upon CDT OSTP approval of this Amendment the revisions are as follows:

A. Revises contract documents listed in the attached Attachment No. 1 – List of Amended Contract Documents

All other terms remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.)
AT&T Corp.

CONTRACTOR AUTHORIZED SIGNATURE
Samantha Thibault (Mar 14, 2025 15:24 PDT)

DATE SIGNED
Mar 14, 2025

PRINTED NAME AND TITLE OF PERSON SIGNING
Samantha J Thibault, Director - Sales, State of California

ADDRESS
2700 Watt Avenue, Suite 1213, Sacramento, CA 95821

STATE OF CALIFORNIA

CONTRACTING AGENCY NAME
California Department of Technology, Office of Technology Services

CONTRACTING AGENCY AUTHORIZED SIGNATURE

DATE SIGNED
Mar 14, 2025

PRINTED NAME AND TITLE OF PERSON SIGNING
Chaeny Emanavin, Deputy State Chief Technology Officer

CONTRACTING AGENCY ADDRESS
P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

Department of Technology (CDT), Office of Statewide Technology Procurement (OSTP) Use Only

California Department of Technology
APPROVED
Date Mar 14, 2025
Signed Raman Pabla
Office of Statewide Technology Procurement

☐ EXEMPT PER:

STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-DNCS-19-001-40, Amendment 24
AT&T Corp.

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 01/23/2025, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

18.a. Contractor's amended Response to Category 27 Statement of Work Technical Requirements (291 pages)

19.a. Contractor's amended Response to Category 27 Catalog A (73 pages)

Amendment No. 24 Summary of Changes

C4-DNCS-19-001-40

This Amendment No. 24 ("Amendment") by and between AT&T Corp. ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, AT&T Corp. and State entered into the Agreement for CALNET Data Networks and Communication Services ("Agreement") on April 14, 2020.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 27 – Standard Contact Center Services – Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Page 2, Modified Amendment Log to add Amendment 24 content.

Pages 2 – 291, Modified Headers to add Amendment 24 content.

Pages 3 – 4, Table of Contents repagination.

Pages 149 – 214, Table 27.2.3.7.1.b – Unsolicited ACD Agent Package Features, changes made as follows:

- Line Items 86, 88, 97, 99, and 107, Modified Feature Names to add "(per Configured User)"; and
- Added Line Items 168 – 196.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 24, 01/23/25".

Category 27 – Standard Contact Center Services – Statement of Work (SOW), Catalog A, is hereby amended to include the following and is attached:

Page 2, Updated Amendment Log to add Amendment 24 content.

Pages 2 – 73, Headers updated to add Amendment 24 content.

Page 3, Table of Contents repagination.

Page 12, Table 27.2.2.b – Unsolicited General Features, changes made as follows:

- Line Item 89, Modified Monthly Recurring Charge from "$31.25" to "$23.61".

Pages 46 – 57, Table 27.2.3.7.1.b – Unsolicited ACD Agent Package Features, changes made as follows:

- Line Items 86, 88, 97, 99, and 107, Modified Feature Names to add "(per Configured User)";
- Line Item 103, Modified Monthly Recurring Charge from "$2.45" to "$0.42";
- Line Item 146, Modified Monthly Recurring Charge from "$75.00" to "$31.11";
- Line Item 147, Modified Non-Recurring Charge from "$1.50" to "$1.11";
- Line Item 148, Modified Monthly Recurring Charge from "$5.00" to "$0.00";
- Line Item 154, Modified Monthly Recurring Charge from "$1,250.00" to "$945.00";
- Line Item 159, Modified Monthly Recurring Charge from "$0.15" to "$0.06"; and
- Added Line Items 168 – 196.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 24, 01/23/25".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.