USER INSTRUCTIONS
FOR

DATA TRANSPORT SERVICES

CATEGORIES 510 – 515

MANDATORY

Statewide Multiple Award Contract

Issued by:

State of California

California Department of Technology

P.O. Box 1810

Rancho Cordova, CA 95741

The information contained in the User Instructions is not intended to supersede the provisions of the Contract. In the event of any inconsistencies or conflicts between the User Instructions and the Contract, the terms of the Contract shall take precedence.

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A. SCOPE AND OVERVIEW

CALNET Data Transport Services (IFB C5DTS25) solution provides customers with a competitively bid contract used by all entities to easily order Data Transport Services (DTS) without going through a lengthy and costly procurement process.

The following service categories and contractors are included in this award for DTS Categories 510 – 515:

1. Category 510 – Software-Defined Wide Area Network

   Contractors awarded Category 510:

   - AT&T Enterprises, LLC
   - Charter Communications Operating, LLC
   - Comcast Business Communications, LLC
   - ComputaCenter United States Inc.
   - Data Center Interworks Inc
   - Granite Telecommunications, LLC
   - Level 3 Communications, LLC dba CenturyLink dba Lumen
   - MCI Communications Services LLC d/b/a Verizon Business Services
   - NWN Corporation
   - Presidio Networked Solutions Group LLC
   - Special Order Systems, Inc. DBA TeamSOS
   - Wave Division Holdings, LLC dba Astound Business Solutions
   - Zayo Group, LLC

2. Category 511 – MPLS Data Network

   Contractors awarded Category 511:

   - AT&T Enterprises, LLC
   - Data Center Interworks Inc
   - Granite Telecommunications, LLC

- Level 3 Communications, LLC dba CenturyLink dba Lumen
- MCI Communications Services LLC d/b/a Verizon Business Services
- NWN Corporation

3. Category 512 – Metropolitan Area Network (MAN) Ethernet

   Contractors awarded Category 512:

   - AT&T Enterprises, LLC
   - Charter Communications Operating, LLC
   - Comcast Business Communications, LLC
   - Level 3 Communications, LLC dba CenturyLink dba Lumen
   - NWN Corporation
   - Wave Division Holdings, LLC dba Astound Business Solutions
   - Zayo Group, LLC

4. Category 513 – Flat Rate Internet Services

   Contractors awarded Category 513:

   - AT&T Enterprises, LLC
   - Charter Communications Operating, LLC
   - Comcast Business Communications, LLC
   - Level 3 Communications, LLC dba CenturyLink dba Lumen
   - NWN Corporation
   - Wave Division Holdings, LLC dba Astound Business Solutions
   - Zayo Group, LLC

5. Category 514 – Sustained Bandwidth Internet Service

   Contractors awarded Category 514:

   - AT&T Enterprises, LLC
   - NWN Corporation
   - Wave Division Holdings, LLC dba Astound Business Solutions

- Zayo Group, LLC

6. Category 515 – Broadband with Internet Service

   Contractors awarded Category 515:

   - AT&T Enterprises, LLC
   - Charter Communications Operating, LLC
   - Comcast Business Communications, LLC
   - Granite Telecommunications, LLC
   - MCI Communications Services LLC d/b/a Verizon Business Services
   - NWN Corporation
   - Special Order Systems, Inc. DBA TeamSOS
   - Wave Division Holdings, LLC dba Astound Business Solutions

B. CONTRACT TERMS(S)

The CALNET 5 DTS contract term is approximately five years. In addition, the contract includes one (1) two-year option to extend.

Refer to Service Providers at the end of this document for specific term start and end dates for each contractor.

C. ELIGIBILITY

The following eligibility requirements are necessary to use this Contract:

1. State Entities must have an approved CALNET Chief Agency Telecommunications Representative (CATR) or Agency Telecommunications Representative (ATR) on file with the California Department of Technology (CDT), CALNET Program.

   Both the CATR and ATR(s) are authorized state representatives who may order services from CALNET Contracts. ATRs are identified and maintained by the entity's CATR. CATRs may designate multiple ATRs per State Entity.

   State Entities can register CATR/ATRs online by visiting the CALNET Ordering website and completing a CATR/ATR Designation Form (CDT

Form 965). Completed forms must be submitted to CALNETHelp@state.ca.gov for processing.

2. Non-State Entitles must obtain an approved CALNET Authorization to Order (ATO).

D. ORDERING GUIDELINES

1. All entities ordering from CALNET must adhere to all applicable state laws, regulations, policies, best practices, and purchasing authority requirements, e.g., California Codes, Code of Regulations, State Administrative Manual, State Information Management Manual, Management Memos, and State Contracting Manual Volume 2 and 3, as applicable.
2. This contract is mandatory for Non-Exempt state executive branch entities when ordering services designated as "Required" in the CALNET contractor service catalogs.
3. This contract is nonmandatory when ordering services identified as "Discretionary" in the CALNET contractor service catalogs. Discretionary services may be purchased and require ordering entities to follow standard procurement guidelines.
4. The rate identified in the contractor's service catalog is the maximum rate allowed. Additional rate reductions may be negotiated between the customer (ordering entity) and contractor by completing an Individual Price Reduction Agreement (IPRA). Contact your contractor representative or the CALNET Program for more information on IPRAs.
5. CALNET contractor service catalogs that may contain products and services with Generative Artificial Intelligence (GenAI) have been identified with a GenAI disclaimer located on the catalog title page.
    a. Executive Branch State Entities shall work with their selected CALNET Contractor to determine whether products or services to be ordered contain GenAI and comply with the requirements set forth in State Administrative Manual section 4986.9 GenAI PROCUREMENT, including but not limited to performing GenAI Risk Assessment (SIMM 5305-F). https://www.dgs.ca.gov/Resources/SAM/TOC/4900/4986-9

E. ORDERING PROCEDURES

1. Orders shall itemize all line items and include the CALNET catalog product identifier. When applicable, a scope of work may be attached to the order form.
2. Order Forms and Online Ordering:
    a. State Entities (CATR/ATR) are required to use the following, when applicable:
        i. Ordering services - requires a Telecommunications Service Request (Form 20); and
        ii. Ordering equipment – requires a Purchasing Authority Purchase Order (STD 65).
    b. Non-State Entities may utilize the Form 20 and/or STD 65, or use their own purchasing document.
    c. Entities may order services through the contractor's portal or online ordering system, when available.
    d. The ordering entity shall provide a signed copy of the executed order form (Form 20, the STD 65 or a Non-State Entity equivalent purchasing document) to the selected contractor. This applies to all methods of ordering (online, phone, etc.).
3. Ordering CALNET Professional Services on CALNET
    a. CALNET DTS Categories with Professional Services:
        - Category 510 – Software-Defined Wide Area Network
        - Category 511 – MPLS Data Network
        - Category 512 – Metropolitan Area Network (MAN) Ethernet
        - Category 513 – Flat Rate Internet Services
        - Category 514 – Sustained Bandwidth Internet Service
        - Category 515 – Broadband with Internet Service

b. State Agencies Ordering Professional Services

Prior to using the professional services available on the CALNET DNCS contracts, state agencies are reminded to have obtained all required approvals (e.g., IT Project, GC 19130), and followed all applicable state statutes, regulations, policies and procedures including but not limited to Public Contract Codes (PCC) and relevant California Codes, California Code of Regulations (CCR), State Administrative Manual (SAM), Department of General Services (DGS) Management Memos (MM), State Contracting Manuals (SCM), DGS Broadcast Bulletins (BB), California Department of Technology (CDT) Technology Letters, Department of Finance (DOF) Budget Letters, and Statewide Information Management Manual (SIMM).

- CALNET professional services may only be purchased directly in support of CALNET Services.
- CALNET professional services may only be used to perform the tasks as specifically described in the catalog product description.
- Professional Services are defined as catalog line items with an hourly unit of measure and shall only be used for their specifically described purpose. Prior to ordering professional services customers are encouraged to refer to sections: General Provisions – Telecommunications, Section 15.12 Goods and Services Costs, and CALNET 5 Data Transport Services, Business Requirements, Section T.10 Contracted Service Project Work, to determine what professional services are included in the standard service products and features.
- Customers must develop, review and approve a Scope of Work (SOW) prior to execution of a Form 20.
    i. Customer and Contractor must mutually agree to SOW in writing.
    ii. Any change to original SOW must be mutually agreed to by Customer and Contractor in writing.

- No additional terms and conditions may be added to the SOW that conflict with the CALNET Contract Terms and Conditions. In the event of any inconsistency the terms of the General Provisions shall prevail.

    i. The Customer shall not pay for travel and lodging costs of contracted resources.

c. Local Governmental Agencies ordering Professional Services

While the State of California makes these professional services available to local governmental agencies, each local agency shall make its own determination as to whether using this service is consistent with its procurement policies and regulations. A local governmental agency includes any city, county, city and county, district or other governmental body, including the K-12 schools and community colleges empowered to expend public funds.

4. Orders for Extended Demarcation Services:

Extended demarcation services are to be ordered to support primary CALNET services and shall correlate with the quantities of the moves, adds, or changes of the primary services. Extended demarcation is not intended for and shall not be used for large standalone cabling projects. Extended demarcation is identified within the contractor's product catalogs and designated as a required service.

Customers who choose to use the CALNET extended demarcation service must check with contractor for service availability, as it is limited to specific geographic locations and circumstances.

An extended demarcation project utilizing CALNET may not exceed $500,000 in total. The total service request(s) value shall be based on the cumulative value including multiple service requests and any amendments to the service requests (i.e., a $400,000 service request plus a $100,000 amendment shall be considered a $500,000 service request). Pursuant to Public Contract Code section 10329, willfully splitting a single purchasing transaction into a series of transactions for the purpose of evading bidding and RFO requirements or to circumvent ordering limits, is prohibited.

Refer to the contractors Catalog B sections for specific available services.

a. Purchases under $50,000 – Multiple quotes are encouraged, but not required.

   For a wiring service project that is under $50,000, the ordering entity must use the contractor that is providing the primary CALNET service. Wiring quantities shall correlate with the quantities of the moves, adds, or changes of the primary services. All price reductions for Form 20 submissions (under $50,000) will require an IPRA approval.

b. Purchases over $50,000 to $500,000 – Minimum of two (2) quotes from CALNET contractors are required:

   - If multiple contractors are solicited and less than two (2) quotes are received for extended demarcation wiring services, the ordering entity must document their procurement file with the reasons why the other contractors solicited did not respond with an offer;
   - Contractor quotes received may not exceed the CALNET catalog line item price and customers are encouraged to negotiate lower pricing;
   - Determine Best Value – Ordering entity will review all responsive quotes and select a contractor based on best value, with cost as one of the criteria as defined by the ordering entities guidelines;
   - Document Results – Ordering entity must document the results of the best value process within the procurement file including, but not limited to, contractors that were contacted, recap of their quotes, how the selection was made and criteria for determining "best value"; and,
   - Order – Ordering entity will issue a Form 20 to the selected contractor in accordance with the CALNET contract.

c. Purchases over $500,000 – Usage of the CALNET contract for extended demarcation services cannot be utilized.

F. ORDER ACKNOWLEDGEMENT AND CONFIRMATION

The contractor shall follow the order acknowledgement and confirmation as defined within the CALNET Business Requirements, T.2.5.4 Provisioning and Implementation.

1. The customer will receive an order receipt acknowledgement within one business day of placing an order.
2. The customer will receive an order confirmation notification within five business days of receipt of completed Service Request. Order confirmation notification shall include contractor's due date agreed to by the customer.

G. IMPLEMENTATION

1. Planning

   The customer shall provide all necessary end-user requirements to contractor.

   If cabling/wiring services provided by the contractor are to be performed in state owned buildings, customers should notify the Department of General Services prior to commencement.

2. Customer Acceptance

   It is recommended that customers obtain an acceptance procedure or criteria from the contractor to ensure all services ordered are working properly. The contractor is contractually required to prepare and obtain mutual customer agreement for an acceptance procedure or criteria as necessary for service.

   The customer must provide the contractor written acceptance confirming the CALNET service is fully functional.

H. INVOICING AND PAYMENT

1. Payee Data Record (State Entities only)

   Each State accounting office must have a copy of the Payee Data Record (STD 204) in order to process payment of invoices. State Entities should forward a copy of the STD 204 to their accounting office(s).

Without the STD 204, payment may be unnecessarily delayed. State Entities may request a copy of the completed STD 204 from the contractor.

2. Payment Terms

   a. Payment for services will be made in accordance with the provisions of the California Prompt Payment Act, Government Code section 927 et. seq. Unless expressly exempted by statute, the act requires State Entities to pay properly submitted, undisputed invoices not more than 45 days after (a) the date of acceptance of goods or performance of services; or (b) receipt of an undisputed invoice, whichever is later. Non-State Entities shall be subject to a late payment fee if payment is issued after the late payment date.

   b. The State Contracting Manual, Volume 3 for Information Technology provides additional information in Chapter 9, Disbursements, Financing, and Payment Programs, including the prohibition of advance payments and the necessity of properly executed documents.

I. CALIFORNIA DEPARTMENT OF TECHNOLOGY ADMINISTRATIVE FEE

All services, products, equipment, and features are subject to a 2% State Associated Administrative Fee (SAAF). This fee is not included in the catalog pricing and will appear separately within the itemized taxes, fees and surcharges section on the customer's invoice.

J. CONTRACT MANAGEMENT

For questions, contact the CDT/CALNET Program Customer Service line (916) 657-9150 or email CALNEThelp@state.ca.gov to reach a CALNET representative. Questions submitted to the CALNEThelp email, should include sufficient details and reference the service type, contract number, and/or contractor name, as applicable.

K. PROBLEM RESOLUTION / CONTRACTOR PERFORMANCE

Ordering entities should first attempt to resolve complaints, issues, or disputes informally with the contractor. ATRs should contact their Account Manager to

resolve problems pertaining to billing/invoicing, technical support and network issues.

For contract language regarding dispute resolution, refer to the General Provisions – Telecommunications, Section 17. Disputes.

CALNET Program or service related questions, contact a CALNET representative: by e-mail CALNEThelp@state.ca.gov or (916) 657-9150.

CALNET billing and invoicing inquiries please e-mail CIOCALNETBILLING@state.ca.gov or contact a CALNET representative at (916) 657-9150.

Contractor customer service support information is provided under the *CALNET – Ordering Information* section below for each awarded contractor.

L. CALNET EXEMPTIONS

Non-Exempt executive branch entities must obtain a CALNET Exemption approval from CDT, CALNET Program before the purchase of telecommunication services designated as "Required" can be made outside any of the CALNET contracts. Refer to the State Telecommunications Manual (STMM) Chapter 3-501.0 for detailed instructions regarding the CALNET Exemption request process.

M. CALNET – ORDERING INFORMATION

AT&T Enterprises, LLC

CONTRACTOR NAME:	AT&T Enterprises, LLC
CONTRACT NUMBER:	C5-DTS-25-1014
AWARDED CATEGORY:	510, 511, 512, 513, 514, and 515
CONTRACT AWARD DATE:	July 1, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	2700 Watt Avenue, Suite 1213 Sacramento, CA 95821
ORDERING PHONE NUMBERS:	1-877-922-5638
ORDERING E-MAIL ADDRESS:	CALNETOrders@att.com
CUSTOMER SUPPORT PHONE NUMBER:	1-855-890-5615
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Charter Communications Operating, LLC

CONTRACTOR NAME:	Chater Communications Operating, LLC
CONTRACT NUMBER:	C5-DTS-25-1019
AWARDED CATEGORY:	510, 512, 513, and 515
CONTRACT AWARD DATE:	July 1, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	17777 Center Court Drive, Suite 800 Cerritos, CA 90703
ORDERING PHONE NUMBERS:	866-423-6909
ORDERING E-MAIL ADDRESS:	CALNETOrders@charter.com
CUSTOMER SUPPORT PHONE NUMBER:	866-423-6909
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Comcast Business Communications, LLC

CONTRACTOR NAME:	Comcast Business Communications, LLC
CONTRACT NUMBER:	C5-DTS-25-1020
AWARDED CATEGORY:	510, 512, 513, and 515
CONTRACT AWARD DATE:	July 7, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	1701 John F. Kennedy Blvd. Philadelphia, PA 19103
ORDERING PHONE NUMBERS:	844-389-4694
ORDERING E-MAIL ADDRESS:	CALNET-IPR_ATO@comcast.com
CUSTOMER SUPPORT PHONE NUMBER:	844-389-4694
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Computacenter United States Inc.

CONTRACTOR NAME:	Computacenter United States Inc.
CONTRACT NUMBER:	C5-DTS-25-2178
AWARDED CATEGORY:	510
CONTRACT AWARD DATE:	July 2, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	
ORDERING PHONE NUMBERS:	
ORDERING E-MAIL ADDRESS:	
CUSTOMER SUPPORT PHONE NUMBER:	
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Data Center Interworks, Inc.*

***This contractor is a certified California Department of General Services Small Business (SB).**

CONTRACTOR NAME:	Data Center Interworks, Inc.
CONTRACT NUMBER:	C5-DTS-25-1649
AWARDED CATEGORY:	510 and 511
CONTRACT AWARD DATE:	July 1, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	4726 Duckhorn Drive Sacramento, CA 95834
ORDERING PHONE NUMBERS:	916.758.4187 Option 1
ORDERING E-MAIL ADDRESS:	info@datacenterinterworks.com
CUSTOMER SUPPORT PHONE NUMBER:	916.758.4187 Option 4
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Granite Telecommunications, LLC

CONTRACTOR NAME:	Granite Telecommunications, LLC
CONTRACT NUMBER:	C5-DTS-25-1033
AWARDED CATEGORY:	510, 511, and 515
CONTRACT AWARD DATE:	July 6, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	Stephanie Rasmussen 1 Heritage Drive Quincy, MA 02171
ORDERING PHONE NUMBERS:	617-837-5783
ORDERING E-MAIL ADDRESS:	SRasmussen@granitenet.com
CUSTOMER SUPPORT PHONE NUMBER:	(866) 847-5500
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Level 3 Communications, LLC dba CenturyLink dba Lumen

CONTRACTOR NAME:	Level 3 Communications, LLC dba CenturyLink dba Lumen
CONTRACT NUMBER:	C5-DTS-25-1004
AWARDED CATEGORY:	510, 511, 512, and 513
CONTRACT AWARD DATE:	July 1, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	1075 Triangle Court West Sacramento, CA 95605-2770
ORDERING PHONE NUMBERS:	844-772-1150
ORDERING E-MAIL ADDRESS:	calnet@lumen.com
CUSTOMER SUPPORT PHONE NUMBER:	844-772-1150
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

MCI Communications Services LLC d/b/a Verizon Business Services

CONTRACTOR NAME:	MCI Communications Services LLC d/b/a Verizon Business Services
CONTRACT NUMBER:	C5-DTS-25-1076
AWARDED CATEGORY:	510, 511, and 515
CONTRACT AWARD DATE:	July 2, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	15505 Sand Canyon Ave, Irvine, CA 92618
ORDERING PHONE NUMBERS:	833-4-CALNET (833-422-5638)
ORDERING E-MAIL ADDRESS:	calnet-orders@verizon.com
CUSTOMER SUPPORT PHONE NUMBER:	833-4-CALNET (833-422-5638)
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

NWN Corporation

CONTRACTOR NAME:	NWN Corporation
CONTRACT NUMBER:	C5-DTS-25-1052
AWARDED CATEGORY:	510, 511, 512, 513, 514, and 515
CONTRACT AWARD DATE:	July 1, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	11070 White Rock Road, Ste.250 Rancho Cordova, CA 95670
ORDERING PHONE NUMBERS:	1-855-548-2200, option 1
ORDERING E-MAIL ADDRESS:	SCA_Sales_Team@nwn.ai
CUSTOMER SUPPORT PHONE NUMBER:	1-855-548-2200, option 3
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Presidio Networked Solutions Group, LLC

CONTRACTOR NAME:	Presidio Networked Solutions Group, LLC
CONTRACT NUMBER:	C5-DTS-25-2221
AWARDED CATEGORY:	510
CONTRACT AWARD DATE:	July 6, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	400 Capitol Mall, Suite 09-106 Sacramento, CA 95814
ORDERING PHONE NUMBERS:	925-568-2476
ORDERING E-MAIL ADDRESS:	DLCALNET@presidio.com
CUSTOMER SUPPORT PHONE NUMBER:	925-568-2476
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Special Order Systems, Inc. dba TeamSOS*

***This contractor is a certified California Department of General Services Small Business (SB).**

CONTRACTOR NAME:	Special Order Systems, Inc. dba TeamSOS
CONTRACT NUMBER:	C5-DTS-25-1063
AWARDED CATEGORY:	510 and 515
CONTRACT AWARD DATE:	July 16, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	3877 Shawn Way, Suite 200 Loomis, CA 95650
ORDERING PHONE NUMBERS:	877-816-2401, option 1
ORDERING E-MAIL ADDRESS:	calnetsales@team-sos.com
CUSTOMER SUPPORT PHONE NUMBER:	877-816-2401, option 1
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

WaveDivision Holdings, LLC dba Astound Business Solutions, LLC

CONTRACTOR NAME:	WaveDivision Holdings, LLC dba Astound Business Solutions, LLC
CONTRACT NUMBER:	C5-DTS-25-2219
AWARDED CATEGORY:	510, 512, 513, 514, and 515
CONTRACT AWARD DATE:	July 3, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	3700 Monte Villa Parkway, Bothell, WA 98021
ORDERING PHONE NUMBERS:	(415) 819-4331 Brenda Gisi, CALNET 5 CPM, GEMS Division
ORDERING E-MAIL ADDRESS:	Brenda.gisi@astound.com CALNET5 CPM, GEMS Division
CUSTOMER SUPPORT PHONE NUMBER:	(855) 894-3533, 24x7 Customer Service Call Center (425) 765-4543, Karen Dhillon Director of Sales (Secondary Contact)
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/

Zayo Group, LLC

CONTRACTOR NAME:	Zayo Group, LLC
CONTRACT NUMBER:	C5-DTS-25-1081
AWARDED CATEGORY:	510, 512, 513, and 514
CONTRACT AWARD DATE:	July 2, 2026
CONTRACT END DATE:	June 30, 2031
CONTRACT EXTENTIONS:	One (1) two-year option to extend
ORDERING ADDRESS:	501 2nd St, Suite 400 San Francisco, CA 94107
ORDERING PHONE NUMBERS:	949-681-6846
ORDERING E-MAIL ADDRESS:	calnet_orders@zayo.com
CUSTOMER SUPPORT PHONE NUMBER:	866-480-4048 866-364-6033 After Hours
CALNET CONTRACT INFORMATION WEBSITE:	https://cdt.ca.gov/services/calnet/