

REGISTRATION NUMBER

AGREEMENT NUMBER
C4-DNCS-19-001-40

AMENDMENT NUMBER
29

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:

CONTRACTING AGENCY NAME

California Department of Technology

CONTRACTOR NAME

AT&T Enterprises, LLC.

2. The term of this Agreement is: April 14, 2020, or upon approval of TECH 213A by CDT-OSTP, whichever is later through June 30, 2028, with no options to extend remaining.

3. The maximum amount of this Agreement after this Amendment is: \$0.00
(Zero Dollars and Zero Cents)

4. The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:

Effective upon CDT OSTP approval of this Amendment the revisions are as follows:

A. Revises contract documents listed in the attached Attachment No. 1 – List of Amended Contract Documents

All other terms and conditions remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

Department of Technology (CDT),
Office of Statewide Technology
Procurement (OSTP)
Use Only

CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.)

AT&T Enterprises, LLC.

CONTRACTOR AUTHORIZED SIGNATURE


Samantha Thibault (Sep 28, 2026 15:52:07 PDT)

DATE SIGNED

09/28/2026

PRINTED NAME AND TITLE OF PERSON SIGNING

Samantha J Thibault, Director – Sales, State of California

ADDRESS

2700 Watt Avenue, Suite 1213
Sacramento, CA 95821

STATE OF CALIFORNIA

CONTRACTING AGENCY NAME

California Department of Technology, Office of Technology Services

CONTRACTING AGENCY AUTHORIZED SIGNATURE



DATE SIGNED

09/28/2026

PRINTED NAME AND TITLE OF PERSON SIGNING

Jennifer Martin, CALNET Program Management, ITM I

CONTRACTING AGENCY ADDRESS

P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

California Department of Technology
APPROVED
Date 09/28/2026
Signed Lauren Neisen
Office of Statewide Technology Procurement

☐ EXEMPT PER:

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 08/31/2026, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

Volume 1 Common Documents

- 18.a. Contractor's amended Response to Category 27 Technical SOW (293 pages)
- 19.a. Contractor's amended Response to Category 27 Catalog A (74 pages)

Amendment No. 29 Summary of Changes

C4-DNCS-19-001-40

This Amendment No. 29 ("Amendment") by and between AT&T Enterprises, LLC ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, AT&T Enterprises, LLC and State entered into the Agreement for CALNET Data Networks and Communication Services ("Agreement") on April 14, 2020.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 27 – Standard Contact Center Services – Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Page 2, Modified Amendment Log to add Amendment 29 content;

Pages 2 –293, Modified Headers updated to add Amendment 29 content; and

Pages 131 - 133, Table 27.2.2.b – Unsolicited General Features, change made as follows:

- Added Line Items 323 - 330.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 29, 8/31/2026".

Category 27 – Standard Contact Center Services – Statement of Work (SOW), Catalog A, is hereby amended to include the following and is attached:

Page 2, Modified Amendment Log to add Amendment 29 content;

Pages 2 –74, Modified Headers updated to add Amendment 29 content; and

Pages 39 - 40, Table 27.2.2.b – Unsolicited General Features, change made as

follows:

- Added Line Items 323 - 330.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment 29, 8/31/2026".

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.