

STANDARD AGREEMENT AMENDMENT

TECH 213A (rev. 06/2020)

REGISTRATION NUMBER

AGREEMENT NUMBER
C4- LEG-13-02-TS-08

AMENDMENT NUMBER
4

☐ CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED 261 PAGES

1. This Agreement is entered into between the Contracting Agency and the Contractor named below:

CONTRACTING AGENCY NAME

California Department of Technology

CONTRACTOR NAME

MCI Communications Services, LLC dba Verizon Business Services

2. The term of this Agreement is: Category 15 – April 5, 2019, or upon approval of TECH 213 by CDT STP, whichever is later through June 30, 2026
Category 16 - April 5, 2019, or upon approval of TECH 213 by CDT STP, whichever is later through June 30, 2024
Category 17 - April 5, 2019, or upon approval of TECH 213 by CDT STP, whichever is later through June 30, 2024

3. The maximum amount of this Agreement after this Amendment is: \$0.00
(Zero Dollars and Zero Cents)

4. The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:

Effective upon CDT STP approval of this Amendment the revisions are as follows:

- A. Revises contract documents listed in the attached Attachment No. 2 – List of Amended Contract Documents

All other terms and conditions remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR

CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.)

MCI Communications Services, LLC dba Verizon Business Services

CONTRACTOR AUTHORIZED SIGNATURE



DATE SIGNED
Jul 29, 2022

PRINTED NAME AND TITLE OF PERSON SIGNING

Anthony Recine, Senior Vice President

ADDRESS

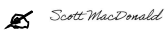
One Verizon Way, Basking Ridge, NJ 07920

STATE OF CALIFORNIA

CONTRACTING AGENCY NAME

California Department of Technology, Office of Technology Services

CONTRACTING AGENCY AUTHORIZED SIGNATURE



DATE SIGNED
Jul 29, 2022

PRINTED NAME AND TITLE OF PERSON SIGNING

Scott MacDonald, Deputy State Chief Technology Officer

CONTRACTING AGENCY ADDRESS

P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810

Department of Technology (CDT),
Statewide Technology Procurement (STP)
Use Only

California Department of Technology
APPROVED
DATE Jul 29, 2022
Samit Waingoo
Signell
Statewide Technology Procurement

☐ EXEMPT PER:

**STATE OF CALIFORNIA
CALIFORNIA DEPARTMENT OF TECHNOLOGY
AGREEMENT NUMBER: C4-LEG-13-02-TS-08, Amendment 4
MCI Communications Services, LLC dba Verizon Business**

ATTACHMENT 2 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 2 dated June 1, 2022, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

1. Volume 1, Common Documents
 - ii) Contractor's amended Response to Business Requirements (92 pages)
2. Volume 2, Category 15
 - ii) Contractor's amended Response to Category 15 Statement of Work (91 pages)
3. Volume 3, Category 15
 - ii) Contractor's amended Response to Category 15 Catalog A (77 pages)

Amendment No. 4 Summary of Changes

C4- LEG-13-02-TS-08

This Amendment No. 4 ("Amendment") by and between MCI Communications Services, LLC. dba Verizon Business Services ("Contractor") and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Contractor and State entered into the Agreement for CALNET Legacy 4 Telecommunications Voice and Data Services ("Agreement") on Contract start date April 5, 2019.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Statement of Work (SOW), Business Requirements, is hereby amended to include the following and is attached:

Entire document
Header;

- Added "Am 4"

Amendment Log;

- Added Amendment 4 content to the Amendment Log.

Table of Contents
Pages i-v;

- Updated page numbers

L.7 State Associated Administrative Fee (SAAF)
Page 41;

- Updated language from "the 30th business day of the following month." to "60 calendar days after the billing cycle."

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #4, 06/01/2022".

Category 15 – Dedicated Transport Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Back of Title Page – Page ii
Header

- Added “Am 4”

Pages 3-89
Header

- Added “MCI Communications Services, LLC. dba Verizon Business Services”
- Added “–State of California, IFB C4A1LEG18, Statewide Technology Procurement, Category 15 Dedicated Transport – Am 4”

Amendment Log

- Added Amendment 4 content to the Amendment Log.

Table of Contents

Pages i-ii;

- Updated page numbers

Section 15.1 Overview

Page 3

- Deleted “Carrier DSO”

Section 15.2.2 Carrier DSO Service

Page 6

- Section deleted in its entirety
- Added “– SECTION PERMANENTLY REMOVED”

Section 15.4.8 TECHNICAL SERVICE LEVEL AGREEMENTS

Page 80 Table 15.4.8.1 Availability (M-S)

Carrier

- Deleted “DSO”
- Deleted “15.2.2”

Objective(s):

- Deleted 1st row “DSO, $\geq 98.9\%$, $\geq 99.2\%$, $\geq 99.5\%$, S”

Page 81 Table 15.4.8.2 Catastrophic Outage 1 (CAT 1) (M-S)

Carrier

- Deleted “DSO”
- Deleted “15.2.2”

Objective(s):

- Deleted 1st row “DSO, ≤ 3 hours, ≤ 2 hours, ≤ 1 hours, S”

Page 82 Table 15.4.8.3 Catastrophic Outage 2 (CAT 2) (M-S)
Carrier

- Deleted "DSO"
- Deleted "15.2.2"

Objective(s):

- Deleted 1st row "DSO, ≤ 1 hour, ≤ 30 minutes, ≤ 15 minutes, S"

Page 83 Table 15.4.8.4 Catastrophic Outage 3 (CAT 3) (M-S)
Carrier

- Deleted "DSO"
- Inserted ", "
- Deleted "15.2.2"

Objective(s):

- Deleted 1st row "DSO, ≤ 30 minutes, N/A, ≤ 15 minutes, B"

Page 84 Table 15.4.8.5 Excessive Outage (M-S)
Carrier

- Deleted "DSO,"
- Deleted "15.2.2,"

Objective(s):

- Deleted 1st row "DSO, 16 hours, 12 hours, 8 hours, S"

Page 86 Table 15.4.8.7 Provisioning (M-S)

- Deleted "Carrier DSO (15.2.2), 30, Coordinated/Managed Project"

Objective(s):

- Deleted 1st row "DSO, N/A, ≥ 90%, ≥ 95%, S"

Page 88 Table 15.4.8.8 Time to Repair (TTR) (M-S)
Service(s):

- Deleted "DSO (15.2.2),"

Objective(s):

- Deleted 1st row "DSO, 6 hours, 4 hours, N/A, S"

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: "Amendment #4, 06/01/2022".

Category 15 – Dedicated Transport Catalog A, is hereby amended to include the following and is attached:

Back of Title Page
Amendment Log

- Added Amendment 4 content to the Amendment Log.

Pages i – Page 74

Header

- Added “Am 4”

Table of Contents

Page i;

- Updated page numbers

Table 15.2.2.3 - Carrier DSO Services and Features

Pages 1-2

- Deleted Table in its entirety
- Added “– SECTION PERMANENTLY REMOVED”

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: “Amendment #4, 06/01/2022”.

Except as modified by this Amendment, all the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.