



Notification: 25-03

12/30/2025

**SUBJECT: Legacy Phone System Efficiency Measure**

In alignment with Governor Gavin Newsom's Executive Order N-30-25 directing every state agency to implement efficiency measures, the state of California is phasing out legacy phone systems in favor of modern, cloud-based communications. Effective immediately, the California Department of Technology (CDT) and CALNET Program have implemented the following legacy phone system control measure:

**Non-exempt state agencies are required to obtain a CALNET Contract Services Delegation (CALNET Contract Delegation) prior to placing orders for certain CALNET Legacy contract services.**

All services that require a CALNET Contract Delegation are indicated as such in the Service Catalogs (Catalog B). The specific services that have had their delegation designation modified in relation to this efficiency measure are listed in the table below:

Category Number	Feature Name	Product Identifier
15	ISDN PRI Package #1 @ 64Kbps	PRAS1
15	ISDN PRI Package #2 @ 64 Kbps	PRAS2
15	ISDN PRI Package #3 @ 64 Kbps	PRAS3
18	Basic Business Access Line	BLB01
18	Primary Station Line	AAFTX

Non-exempt state agencies can request a CALNET Contract Delegation through the [CDT IT Services Portal](#). Further guidance related to CALNET Contract Delegations can be found in State Telecommunications Management Manual (STMM) [Chapter 3-502.0](#).

Please forward this bulletin to others within your organization that may need this information.

If you have any questions regarding this bulletin, please contact the CALNET Program by phone (916-657-9150) or email ([CALNEThelp@state.ca.gov](mailto:CALNEThelp@state.ca.gov)).