

REGISTRATION NUMBER
AMENDMENT NUMBER 10

AGREEMENT NUMBER C4-DNCS-19-001-33

- This Agreement is entered into between the Contracting Agency and the Contractor named below:
CONTRACTING AGENCY NAME
California Department of Technology
CONTRACTOR NAME
Charter Communications Operating, LLC
- The term of this Agreement is: April 14, 2020, or upon approval of TECH 213 by CDT-OSTP, whichever is later through June 30, 2028.
- The maximum amount of this Agreement after this Amendment is: \$0.00 (Zero Dollars and Zero Cents)
- The parties agree to comply with the terms and conditions of the amendment. All documents and actions noted below are by reference and made part of the Agreement and incorporated herein:

Effective upon CDT OSTP approval of this Amendment the revisions are as follows:

A. Revises contract documents listed in the attached Attachment No. 1 - List of Amended Contract Documents

All other terms remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

CONTRACTOR		Department of Technology (CDT), Office of Statewide Technology Procurement (OSTP) Use Only
CONTRACTOR NAME (If other than an individual, state whether a corporation, partnership, etc.) Charter Communications Operating, LLC		
CONTRACTOR AUTHORIZED SIGNATURE <i>David Brown</i> <small>David Brown (May 23, 2025 15:06 PDT)</small>	DATE SIGNED 05/23/2025	
PRINTED NAME AND TITLE OF PERSON SIGNING David A. Brown, Director, Vertical Market Sales		
ADDRESS 12405 Powerscourt Drive, St. Louis, MO 63131		
STATE OF CALIFORNIA		
CONTRACTING AGENCY NAME California Department of Technology, Office of Technology Services		<input type="checkbox"/> EXEMPT PER:
CONTRACTING AGENCY AUTHORIZED SIGNATURE <i>Chaeny Emanavin</i>	DATE SIGNED 05/23/2025	
PRINTED NAME AND TITLE OF PERSON SIGNING Chaeny Emanavin, Deputy State Chief Technology Officer		
CONTRACTING AGENCY ADDRESS P.O. Box 1810, MS Y-12, Rancho Cordova, CA 95741-1810		

ATTACHMENT 1 – LIST OF AMENDED CONTRACT DOCUMENTS

This Attachment 1 dated 02/07/2025, contains a list of revised contract documents hereby incorporated into this Contract.

Replaces the Contractor's Response for the following documents in their entirety:

- 4.a. Contractor's amended Response to Category 24 Statement of Work Technical Requirements (138 pages)
- 5.a. Contractor's amended Response to Category 24 Catalog A (17 pages)

Amendment No. 10 Summary of Changes

C4-DNCS-19-001-33

This Amendment No. 10 (“Amendment”) by and between Charter Communications Operating, LLC (“Contractor”) and the State of California (“State”) is effective upon execution by the parties (“Effective Date”).

WHEREAS, Contractor and State entered into the Agreement for CALNET Data Networks and Communications Services (“Agreement”) on April 14, 2020.

WHEREAS, the parties now desire to amend the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is amended as follows:

Category 24 – Flat Rate Internet Services – Statement of Work (SOW), Technical Requirements, is hereby amended to include the following and is attached:

Page 2, modified Amendment Log to add Amendment 10 content.

Pages 2-138, modified Headers with Amendment 10 content.

Pages 3-4, modified Table of Contents and repagination.

Pages 43-93, Table 24.2.7 – Additional Unsolicited Internet Services, changes made as follows:

- Added Line Items 8-69.

Pages 121-122, section 24.6.8.1 Availability (M-S), changes made as follows:

- Services section:
 - Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.
- Objectives table:
 - Table Header, modified from “Access Type” to “Service Type”; and

- Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.

Pages 123-124, section 24.6.8.2 Catastrophic Outage 1 (CAT 1) (M-S), changes made as follows:

- Services section:
 - Added "Managed Firewall/Router/SD-WAN Service", "E-Managed Firewall/Router/SD-WAN Service", "Managed Switch Service", and "Managed Virtual Machine for Cloud Service".
- Objectives table:
 - Added "Managed Firewall/Router/SD-WAN Service", "E-Managed Firewall/Router/SD-WAN Service", "Managed Switch Service", and "Managed Virtual Machine for Cloud Service".

Page 125, section 24.6.8.3 Catastrophic Outage 2 (CAT 2) (M-S), changes made as follows:

- Services section:
 - Added "Managed Firewall/Router/SD-WAN Service", "E-Managed Firewall/Router/SD-WAN Service", and "Managed Virtual Machine for Cloud Service".
- Objectives table:
 - Table Header, modified from “Access Type” to “Service Type”; and
 - Added "Managed Firewall/Router/SD-WAN Service", "E-Managed Firewall/Router/SD-WAN Service", and "Managed Virtual Machine for Cloud Service".

Pages 127-128, added section 24.6.8.4.a Managed SD-WAN Service Catastrophic Outage 3 (SD-WAN CAT 3) in its entirety.

Page 130, section 24.6.8.6 Excessive Outage (M-S), changes made as follows:

- Services section:
 - Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.

- Objectives table:
 - Table Header, modified from “Access Type” to “Service Type”; and
 - Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.

Page 132, section 24.6.8.7 Managed Service Proactive Notification (M-S), changes made as follows:

- Services section:
 - Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.

Page 133, section 24.6.8.8 Notification, changes made as follows:

- Services section:
 - Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.

Pages 135-136, section 24.6.8.9 Provisioning (M-S), changes made as follows:

- Services table:
 - Table Header, modified from “Service” to “Service Type”; and
 - Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.
- Objectives table:
 - Table Header, modified from “Access Type” to “Service Type”; and
 - Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.

Page 137, section 24.6.8.10 Time to Repair (M-S), changes made as follows:

- Services section:

- Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.
- Objectives table:
 - Added “Managed Firewall/Router/SD-WAN Service”, “E-Managed Firewall/Router/SD-WAN Service”, “Managed Switch Service”, “Managed Virtual Machine for Cloud Service”, and “Managed WiFi Service”.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: “Amendment 10, 02/07/25”.

Category 24 – Flat Rate Internet Services – Statement of Work (SOW), Catalog A, is hereby amended to include the following and is attached:

Page 2, modified Amendment Log to add Amendment 10 content.

Pages 2-17, modified Headers with Amendment 10 content.

Page 3, modified Table of Contents and repagination.

Pages 9-14, Table 24.2.7 – Additional Unsolicited Internet Services, changes made as follows:

- Added Line Items 8-69.

Replacement pages are attached hereto for insertion in the Agreement and are identified in the Amendment log as: “Amendment 10, 02/07/25”.

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain in full force and effect in accordance with their terms.