



Notification: 21-02

September 30, 2021

SUBJECT: CALNET Video Customer Forum

The California Department of Technology announces the [CALNET Video Customer Forum](#). For the CALNET Next Gen contracts, this virtual customer forum concept replaces the traditional CALNET in-person customer forum.

The CALNET Video Customer Forum is accessible through the CALNET website and offers 24/7 access to CALNET reference information and pre-recorded informational video presentations produced by CALNET contractors. Each contractor video presentation includes details for that contractor's CALNET offerings and contact information for contractor representatives.

As of September 30, 2021, the following contractors have video presentations available on the customer forum web page:

- Aspen
- AT&T
- Comcast
- Crown Castle
- ENA
- InterVision
- Lumen
- NTT
- Red River
- T-Mobile
- Zayo

The CALNET Video Customer Forum is available 24/7 at the following link: [CALNET Video Customer Forum](#)

Learn more about CALNET and the Video Customer Forum in CDT's [TechBlog](#).

Please forward this bulletin to others within your organization that may need this information.

If you have any questions regarding this Bulletin, please contact the CALNET Customer Service Line at (916) 657-9150 or email CIOCALNEThelp@state.ca.gov for assistance.