



Notification: 21-01

March 8, 2021

SUBJECT: CALNET Next Generation Contracts Update, March 2021

The California Department of Technology announces the availability of the new CALNET Next Generation Data Networks and Communications Services (DNCS) categories.

On the CALNET website, service catalogs are either available now or will be available soon for the following categories:

Category 20, MPLS Data Network: AireSpring, AT&T, Granite, Level 3, NWN, Verizon, Zayo

Category 21, Standalone VoIP: AT&T, Granite, NTT, NWN, Verizon

Category 22, Cloud-Hosted VoIP Service: AT&T, CenturyLink, ENA, NTT, NWN, Red River Tech

Category 23, Metropolitan Area Network (MAN) Ethernet: AT&T, Charter, Comcast, Crown Castle, Granite, Level 3, NWN, Wave, Zayo

Category 24, Flat Rate Internet Services: AT&T, Charter, Comcast, Crown Castle, Granite, Level 3, Verizon, Wave, Zayo

Category 25, Sustained Bandwidth Internet Services: AT&T, Crown Castle, Level 3, Verizon, Wave, Zayo

Category 27, Standard Contact Center Services: Aspen Technology Group, AT&T, Carousel Industries, CenturyLink, InterVision Systems LLC, NWN, Verizon

Category 28, Custom Contact Center Services: Aspen Technology Group, AT&T, Carousel Industries, CenturyLink, InterVision Systems LLC, NWN, Verizon

Category 29, Converged VoIP: AT&T, CenturyLink, Granite, NWN, Verizon

Category 30, Broadband with Internet Service: AT&T, Comcast, Granite, NWN, Verizon, Wave

Additional information can be found at the following links:

- [CALNET Services](#)
 - Links to contractor websites
 - Telecommunications Services Cross Reference Table
 - Service Catalogs
 - Contract Documents
- [CALNET Ordering Information](#)
 - Ordering forms
 - User Instructions

Please forward this bulletin to others within your organization that may need this information.

If you have any questions regarding this Bulletin, please contact the CALNET Customer Service Line at (916) 657-9150 or email CIOCALNEThelp@state.ca.gov for assistance.