

STATE OF CALIFORNIA  
**STANDARD AGREEMENT AMENDMENT**  
 STD. 213 A (Rev 2/12)

CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED 120 Pages

|  |                  |
|--|------------------|
| AGREEMENT NUMBER                       | AMENDMENT NUMBER |
| IFB STPD 12-001-B,<br>C3-B-13-02-TS-08 | 4                |
| REGISTRATION NUMBER                    |                  |

- This Agreement is entered into between the State Agency and Contractor named below:  
STATE AGENCY'S NAME  
**California Department of Technology**  
CONTRACTOR'S NAME  
**Verizon Business Network Services Inc., on behalf of and as agent for MCI Communications Services Inc., MCI Communications Services Inc., MCI metro Access Transmission Services LLC., Verizon California Inc., and Verizon Select Services Inc., (together "Verizon")**
- The term of this Agreement is April 7, 2014 through June 30, 2018
- The maximum amount of this agreement after this amendment is: \$0.00
- The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

**A. This Administrative Amendment incorporates the following changes to CALNET 3, IFB STPD 12-001-B, Categories 2 - 7 (Verizon)**

- Attachment 1: IFB STPD 12-001-B, Volume 1 - SOW Business Requirements (pages 119)**

This Agreement is effective upon the start date, or California Department of Technology approval, whichever is later.

All other terms and conditions of the original agreement shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

|   |  |  |
|---|--|--|
| <b>CONTRACTOR</b>   |  | CALIFORNIA<br>DEPARTMENT OF TECHNOLOGY<br>Use Only<br><br><i>Approved</i><br><i>ME</i><br><i>6/27/16</i> |
| <small>CONTRACTOR'S NAME (if other than an individual, state whether a corporation, partnership, etc.)</small><br>MCI Network Services, Inc. or MCI Financial Management Corp. on behalf of MCI Communications Services, Inc. d/b/a Verizon Business Services and other Verizon Companies |  |  |
| <small>BY (Authorized Signature)</small><br><i>Marsha K. Harrell</i>  | <small>DATE SIGNED (Do not type)</small><br><i>5/24/16</i> |  |
| <small>PRINTED NAME AND TITLE OF PERSON SIGNING</small><br>Marsha K. Harrell, Sr. Consultant – Pricing/Contract Management  |  |  |
| <small>ADDRESS</small><br>11080 White Rock Road, Suite 200 Rancho Cordova, CA 95670   |  |  |
| <b>STATE OF CALIFORNIA</b>  |  |  |
| <small>AGENCY NAME</small><br>California Department of Technology   |  | <input type="checkbox"/> Exempt per:   |
| <small>BY (Authorized Signature)</small><br><i>Barbara Garrett</i>  | <small>DATE SIGNED (Do not type)</small><br><i>5/25/16</i> |  |
| <small>PRINTED NAME AND TITLE OF PERSON SIGNING</small><br>Barbara Garrett, Deputy Director, Office of Technology Services - STND   |  |  |
| <small>ADDRESS</small><br>P.O. Box 1810, MS Y-13, Rancho Cordova, CA 95741-1810   |  |  |



# Verizon

**IFB STPD 12-001-B, C3-B-13-02-TS-08**

**Amendment #4, Rev. March 2, 2016**

**CALNET 3, Volume 1**

**Business Requirements and SOW Appendix B -  
Data Dictionary**

## Amendment Summary

CALIFORNIA INTEGRATED INFORMATION NETWORK 3 (CALNET 3),  
VOLUME 1, AMENDMENT No. 4  
FOR BUSINESS REQUIREMENTS  
BETWEEN STATE OF CALIFORNIA  
AND  
VERIZON BUSINESS NETWORK SERVICES INC. (VBNSI) ON BEHALF OF AND AS AGENT  
FOR MCI COMMUNICATIONS SERVICES, INC., MCIMETRO ACCESS TRANSMISSION  
SERVICES, LLC, VERIZON CALIFORNIA, INC., AND VERIZON SELECT SERVICES, INC.  
("VERIZON")

This Modification No. 4 ("Modification") by and between Verizon Business Network Services Inc. (VBNSI) on behalf of and as agent for MCI Communications Services, Inc., MCImetro Access Transmission Services, LLC, Verizon California, Inc., and Verizon Select Services, Inc. ("Verizon"), the successor in interest to MCI Telecommunications Corporation ("MCI"), and the State of California ("State") is effective upon execution by the parties ("Effective Date").

WHEREAS, Verizon and State entered into the Agreement ("Agreement") on April 7, 2014;

WHEREAS, the parties now desire to modify the Agreement.

NOW THEREFORE, the parties, in consideration of the mutual covenants contained herein and intending to be legally bound, agree that the Agreement is modified as follows:

This amendment is for revisions to the Business Requirements and Data Dictionary for reporting clean-up. The Summary is based upon the redlines.

1. Volume 1 – Business Requirements

- Front Cover
  - Updated front cover to remove Best and Final Offer and February 24, 2014 date; added Amendment #4, Rev. 03/02/2016
- Footer, pages i-iv; and 1-108
  - Removed date 01/31/14 and Addendum 7; added date 03/02/2016, Amendment #4

- B.2.7 Acceptance of Service Level Agreement (SLA) Language for Unsolicited Services, page 17
  - Addition to first paragraph, second sentence, page 17:

*The method of delivery and location for the training shall be at the discretion of the CALNET 3 CMO. The number of CALNET 3 CMO staff to be trained shall be no more than 30 over the life of the Contract. The CALNET 3 CMO training shall include the following:*

1. *All training provided to the Customer/End-Users as noted in Section B.2.6.1.1 (Customer/End-User Training) shall also be provided to the CALNET 3 CMO;*
2. *Introduction to the Private Oversight Website (Section B.9.2);*
3. *Initial and ad-hoc training for oversight tools, reports, and invoicing processes;*

**Bidder understands the Requirements and shall meet or exceed? Yes  No**

**B.2.6.1.3 Detailed Technical Training**

*Contractor shall provide detailed Technical Training for proposed, new, or replacement services to the State's CALNET 3 CMO technical staff throughout the Contract Term.*

*The number of technical staff to be trained will be no more than 10 over the life of the Contract.*

**Bidder understands the Requirements and shall meet or exceed? Yes  No**

**B.2.7 ACCEPTANCE OF SERVICE LEVEL AGREEMENT (SLA) LANGUAGE FOR UNSOLICITED SERVICES**

*After award, the CALNET 3 CMO will determine, for the purpose of applying SLAs, if a Bidder's unsolicited line item is a "service" or a feature of a mandatory service. Upon determination by the CALNET 3 CMO, the Contractor shall update the existing SLAs with the CALNET 3 CMO approved modifications for the SLAs in Sections [2.3](#), [3.5](#), [4.1.5](#), [4.2.5](#), [5.5](#), [6.1.3](#), and [7.3](#). Changes may include addition of service names, addition of objectives if current objectives do not apply, and provisioning intervals.*

*The Contractor shall add the unsolicited services, as determined by CALNET 3 CMO, to the "Service(s)" component of the SLA. If an unsolicited item, or group of unsolicited items, is determined to be a "service" the Contractor will honor the objective commitment made for the mandatory service. If an SLA requires additional objectives or provisioning intervals then the CALNET 3 CMO and Contractor shall negotiate the objective and/or interval. If the CALNET 3 CMO and Contractor cannot mutually agree to an objective or interval, then the item and or group of items under the service shall be considered a feature of the mandatory service and therefore shall be included as such under the SLA's as defined in each subcategory.*

*All unsolicited service features shall be included as such under the SLAs as defined for each service in each SLA. If the CALNET 3 CMO determines additional objectives or provisioning intervals are required for the unsolicited feature then the CALNET 3 CMO and Contractor shall negotiate the objective or provisioning interval.*

**Bidder understands the Requirements and shall meet or exceed? Yes  No**

**B.3 PROBLEM MANAGEMENT**

*CALNET 3 CMO maintains a Customer advocate function involving provisioning and ongoing network service delivery. CALNET 3 CMO requires access to Contractor*

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[03/02/201601/31/14](#) IFB STPD 12-001-B Business Requirements [Amendment #4Addendum 7](#)  
Page 17

**CALNET 3 Category 6 (Verizon) Amendment 4  
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- B.4.6 Service Catalog Text Files, page 27
  - Addition to first paragraph, and additions and deletions to item #2, page 27

|   |
|---|
| <p><b>B.4.6 SERVICE CATALOG TEXT FILES</b></p> <p>The Contractor shall provide two (2) text files to CALNET 3 CMO that <u>contain</u> Service Catalog data. The two (2) text files combined together make up the information contained in the Service Catalog. The first text file (C3SRVCATA1) shall contain the high level Service description information as contained in Catalog A. The second text file (C3SRVCATA2) shall contain all product features and pricing related information as contained in Catalog A. The information contained in the Service Catalog text files shall align with this IFB and Catalog A, <u>and shall include both Catalog A and Catalog B pricing.</u></p> <p>The Contractor shall provide Service Catalog text files as follows:</p> <ol style="list-style-type: none"><li>1. Initial Service Catalog text files shall be provided within 30 calendar days of IFB STPD 12 001 B Contract award. These initial text files will include all Service Catalog data and represent the complete Service Catalog; and,</li><li>2. The Contractor shall update the Service Catalog Profile information as directed by the CALNET 3 CMO. Within 30 calendar days of the effective date of any amendment, the Contractor shall provide any updates to the Service Catalog as <u>Service Amended</u> Catalog text files. These <u>Service Amended</u> Catalog <u>text</u> files <u>that are triggered by</u></li></ol> |
| <p>3/02/2016#A#1#14      IFB STPD 12-001-B Business Requirements      Amendment B4Addendum-7<br/>Page 27</p>  |

**CALNET 3 Category 6 (Verizon) Amendment 4  
Agreement C3-B-13-02-TS-08**

- Additions and deletions to page 28, including Data Records for tables C3SRVCATA 1 (Items 1-8) and C3SRVCATA2 (Items 1-6)

*amendments shall only contain **service catalog** information that is being updated by the amendment.*

*The **initial** Service Catalog text files shall follow the specifications described below.*

- 1. Filenames: C3SRVCATA1, C3SRVCATA2;*
- 2. File Frequency: Initial file within 30 calendar days of IFB STPD 12 001 B Contract award, **and intermittent files thereafter;***
- 3. Data fields within data records shall be populated based on what is coded in the "populate" ("Pop") column. The "Pop" column is coded as follows:*
  - a. R – Required. This field must always be populated; and,*
  - b. A – This field is populated if it is applicable to the Service Type and Feature Name being reported.*
- 4. Data Records: the following data fields shall be included as columns on each data record in the order specified and follow data field specifications as detailed below and in the Data Dictionary (SOW Appendix B).*

**C3SRVCATA1:**

| Field Order     | Data Field Name                          | Pop            |
|-----------------|--|----------------|
| 1               | Category                                 | R              |
| 2               | Subcategory                              | A              |
| <del>3</del> 3  | <del>Section Number</del> Section Number | <del>R</del> R |
| <del>34</del> 4 | Service Type                             | R              |
| <del>45</del> 5 | Service Description                      | R              |
| <del>56</del> 6 | Geographic Availability                  | A              |
| <del>67</del> 7 | Service Limitations                      | A              |
| <del>78</del> 8 | Change Charge Applicability              | A              |

**C3SRVCATA2:**

| Field Order     | Data Field Name                              | Pop            |
|-----------------|--|----------------|
| 1               | Category                                     | R              |
| 2               | Subcategory                                  | A              |
| <del>3</del> 3  | <del>Section Number</del> Section Number     | <del>R</del> R |
| <del>34</del> 4 | Service Type                                 | R              |
| <del>5</del> 5  | <del>Subservice Type</del> Subservice Type   | <del>A</del> A |
| <del>6</del> 6  | <del>Line Item Number</del> Line Item Number | <del>A</del> A |

03/02/201604/33/34 IFB STPD 12-001-B Business Requirements Amendment #4Addendum 7  
Page 28

- o Continuation of additions, deletions, and renumbering to Data Record C3SRVCATA2 (Items 7-22) at the top of page 29
- o Addition of Amended Catalog text files including specifications for file names C3AMDCATA1 and C3AMDCATA2; and the data field additions for table C3AMDCATA1 (Items 1-2) page 29

| Field Order | Data Field Name           | Pop |
|-------------|---------------------------|-----|
| 47          | Feature Name              | R   |
| 58          | Product ID                | R   |
| 69          | Feature Description       | R   |
| 710         | Feature Restrictions      | A   |
| 8           | Transport Type            | A   |
| 911         | Contract NRC              | A   |
| 4012        | Contract NRC Description  | A   |
| 4413        | Contract MRC              | A   |
| 4214        | Contract MRC Description  | A   |
| 4315        | Admin Fee Rate            | A   |
| 16          | Customer MRC              | A   |
| 17          | Customer MRC Description  | A   |
| 4418        | Unit of Measure           | R   |
| 4519        | Change Charge             | A   |
| 4620        | Change Charge Description | A   |
| 21          | Delegation Required       | R   |
| 22          | Required or Discretionary | R   |

The Amended Catalog text files shall follow the specifications described below.

1. Filenames: C3AMDCATA1, C3AMDCATA2;
2. File Frequency: within 30 calendar days of the effective date of any amendment
3. Data fields within data records shall be populated based on what is coded in the "populate" ("Pop") column. The "Pop" column is coded as follows:
  - a. R – Required. This field must always be populated; and
  - b. A – This field is populated if it is applicable to the Service Type and Feature Name being reported.
4. Data Records: the following data fields shall be included as columns on each data record in the order specified and follow data field specifications as detailed below and in the Data Dictionary (SOW Appendix B).

C3AMDCATA1:

| Field Order | Data Field Name  | Pop |
|-------------|------------------|-----|
| 1           | Contract Number  | R   |
| 2           | Amendment Number | R   |

**CALNET 3 Category 6 (Verizon) Amendment 4  
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- o Continuation of Amended Catalog text files additions for tables C3AMDCATA1 (Items 3-12) and CDAMDCATA2 (Items 1-21), page 30

| <u>Field Order</u> | <u>Data Field Name</u>             | <u>Pop</u> |
|--------------------|------------------------------------|------------|
| <u>3</u>           | <u>Effective Date</u>              | <u>R</u>   |
| <u>4</u>           | <u>Action</u>                      | <u>R</u>   |
| <u>5</u>           | <u>Category</u>                    | <u>R</u>   |
| <u>6</u>           | <u>Subcategory</u>                 | <u>A</u>   |
| <u>7</u>           | <u>Section Number</u>              | <u>R</u>   |
| <u>8</u>           | <u>Service Type</u>                | <u>R</u>   |
| <u>9</u>           | <u>Service Description</u>         | <u>R</u>   |
| <u>10</u>          | <u>Geographic Availability</u>     | <u>A</u>   |
| <u>11</u>          | <u>Service Limitations</u>         | <u>A</u>   |
| <u>12</u>          | <u>Change Charge Applicability</u> | <u>A</u>   |

**C3AMDCATA2:**

| <u>Field Order</u> | <u>Data Field Name</u>          | <u>Pop</u> |
|--------------------|---------------------------------|------------|
| <u>1</u>           | <u>Contract Number</u>          | <u>R</u>   |
| <u>2</u>           | <u>Amendment Number</u>         | <u>R</u>   |
| <u>3</u>           | <u>Effective Date</u>           | <u>R</u>   |
| <u>4</u>           | <u>Action</u>                   | <u>R</u>   |
| <u>5</u>           | <u>Category</u>                 | <u>R</u>   |
| <u>6</u>           | <u>Subcategory</u>              | <u>A</u>   |
| <u>7</u>           | <u>Section Number</u>           | <u>R</u>   |
| <u>8</u>           | <u>Service Type</u>             | <u>R</u>   |
| <u>9</u>           | <u>Subservice Type</u>          | <u>A</u>   |
| <u>10</u>          | <u>Line Item Number</u>         | <u>A</u>   |
| <u>11</u>          | <u>Feature Name</u>             | <u>R</u>   |
| <u>12</u>          | <u>Product ID</u>               | <u>R</u>   |
| <u>13</u>          | <u>Feature Description</u>      | <u>R</u>   |
| <u>14</u>          | <u>Feature Restrictions</u>     | <u>A</u>   |
| <u>15</u>          | <u>Contract NRC</u>             | <u>A</u>   |
| <u>16</u>          | <u>Contract NRC Description</u> | <u>A</u>   |
| <u>17</u>          | <u>Contract MRC</u>             | <u>A</u>   |
| <u>18</u>          | <u>Contract MRC Description</u> | <u>A</u>   |
| <u>19</u>          | <u>Admin Fee Rate</u>           | <u>A</u>   |
| <u>20</u>          | <u>Customer MRC</u>             | <u>A</u>   |
| <u>21</u>          | <u>Customer MRC Description</u> | <u>A</u>   |

- o Continuation of Amended Catalog text file additions for table C3AMDCATA2 (Items 22-26), page 31

| <u>Field Order</u> | <u>Data Field Name</u>           | <u>Pop</u> |
|--------------------|----------------------------------|------------|
| <u>22</u>          | <u>Unit of Measure</u>           | <u>R</u>   |
| <u>23</u>          | <u>Change Charge</u>             | <u>A</u>   |
| <u>24</u>          | <u>Change Charge Description</u> | <u>A</u>   |
| <u>25</u>          | <u>Delegation Required</u>       | <u>R</u>   |
| <u>26</u>          | <u>Required or Discretionary</u> | <u>R</u>   |

*Bidder understands the Requirements and shall meet or exceed? Yes  No*

**B.5 BILLING AND INVOICING**

**B.5.1 BILLING AND INVOICING REQUIREMENTS**

*The Contractor's invoices shall reference the Contract Number and provide a breakdown and explanation of all charges as specified throughout this Billing and Invoicing section. Payments to the Contractor will only be issued for receipt of valid and approved invoices.*

*The Contractor shall provide a "unique" Product Identifier for each Service and Feature Name to appear on Customer invoices as identified in Catalog A. Duplicate Product Identifiers are only acceptable when identifying the same service, feature, and functionality at the same cost with the same limitations, to include MRC, NRC, One-Time Charges and Change Charges.*

*Any bundled service must have its own single "unique" Product Identifier even though it is comprised of multiple components.*

*The Contractor shall integrate Affiliate's and Subcontractor's billing data into the Contractor's consolidated Billing and Invoicing application, creating one (1) inclusive invoice to the Customer. With the coordination and consolidation of invoices, the Contractor, its Affiliates and Subcontractors will establish processes and procedures to avoid errors.*

*The Contractor shall not comingle Contracts and/or Subcategories onto one (1) invoice without prior approval from CALNET 3 CMO.*

*The Contractor shall:*

- 1. Maintain a secure password protected web-based Billing and Invoicing application which delivers integrated monthly invoices to Customers including services provided by the Contractor, its Subcontractors and Affiliates;*
- 2. Allow access to Customer accounts with the ability to view and analyze Billing and Invoicing information over the web-based Billing and Invoicing application, including account history;*
- 3. Provide within the Billing and Invoicing application the ability to download/export data into an MS Excel 2007 or higher document;*

- o B.8 Inventory and Fiscal Management
  - o Addition of "Sections B.4, B.8, B.9, & B.10" at the end of item #18, page 51

- B.8.1 Moves, Adds, Changes and Deletes Fiscal Text File
  - C3MSRVMACD Data Record table, pages 52-53
    - Pop changed from R to A, page 52
    - Addition of Item 18, page 52

**B.8.1 MOVES, ADDS, CHANGES AND DELETES FISCAL TEXT FILE**

*The Contractor shall provide text file reporting of all Contractor's CALNET 3 Product IDs, including both services and features, that have been moved, added, changed, or deleted during the Service Month being reported to CALNET 3 CMO on a monthly basis via text file. This file shall contain all Service Request activity that has been completed during the Service Month.*

*The text file shall follow the specifications described below.*

1. *File Name: C3MSRVMACD;*
2. *File Frequency: Monthly; and,*
3. *Data Records: the following data fields shall be included as columns on each data record in the order specified and follow data field specifications as detailed below and in the Data Dictionary (SOW Appendix B):*

| Field Order | Data Field Name            | Pop           |
|-------------|----------------------------|---------------|
| 1           | Service Month              | R             |
| 2           | Customer Code              | R             |
| 3           | Customer Name              | R             |
| 4           | BAN                        | R             |
| 5           | BTN                        | A             |
| 6           | Customer Billing Address 1 | R             |
| 7           | Customer Billing Address 2 | <del>RA</del> |
| 8           | Customer Billing City      | R             |
| 9           | Customer Billing State     | R             |
| 10          | Customer Billing Zip Code  | R             |
| 11          | SR Number                  | R             |
| 12          | SR Date                    | R             |
| 13          | Change Type                | R             |
| 14          | Change Date                | R             |
| 15          | CALNET 3                   | R             |
| 16          | Category                   | R             |
| 17          | Subcategory                | A             |
| 18          | Section Number             | <del>R</del>  |

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- Continuation of additions, renumbering and Pop changes to the C3MSRVMACD Data Record table (Items 19-42) as identified on page 53

| Field Order     | Data Field Name                | Pop           |
|-----------------|--------------------------------|---------------|
| <del>4819</del> | Service Type                   | R             |
| <del>4920</del> | Feature Name                   | <del>RA</del> |
| <del>2021</del> | Product ID                     | <del>RA</del> |
| <del>2422</del> | Transport Type                 | A             |
| <del>2223</del> | Circuit ID                     | A             |
| <del>2324</del> | WTN                            | A             |
| <u>25</u>       | <u>Node</u>                    | <u>A</u>      |
| <del>2426</del> | Service Quantity Changed       | R             |
| <del>2527</del> | Contract NRC                   | A             |
| <del>2628</del> | Contract MRC                   | A             |
| <del>2729</del> | Special Pricing                | A             |
| <u>30</u>       | <u>SP Tracking Number</u>      | <u>A</u>      |
| <del>2831</del> | Admin Fee Rate                 | A             |
| <del>2932</del> | Customer MRC                   | A             |
| <del>3033</del> | Customer Service Address 1 (A) | <del>RA</del> |
| <del>3434</del> | Customer Service Address 2 (A) | A             |
| <del>3235</del> | Customer Service City (A)      | <del>RA</del> |
| <del>3336</del> | Customer Service State (A)     | <del>RA</del> |
| <del>3437</del> | Customer Service Zip Code (A)  | <del>RA</del> |
| <del>3538</del> | Customer Service Address 1 (Z) | A             |
| <del>3639</del> | Customer Service Address 2 (Z) | A             |
| <del>3740</del> | Customer Service City (Z)      | A             |
| <del>3841</del> | Customer Service State (Z)     | A             |
| <del>3942</del> | Customer Service Zip Code (Z)  | A             |

*Bidder understands the Requirements and shall meet or exceed? Yes  No*

- B.8.2 Fiscal Inventory Text File
  - Additions and deletions to first paragraph as identified on page 54
  - Additions, renumbering and Pop changes to the Data Record table C3MFISCIINV (Items 1-16) as identified on page 54

**B.8.2 FISCAL INVENTORY TEXT FILE**

The Contractor shall provide a monthly fiscal inventory of all CALNET 3 Services to CALNET 3 CMO on a text file. This text file shall include ~~all Contractor's CALNET 3 Product IDs, including both each Customer's contracted services and features that are being billed and provide volume of usage statistics and provide current quantities and service location information.~~ For quantities that are usage based, the quantity reported shall represent the total usage for the month being reported. The text file shall represent a snapshot of the Contractor's total inventory on the last day of the Service Month being reported.

The text file shall follow the specifications described below.

1. File Name: C3MFISCIINV;
2. File Frequency: Monthly; and,
3. Data Records: the following data fields shall be included as columns on each data record in the order specified and follow data field specifications as detailed below and in the Data Dictionary (SOW Appendix B):

| Field Order   | Data Field Name           | Pop          |
|---------------|---------------------------|--------------|
| 1             | Service Month             | R            |
| 2             | Customer Code             | R            |
| 3             | Customer Name             | R            |
| 4             | CALNET 3                  | R            |
| <del>5</del>  | <del>BAN</del>            | <del>R</del> |
| <del>6</del>  | <del>SR Number</del>      | <del>R</del> |
| <del>7</del>  | Category                  | R            |
| <del>8</del>  | Subcategory               | A            |
| <del>9</del>  | <del>Section Number</del> | <del>R</del> |
| <del>10</del> | Service Type              | R            |
| <del>11</del> | Feature Name              | R            |
| <del>12</del> | Product ID                | R            |
| <del>13</del> | Transport Type            | A            |
| <del>14</del> | BTN                       | A            |
| <del>15</del> | Circuit ID                | A            |
| <del>16</del> | WTN                       | A            |

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- o Continuation of additions, renumbering, Pop changes and deletions to the Data Record table C3MFISCINV (Items 17-35) as identified on page 55

| Field Order | Data Field Name                       | Pop      |
|-------------|---------------------------------------|----------|
| <u>17</u>   | <u>Node</u>                           | <u>A</u> |
| <u>4418</u> | Quantity                              | R        |
| <u>19</u>   | <u>Unit of Measure</u>                | <u>R</u> |
| <u>20</u>   | <u>Contract MRC</u>                   | <u>A</u> |
| <u>4521</u> | Contract MRC                          | A        |
| <u>4622</u> | Special Pricing                       | A        |
| <u>23</u>   | <u>SP Tracking Number</u>             | <u>A</u> |
| <u>4724</u> | Admin Fee Rate                        | A        |
| <u>4825</u> | Customer MRC                          | A        |
| <u>26</u>   | <u>Customer Service Address 1 (A)</u> | <u>A</u> |
| <u>27</u>   | <u>Customer Service Address 2 (A)</u> | <u>A</u> |
| <u>28</u>   | <u>Customer Service City (A)</u>      | <u>A</u> |
| <u>29</u>   | <u>Customer Service State (A)</u>     | <u>A</u> |
| <u>30</u>   | <u>Customer Service Zip Code (A)</u>  | <u>A</u> |
| <u>31</u>   | <u>Customer Service Address 1 (Z)</u> | <u>A</u> |
| <u>32</u>   | <u>Customer Service Address 2 (Z)</u> | <u>A</u> |
| <u>33</u>   | <u>Customer Service City (Z)</u>      | <u>A</u> |
| <u>34</u>   | <u>Customer Service State (Z)</u>     | <u>A</u> |
| <u>35</u>   | <u>Customer Service Zip Code (Z)</u>  | <u>A</u> |
| <u>19</u>   | <u>Total Calls</u>                    | <u>A</u> |
| <u>20</u>   | <u>Total Call Duration</u>            | <u>A</u> |
| <u>21</u>   | <u>Total Usage</u>                    | <u>A</u> |
| <u>22</u>   | <u>Total Contract MRC</u>             | <u>A</u> |
| <u>23</u>   | <u>Total Admin Fee</u>                | <u>A</u> |
| <u>24</u>   | <u>Total Customer MRC</u>             | <u>A</u> |

**Bidder understands the Requirements and shall meet or exceed? Yes  No**

- o B.8.3 Services Billed Text File
  - o Additions, renumbering and Pop changes to the Data Record table C3MSRVBILL (Items 1-14) as identified on page 56:

**B.8.3 SERVICES BILLED TEXT FILE**

*The Contractor shall provide a monthly text file of the Contractor's billed CALNET 3 Services to CALNET 3 CMO on a text file. The text file shall provide monthly billing detail for all Product IDs, including both services and features. The text file shall contain all feature components for the service listed as individual data records directly under the service. This text file shall include data for the Service Month being reported. Each change in the MRC shall be reported on a new record. When back billing for services or features appear on this text file, each Service Month being billed shall be reported on a separate data record. Partial months of service with prorated charges shall be reported on a separate data record. Charges for all Service Taxes, Fees, Surcharges and Surcredits shall be summarized and totaled in the Total Tax column. The Tax Index column shall include a reference to each of the itemized Service Taxes, Fees, Surcharges and Surcredits identified in the Service Billed Tax Detail text file Section B.8.3.1.*

*The text file shall follow the specifications described below.*

1. *File Name: C3MSRVBILL;*
2. *File Frequency: Monthly; and,*
3. *Data Records: the following data fields shall be included as columns on each data record in the order specified and follow data field specifications as detailed below and in the Data Dictionary (SOW Appendix B):*

| Field Order   | Data Field Name                  | Pop          |
|---------------|----------------------------------|--------------|
| 1             | Service Month                    | R            |
| 2             | Invoice Number                   | R            |
| 3             | Invoice Date                     | R            |
| 4             | Customer Code                    | R            |
| 5             | Customer Name                    | R            |
| <del>6</del>  | <del>Customer Billing Name</del> | <del>A</del> |
| <del>6</del>  | CALNET 3                         | R            |
| <del>7</del>  | Category                         | R            |
| <del>8</del>  | Subcategory                      | A            |
| <del>9</del>  | BAN                              | R            |
| <del>10</del> | BTN                              | A            |
| <del>11</del> | SR Number                        | A            |
| <del>12</del> | <del>Section Number</del>        | <del>R</del> |
| <del>13</del> | Service Type                     | R            |

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- o Continuation of additions, renumbering and Pop changes to Data Record table C3MSRVBILL (Items 15-41) as identified on page 57:

| Field Order      | Data Field Name                | Pop |
|------------------|--------------------------------|-----|
| <del>43</del> 15 | Feature Name                   | R   |
| <del>44</del> 16 | Product ID                     | R   |
| <del>45</del> 17 | Transport Type                 | A   |
| <del>46</del> 18 | Circuit ID                     | A   |
| <del>47</del> 19 | WTN                            | A   |
| <del>48</del> 20 | Node                           | A   |
| 21               | Customer Service Address 1 (A) | A   |
| 22               | Customer Service Address 2 (A) | A   |
| 23               | Customer Service City (A)      | A   |
| 24               | Customer Service State (A)     | A   |
| 25               | Customer Service Zip Code (A)  | A   |
| 26               | Customer Service Address 1 (Z) | A   |
| 27               | Customer Service Address 2 (Z) | A   |
| 28               | Customer Service City (Z)      | A   |
| 29               | Customer Service State (Z)     | A   |
| 30               | Customer Service Zip Code (Z)  | A   |
| <del>49</del> 31 | Quantity                       | R   |
| <del>20</del> 32 | Unit of Measure                | R   |
| <del>24</del> 33 | Service Quantity Changed       | A   |
| <del>22</del> 34 | Change Date                    | A   |
| <del>23</del> 35 | Change Type                    | A   |
| <del>24</del> 36 | Contract NRC                   | A   |
| <del>25</del> 37 | Contract MRC                   | A   |
| <del>26</del> 38 | Prorated Charge                | A   |
| <del>27</del> 39 | Special Pricing                | A   |
| 40               | SP Tracking Number             | A   |
| <del>28</del> 41 | Admin Fee Rate                 | A   |

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- o Continuation of additions, renumbering and Pop changes to Data Record table C3MSRVBILL (Items 42-59) as identified on page 58:

| Field Order     | Data Field Name                     | Pop          |
|-----------------|-------------------------------------|--------------|
| <del>2942</del> | Admin Fee                           | A            |
| <del>43</del>   | <del>Prorated Admin Fee</del>       | <del>A</del> |
| <del>3044</del> | Customer MRC                        | A            |
| <del>3145</del> | Customer Prorated Charge            | A            |
| <del>3246</del> | Total Contract NRC                  | A            |
| <del>3347</del> | Total Contract MRC                  | A            |
| <del>3448</del> | Total Prorated Charge               | A            |
| <del>3549</del> | Total Admin Fee                     | A            |
| <del>50</del>   | <del>Total Prorated Admin Fee</del> | <del>A</del> |
| <del>3651</del> | Total Customer MRC                  | A            |
| <del>3752</del> | Total Customer Prorated Charge      | A            |
| <del>3853</del> | Total Calls                         | A            |
| <del>3954</del> | Total Minutes                       | A            |
| <del>4055</del> | Adjustments                         | A            |
| <del>4156</del> | Adjustment Description              | A            |
| <del>4257</del> | Total Taxes                         | A            |
| <del>4358</del> | Tax Index                           | A            |
| <del>4459</del> | Total Charge                        | R            |

An example of the Services Billed Text File is provided as IFB STPD 12-001-B Business Requirements, Attachment 9 in an MS Excel file for clarity. Contractors shall provide an example of their Services Billed Text File that includes sample data to the CALNET 3 CMO for approval no more than 30 calendar days following Contract Award. The Services Billed Text file shall be a text delimited file as described in Section B.4.3.4 (Text File and Report Formats).

Bidder understands the Requirements and shall meet or exceed? Yes  No

**B.8.3.1 Services Billed Tax Detail Text File**

The Contractor shall provide a monthly text file of the Contractor's billed CALNET 3 Service Taxes, Fees, Surcharges, and Surcredits to CALNET 3 CMO on a text file. The text file shall provide Itemized Service Taxes, Fees, Surcharges, and Surcredits, which shall be listed individually and indexed to the Services Billed Text File (Section B.8.3). This text file shall include data for the Service Month being reported.

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- B.8.3.1 Services Billed Tax Detail Text File
  - C3MSRVTAX Data Record table - additions and renumbering to the data fields as identified at the top of page 59
- B.8.5 Administrative Fee by Service Text File
  - Addition of sentence at the end of the first paragraph on page 59

*The text file shall follow the specifications described below:*

1. *File Name: C3MSRVTAX;*
2. *File Frequency: Monthly; and,*
3. *Data Records: the following data fields shall be included as columns on each data record in the order specified and shall follow the data field specifications as detailed below and in the Data Dictionary (SOW Appendix B):*

| Field Order | Data Field Name       | Pop      |
|-------------|-----------------------|----------|
| <u>1</u>    | <u>Service Month</u>  | <u>R</u> |
| <u>2</u>    | <u>Category</u>       | <u>R</u> |
| <u>3</u>    | <u>Subcategory</u>    | <u>A</u> |
| <u>4</u>    | <u>Invoice Number</u> | <u>R</u> |
| <u>45</u>   | Tax Index             | R        |
| <u>26</u>   | Tax                   | R        |
| <u>37</u>   | Tax Description       | R        |

*An example of the Services Billed Tax Detail Text File is provided as IFB-STPD 12-001-B Attachment 10 in an MS Excel file format for clarity. Contractors shall provide an example of their Services Billed Tax Detail Text File that includes sample data to the CALNET 3 CMO for approval no more than 30 days following Contract Award. The Services Billed Tax Detail Text file shall be a text delimited file as described in Section B.4.3.4 (Text File and Report Formats).*

*Bidder understands the Requirements and shall meet or exceed? Yes  No*

**B.8.4 INTENTIONALLY LEFT BLANK**

**B.8.5 ADMINISTRATIVE FEE BY SERVICES TEXT FILE**

*The Contractor shall provide an Administrative Fee by Services Text File to CALNET 3 CMO on a monthly basis. The report shall provide a list of all Product IDs and populate the applicable Admin Fee to each Product ID and include administrative fee billing related information for those services for the Reporting Month. Only services that are CALNET 3 contracted items (i.e. CALNET 3 flag = "Y") shall be included on this report.*

*The text file shall follow the specifications described below.*

1. *File Name: C3MADMNFEE;*
2. *File Frequency: Monthly; and,*

- o C3MADMNFEE Data Record table – deletion and renumbering of data field as identified on page 60

3. *Data Records: the following data fields shall be included as columns on each report in the order specified and follow data field specifications as detailed in the Data Dictionary (SOW Appendix B):*

| Field Order   | Data Field Name      | Pop          |
|---------------|----------------------|--------------|
| 1             | Service Month        | R            |
| 2             | Contract Number      | R            |
| 3             | Category             | R            |
| 4             | Subcategory          | A            |
| 5             | Service Type         | R            |
| 6             | Product ID           | R            |
| 7             | Quantity             | R            |
| 8             | Admin Fee Rate       | R            |
| <del>9</del>  | <del>Admin Fee</del> | <del>R</del> |
| <del>10</del> | Total Admin Fee      | R            |

*Bidder understands the Requirements and shall meet or exceed? Yes  No \_\_\_\_\_*

**B.8.6 TROUBLE TICKET AND PROVISIONING/SLA FISCAL TEXT FILE**

*The Contractor shall provide a Trouble Ticket and Provisioning/SLA Fiscal Text File on a monthly basis to CALNET 3 CMO for SLA compliance oversight. The text file shall include only those trouble tickets and Service Requests resulting in SLA credits or refunds and list all services that were associated with each SLA credit or refund. The Contractor shall report all SLA rights and remedies (credits and refunds) to the CALNET 3 CMO on this text file within 90 calendar days of trouble restoration or Service Request completion.*

*All data will line up in one (1) row and use the column headings and data noted below.*

*The text file shall follow the specifications described below.*

1. *File Name: C3MTRTKSLA;*

2. *File Frequency: Monthly; and,*

3. *Data Records: the following data fields shall be included as columns on each data record in the order specified and follow data field specifications as detailed below and in the Data Dictionary (SOW Appendix B):*

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- B.8.6 Trouble Ticket and Provisioning/SLA Fiscal Text File
  - C3MTRKSLA Data Record table (Items 1-27) – deletions, additions and renumbering to the data field as identified on page 61:

| Field Order | Data Field Name                         | Pop |
|-------------|---|-----|
| 1           | <del>Ticket Number</del> Service Number | AR  |
| 2           | BAN                                     | R   |
| 3           | BTN                                     | A   |
| 4           | Invoice Number                          | R   |
| 5           | Invoice Date                            | R   |
| 26          | Category                                | R   |
| 37          | Subcategory                             | A   |
| 48          | Customer Code                           | R   |
| 59          | Customer Name                           | R   |
| 10          | SLA                                     | R   |
| 11          | Service Type                            | R   |
| 12          | Feature Name                            | R   |
| 13          | Product ID                              | R   |
| 14          | Quantity                                | A   |
| 15          | Circuit ID                              | A   |
| 16          | WTN                                     | A   |
| 17          | Ticket Number                           | A   |
| 618         | Outage Cause                            | A   |
| 719         | Outage Date                             | A   |
| 820         | Ticket Open Date                        | A   |
| 921         | Ticket Open Time                        | A   |
| 1022        | <del>Ticket Close</del> Restore Date    | A   |
| 1123        | <del>Ticket Close</del> Restore Time    | A   |
| 1224        | Unavailable Time                        | A   |
| 1325        | Total SLA CreditsR&R%                   | RA  |
| 1426        | Service TypeSR Number                   | RA  |
| 1527        | SLAChange Date                          | RA  |

- o Continuation of deletions, additions and renumbering to the data fields for Data Record table C3MTRTKSLA (Items 28-31) as identified on page 62

| Field Order | Data Field Name           | Pop |
|-------------|---------------------------|-----|
| 4628        | Circuit ID Change Type    | A   |
| 4729        | WTN Days PD               | A   |
| 18          | SR Number                 | A   |
| 4930        | Provisioning R&R%         | A   |
| 20          | Change Date               | A   |
| 2431        | Days PD Total SLA Credits | AR  |

**Bidder understands the Requirements and shall meet or exceed? Yes  No**

**B.8.7 DVBE ANNUAL FISCAL TEXT FILE**

*If Contractor is exercising Disabled Veteran Business Enterprise (DVBE) incentives, Contractor shall provide an annual DVBE Fiscal text file to CALNET 3 CMO. The Contractor shall provide the text file to CALNET 3 CMO within 15 calendar days of the last calendar day of the reporting Fiscal Year. The text file shall include the summary information listed below for the requested 12 month reporting period.*

*The text file shall follow the specifications described below.*

1. File Name: C3ADVBE DAT;
2. File Frequency: Annually; and,
3. Data Records: the following data fields shall be included as columns on each data record in the order specified and follow data field specifications as detailed below and in the Data Dictionary (SOW Appendix B):

- B.10.2.3 Transition-In Status Report, pages 80-81
  - Additions and renumbering to the Transition-In Status Report information as identified on page 80

*The Contractor shall provide Transition-In Status Reports in Microsoft Excel or as text files as directed by CALNET 3 CMO. All final report formats shall be approved by the CALNET 3 CMO and no changes shall be made to the data fields, format or headings without prior written consent of CALNET 3 CMO.*

*The Transition-In Status Report shall include the following information:*

1. Customer Name;
2. Customer Code;
3. Category;
4. Subcategory;
5. Customer Service Address 1 (A);
6. Customer Service Address 2 (A);
7. Customer Service City (A);
8. Customer Service State (A);
9. Customer Service Zip Code (A);
10. Customer Service Address 1 (Z), when applicable;
11. Customer Service Address 2 (Z), when applicable;
12. Customer Service City (Z), when applicable;
13. Customer Service State (Z); when applicable;
14. Customer Service Zip Code (Z), when applicable;
15. Service Type(s);
16. Product ID;
17. CALNET 2 Product ID:
18. Circuit ID;
19. WTN;
20. BTN;
21. Node;
- ~~18~~22. Quantity;
- ~~19~~23. Target Transition-In Date;
- ~~20~~24. Actual Transition-In Date;
- ~~21~~25. Date Change Reason;
- ~~22~~26. Transition Status;

- Continuation of renumbering to the Transition-In Status Report information as identified at the top of page 81

~~2327.~~ Transition Percentage Complete;

~~2428.~~ CALNET 2 Billing Account Status; and,

~~2629.~~ BAN.

*This Section B.10.2.3 is applicable to incumbent CALNET 2 Contractors only. Non-incumbent Bidders are not required to respond to this requirement. See IFB Section 4.2.2.2, Business and Technical Requirements.*

**Bidder understands the Requirements and shall meet or exceed? Yes  No**

**B.10.2.4 Migration-In Plan**

*If the incumbent CALNET 2 Contractor is not awarded an IFB STPD 12 001 B Contract for services within these Categories or Subcategories, the State may require State agencies to migrate to a new service type and/or Contractor via a coordinated Migration-In plan. Within 30 calendar days of CALNET 3 CMO's request, non-incumbent Contractor shall provide a Migration-In Plan that describes in detail how the Contractor will coordinate and migrate select services awarded to Contractor as a result of this IFB STPD 12 001 B to CALNET 3 based on service and location information provided in IFB STPD 12 001 B Attachment 5, AT&T's current CALNET 2 environment table.*

*The Contractor's Migration-In Plan shall include the following information and describe in detail:*

- 1. The Contractor's understanding of its role and responsibility for Migration-In;*
- 2. How the Contractor will work with Customers to minimize End-User impact or service interruption during Migration;*
- 3. The steps the Contractor will take if an unscheduled service interruption occurs during the Migration of services;*
- 4. A proposed high-level Migration schedule that ensures timely Migration of all contracted services, invoicing, tools and reporting. The Contractor shall provide a detailed Migration-In Plan and schedule to CALNET 3 CMO within 30 calendar days of receipt of detailed End-User details, upon request of CALNET 3 CMO;*
- 5. How the Contractor's Migration planning strategy and schedule considers:*
  - a. Customer (State and local);*
  - b. Customer location;*
  - c. Impact on State, Customers, business and operational requirements;*
  - d. Service type/Category or Subcategory/technology;*
  - e. Coordination and tasks due to Service complexity;*
  - f. Interoperability requirements/considerations;*
  - g. Service quantity considerations;*
  - h. Customer special business requirements; and,*

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- SOW Appendix B – Data Dictionary
  - Renumbered Items 1-148 to Items 1-161, pages 94-106
  - Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 1-10, page 94

**SOW Appendix B – Data Dictionary**

**Appendix B  
Data Dictionary**

|                | Data Field Name           | Data Field Definition  | Data Type   | Format   |
|----------------|---------------------------|--|-------------|--|
| <del>1</del>   | <u>Action</u>             | <u>Type of change made to the Service or Product ID on the Contractor's Service Catalog as a result of an amendment. This is either an add (A), change (C), or delete (D).</u> | <u>Text</u> | <u>"A", "C", or "D"</u>                          |
| <del>42</del>  | Actual Arrival Date       | Contractor technician's actual date of arrival on Customer premise reported in the Trouble Ticketing Reporting and Tracking System.  | Date        | MM/DD/YYYY                                       |
| <del>23</del>  | Actual Arrival Time       | Contractor technician's actual time of arrival on Customer premise reported in the Trouble Ticketing Reporting and Tracking System. Military time or equivalent.               | Time        | 99:99  |
| <del>34</del>  | Actual Migration-Out Date | Date Contractor disconnects Customer service after providing incoming Contractor all necessary information to migrate services.  | Date        | MM/DD/YYYY                                       |
| <del>45</del>  | Actual Migration-In Date  | Date Contractor completes installation of service/subservice/feature and is deemed acceptable by Customer.   | Date        | MM/DD/YYYY                                       |
| <del>56</del>  | Actual Transition-In Date | Date Contractor completes Customer transition of service to CALNET 3 and service transition is deemed acceptable by CALNET 3 CMO.  | Date        | MM/DD/YYYY                                       |
| <del>67</del>  | Adjustments               | Credits or debits on an account to correct previous billing - including SLA credits.   | Currency    | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>78</del>  | Adjustment Description    | Explanation for the issuance of an Adjustment.   | Text        | Varies, <u>50500</u><br>char max                 |
| <del>89</del>  | Admin Fee                 | Admin Fee Rate multiplied by the Contractor rates for the Product ID as described in IFB-B Section B.5.11.   | Currency    | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>910</del> | Admin Fee Rate            | A percentage applied to the Contractor's rates as described in IFB-B Section B.5.11.   | Percentage  | <u>0.00%</u>                                     |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 11-20, page 95

|                         | Data Field Name                 | Data Field Definition   | Data Type   | Format   |
|-------------------------|---------------------------------|---|-------------|--|
| <u>11</u>               | <u>Amendment Number</u>         | <u>The Amendment Number as assigned by the Statewide Contract Management Unit (SCMU) and noted on the form STD 213A.</u>  | <u>Text</u> | <u>Varies, 50 char max</u>                           |
| <del>40</del> <u>12</u> | BAN                             | A unique Billing Account Number used to designate a Customer or Customer location that will be billed, which can represent multiple BTNs, Circuit IDs, or WTNs.   | Text        | Varies, <del>40</del> <u>50</u> char max             |
| <del>44</del> <u>13</u> | BTN                             | A specific Billing Telephone Number recorded by the switch on a Call Detail Record identifying the party to be billed for the call.   | Text        | Varies, <del>40</del> <u>50</u> char max             |
| <del>42</del> <u>14</u> | CALNET 2 Billing Account Status | A status provided by incumbent Contractor when transitioning services in form of a percentage. The reported percentage will reflect the progress of the billing process that includes submission of final bill/credit to Customer for CALNET 2. | Percentage  | 0.0%   |
| <del>43</del> <u>15</u> | CALNET 2 Product ID             | Provided only by incumbent Contractor(s) for transition reporting. This is the CALNET 2 unique Contractor-defined code specific to the service or feature name as identified in the Contractor's published CALNET 2 Service Catalog.            | Text        | Varies, <del>50</del> <u>75</u> char max             |
| <del>44</del> <u>16</u> | CALNET 3                        | Flag that indicates if the Service or Feature is a CALNET 3 product   | Text        | "Y" or "N"   |
| <del>45</del> <u>17</u> | CALNET 3 Billing Account Status | Status provided by incumbent Contractor when transitioning services in form of a percentage. The reported percentage will reflect the progress of the billing process that includes submission of final bill/credit to Customer for CALNET 3.   | Percentage  | 0.0%   |
| <del>46</del> <u>18</u> | CAT                             | Type of catastrophic outage.  | Text        | "1", "2" or "3"                                      |
| <del>47</del> <u>19</u> | Category                        | CALNET 3 Category number from which the Service has been procured. This is not the procurement contract number.   | Number      | Varies, 2 digit max                                  |
| <del>48</del> <u>20</u> | Change Charge                   | A charge applied to a Product ID for an authorized move, add or change by the Contractor per the Customer's Service Request and as identified in Catalog A of the Bidder's response.  | Currency    | <del>\$0.0000</del><br>(varies 2 to 4 digit decimal) |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 21-32, page 96

|                         | Data Field Name  | Data Field Definition   | Data Type | Format   |
|-------------------------|--|---|-----------|--|
| <del>49</del> <u>21</u> | Change Charge Applicability                            | A description of how the change charge applies to the service.  | Text      | Varies, <del>2000</del> <u>2000</u> char max                         |
| <del>20</del> <u>22</u> | Change Charge Description                              | A description of the Change Charge when it is other than a currency value (e.g. ICB).   | Text      | Varies, <del>20</del> <u>20</u> <del>1000</del> <u>1000</u> char max |
| <del>21</del> <u>23</u> | Change Date  | Actual date the Contractor completes the service/feature move, add, change, or delete as deemed acceptable by the Customer.   | Date      | MM/DD/YYYY   |
| <del>22</del> <u>24</u> | Change Type  | Type of service/feature change processed by the Contractor per the Customer's Service Request. This is either a move, add, change, or delete.                                   | Text      | "M", "A", "C" or "D"   |
| <del>23</del> <u>25</u> | Circuit ID or Service ID (can be used interchangeably) | A unique identifier assigned to each service ordered by a Customer. Examples of a Circuit ID or Service ID are an access circuit number or a telephone number.                  | Text      | Varies, <del>30</del> <u>30</u> - <del>100</del> <u>100</u> char max |
| <del>24</del> <u>26</u> | Completion Date  | Actual project completion date. This date is the date deemed acceptable by the Customer.  | Date      | MM/DD/YYYY   |
| <del>25</del> <u>27</u> | Contract MRC   | Monthly Recurring Charge per Product ID excluding any Admin Fee as included in Catalog A of the Bidders response or as negotiated in an IPR.                                    | Currency  | <del>\$0.0000</del> <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>26</del> <u>28</u> | Contract MRC Description                               | A description of the Contract MRC when it is other than a currency value <u>as defined in Catalog A</u> (e.g. ICB, cost plus xx percentage, percentage discount off mfg. list). | Text      | Varies, <del>20</del> <u>20</u> - <del>100</del> <u>100</u> char max |
| <del>27</del> <u>29</u> | Contract NRC   | One time Non-Recurring Charge per Product ID excluding any Admin Fee as included in Catalog A of the Bidder's response or as negotiated in an IPR.                              | Currency  | <del>\$0.0000</del> <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>28</del> <u>30</u> | Contract NRC Description                               | A description of the Contract NRC when it is other than a currency <u>value as defined in Catalog A</u> (e.g. ICB, cost plus xx percentage, percentage discount off mfg. list). | Text      | Varies, <del>20</del> <u>20</u> - <del>100</del> <u>100</u> char max |
| <del>29</del> <u>31</u> | Contract Number  | The Contract agreement number issued on the STD 213 for each Contractor.  | Text      | Varies, <del>20</del> <u>20</u> - <del>100</del> <u>100</u> char max |
| <del>30</del> <u>32</u> | Contractor Code  | Unique identifier for the Contractor as provided by CALNET 3 CMO.   | Text      | Varies, <del>3</del> <u>3</u> char max                               |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 33-47, page 97

|                         | Data Field Name                     | Data Field Definition  | Data Type                     | Format   |
|-------------------------|-------------------------------------|--|-------------------------------|--|
| <del>34</del> <u>33</u> | Contractor Name                     | The company name of the Contractor as provided by the Contractor.  | Text                          | Varies, 250 char max                                 |
| <del>32</del> <u>34</u> | Current Charges                     | All debits and credits posted to the current invoice.  | Currency                      | <del>\$0.0000</del><br>(varies 2 to 4 digit decimal) |
| <del>33</del> <u>35</u> | Customer Billing City               | The Customer's billing city, no abbreviations.   | Text                          | USPS Standard  |
| <del>34</del> <u>36</u> | Customer Billing Address 1          | The Customer's primary billing street number and name, no abbreviations.   | Text                          | USPS Standard  |
| <del>35</del> <u>37</u> | Customer Billing Address 2          | The Customer's secondary billing street number and name, no abbreviations.   | Text                          | USPS Standard  |
| <del>38</del>           | <del>Customer Billing Name</del>    | <del>Customer Billing Name as it appears on the Customer Invoice.</del>  | <del>Text</del>               | <del>Varies, 500 char max</del>                      |
| <del>36</del> <u>39</u> | Customer Billing State              | The Customer's billing state abbreviation.   | Text                          | USPS Standard  |
| <del>37</del> <u>40</u> | Customer Billing Zip Code           | The Customer's billing zip code (Zip+4 Code).  | Text                          | USPS Standard  |
| <del>38</del> <u>41</u> | Customer Code                       | Unique identifier for the Customer as provided by CALNET 3 CMO.  | <del>Text</del> <u>Number</u> | <del>Varies</del> <u>999999</u>                      |
| <del>39</del> <u>42</u> | Customer Contact                    | Name of Customer responsible for acting as a point of contact for CALNET 3 service issues reported to the Trouble Ticketing Reporting and Tracking System.                           | Text                          | Varies. 250 char max                                 |
| <del>40</del> <u>43</u> | Customer Contact Info               | The telephone number or Email address for the Customer Contact.  | Text                          | Varies, <del>50-100</del> char max                   |
| <del>41</del> <u>44</u> | Customer MRC                        | Contracted Monthly Recurring Charge, plus the Admin Fee as included in Catalog B <del>of the published Contract.</del>   | Currency                      | <del>\$0.0000</del><br>(varies 2 to 4 digit decimal) |
| <del>45</del>           | <del>Customer MRC Description</del> | <del>A description of the Customer MRC when it is other than a currency value as included in Catalog B (e.g. ICB, cost plus xx percentage, percentage discount off mfg. list).</del> | <del>Text</del>               | <del>Varies, 100 char max</del>                      |
| <del>42</del> <u>46</u> | Customer Name                       | Customer name as defined in Customer Naming Conventions (IFB-B Section B.4.2).   | Text                          | Varies, 250 char max                                 |
| <del>43</del> <u>47</u> | Customer Prorated Charge            | Prorated Charge plus Admin Fee as included in Catalog B of the published Contract.   | Currency                      | <del>\$0.0000</del><br>(varies 2 to 4 digit decimal) |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 48-60, page 98

|             | Data Field Name                | Data Field Definition  | Data Type   | Format                       |
|-------------|--------------------------------|--|-------------|------------------------------|
| <u>4448</u> | Customer Service Address 1 (A) | The End-User location primary street number and name. For services with two end locations, use this as the "A" location.             | Text        | USPS Standard                |
| <u>4549</u> | Customer Service Address 1 (Z) | The End-User location primary street number and name. For services with two end locations, use this as the "Z" location.             | Text        | USPS Standard                |
| <u>4650</u> | Customer Service Address 2 (A) | The End-User location secondary street number and name. For services with two end locations, use this as the "A" location.           | Text        | USPS Standard                |
| <u>4751</u> | Customer Service Address 2 (Z) | The End-User location secondary street number and name. For services with two end locations, use this as the "Z" location.           | Text        | USPS Standard                |
| <u>4852</u> | Customer Service City (A)      | The End-User location city. For services with two end locations, use this as the "A" location.                                       | Text        | USPS Standard                |
| <u>4953</u> | Customer Service City (Z)      | The End-User location city. For services with two end locations, use this as the "Z" location.                                       | Text        | USPS Standard                |
| <u>5054</u> | Customer Service State (A)     | The End-User location state. For services with two end locations, use this as the "A" location.                                      | Text        | USPS Standard                |
| <u>5455</u> | Customer Service State (Z)     | The End-User location state. For services with two end locations, use this as the "Z" location.                                      | Text        | USPS Standard                |
| <u>5356</u> | Customer Service Zip Code (A)  | The End-User location zip code. For services with two end locations, use this as the "A" location. (Zip +4 Code)                     | Text        | USPS Standard                |
| <u>5357</u> | Customer Service Zip Code (Z)  | The end-user location zip code. For services with two end locations, use this as the "Z" location. (Zip +4 Code)                     | Text        | USPS Standard                |
| <u>5458</u> | Date Change Reason             | Reason Contractor needs to change date of Transition of Customer services to CALNET 3.   | Text        | <u>Varies, 5000 char max</u> |
| <u>5559</u> | Days PD                        | Number of calendar "days past due" from date of written order confirmation notification.   | Number      | <u>Varies, 10 digit max</u>  |
| <u>60</u>   | <u>Delegation Required</u>     | <u>Designates whether the Service or Feature requires delegation <del>is</del> required as identified in Contractor's Catalog B.</u> | <u>Text</u> | <u>"Yes" or "No"</u>         |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 61-73, page 99

|                 | Data Field Name               | Data Field Definition   | Data Type   | Format   |
|-----------------|-------------------------------|---|-------------|--|
| <del>5661</del> | DGS DVBE Certification Number | Valid certification number assigned by the California Department of General Services, Office of Small and Disabled Veteran Business Enterprises.                            | Text        | Varies, <del>50-100</del> char max                   |
| <del>5762</del> | DGS SB Certification Number   | Valid certification number assigned by the California Department of General Services, Office of Small and Disabled Veteran Business Enterprises.                            | Text        | Varies, <del>50-100</del> char max                   |
| <del>5863</del> | Due Date                      | Actual Date Contractor and Customer mutually agree service order will be completed in accordance to SLA Provisioning Sections in each Category or Subcategory solicitation. | Date        | MM/DD/YYYY   |
| <del>5964</del> | DVBE Contractor               | Company name of the DGS certified DBVE Subcontractor of the CALNET 3 Contractor.  | Text        | Varies, 250 char max                                 |
| <del>65</del>   | <u>Effective Date</u>         | <u>The date the amendment was approved by the Statewide Telecommunications Procurement Division on behalf of the State as noted on the form STD 213A.</u><br>=              | <u>Date</u> | <u>MM/DD/YYYY</u>                                    |
| <del>6066</del> | Est. Arrival Date             | Contractor technician's estimated date of arrival on Customer premise identified in the Trouble Ticketing Reporting and Tracking System.                                    | Date        | MM/DD/YYYY   |
| <del>6467</del> | Est. Arrival Time             | Contractor technician's estimated time of arrival on Customer premise identified in the Trouble Ticketing Reporting and Tracking System.                                    | Time        | 99:99  |
| <del>6268</del> | Est. Project Cost             | Contractor's estimated project cost.  | Currency    | <del>\$0.0000</del><br>(varies 2 to 4 digit decimal) |
| <del>6369</del> | Feature Description           | The Feature Description in Catalog <del>A-B</del> of the Bidder's Response.   | Text        | Varies, <del>5000</del> char max                     |
| <del>6470</del> | Feature Name                  | The Feature Name in the Bidder's Catalog A.   | Text        | Varies, <del>250</del> 500 char max                  |
| <del>6571</del> | Feature Restrictions          | The Feature Restrictions in Catalog A of the Bidder's response.   | Text        | <del>Varies,</del> 5000 char max                     |
| <del>6672</del> | File Creation Date            | Date the text file or report was created by the Contractor.   | Date        | MMDDYYYY   |
| <del>6773</del> | File Name                     | The file name as defined in the text files or report specifications of this IFB.  | Text        | Varies, <del>30</del> 100 char max                   |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 74-86, page 100

|             | Data Field Name         | Data Field Definition  | Data Type   | Format   |
|-------------|-------------------------|--|-------------|--|
| <u>6874</u> | Final Project Cost      | Contractor's final project cost.   | Currency    | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <u>6975</u> | Geographic Availability | The geographical areas where the Contractor will provide the service as included in the Bidder's Catalog A.  | Text        | <u>Varies, 5000 char max</u>                     |
| <u>7076</u> | Hourly Rate             | Contractor's hourly rate as identified in the Catalog A.   | Currency    | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <u>7477</u> | Hours                   | The number of hours charged.   | Number      | <u>Varies, 10,2 digit max</u>                    |
| <u>7278</u> | Initial Date            | Date Customer was initially contacted by the Contractor after receipt of Service Request.  | Date        | MM/DD/YYYY                                       |
| <u>7379</u> | Invoice Date            | The date the invoice was issued to the Customer.   | Date        | MM/DD/YYYY                                       |
| <u>7480</u> | Invoice Number          | The unique number assigned to the invoice.   | Text        | Varies<br>30 char max                            |
| <u>81</u>   | <u>Line Item Number</u> | <u>A number assigned to the specific line that each Product ID resides on within each service grouping table in Catalog B.</u>                               | <u>Text</u> | <u>Varies, 10 char max</u>                       |
| <u>7582</u> | Migration Status        | Written explanation of progress regarding Migration of Customer's service to CALNET 3 and closeout of CALNET 3 billing. Shall include percentage % complete. | Text        | <u>Varies, 1000 char max</u>                     |
| <u>7683</u> | New Term Quantity       | Total number of Units of the specified Product ID with a new term at the specified MRC and NRC for the reporting month.                                      | Number      | Varies,<br>30,2 digit max                        |
| <u>7784</u> | Node                    | A connection or redistribution point for the service or feature when applicable. Typically for services with multiple drop points.                           | Number      | <u>Varies, 25 digit max</u>                      |
| <u>7885</u> | Outage Cause            | Written explanation of cause or reason for CALNET 3 service outage.  | Text        | <u>Varies, 5000 char max</u>                     |
| <u>7986</u> | Outage Date             | Actual date Contractor service outage began as identified in the Trouble Ticketing Reporting and Tracking System.  | Date        | MM/DD/YYYY                                       |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 87-95, page 101

|                 | Data Field Name           | Data Field Definition  | Data Type       | Format   |
|-----------------|---------------------------|--|-----------------|--|
| <del>8087</del> | Outage Duration           | The total minutes beginning when a trouble ticket is opened until the problem is resolved and deemed accepted by the Customer.   | Number          | <del>Varies,</del><br>20,2 <del>digit max</del>      |
| <del>8188</del> | Product ID                | A unique Contractor-defined code specific to the service or feature name as included in the Bidder's Response and as identified in Catalog A. If a bundled set of features are offered together at a single price in Catalog A, a unique Product ID shall be assigned to the represent the bundle. Product IDs in Catalog A for IFB-B shall not reoccur or appear in any other CALNET 3 solicitations. | Text            | Varies,<br><del>50</del> 100 char max                |
| <del>8289</del> | Project Mgr.              | Name of Contractor's Project Manager.  | Text            | Varies, <del>250</del> char max                      |
| <del>8390</del> | Project Mgr. Contact #    | Phone number of Contractor's Project Manager.  | Text            | 999-999-9999   |
| <del>91</del>   | <u>Prorated Admin Fee</u> | <u>The Admin Fee Rate multiplied by the Prorated Charge for the Product ID as described in IFB-B, Section B.5.11.</u>  | <u>Currency</u> | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal)     |
| <del>8492</del> | Prorated Charge           | For any service or feature that was charged for a portion of the month of service, this prorated monthly recurring charge shall be captured here.  | Currency        | <del>\$0.0000</del><br>(varies 2 to 4 digit decimal) |
| <del>8593</del> | Provisioning Period       | The month the Contractor reports service orders in accordance with SOW Sections 1.1.4.8.7, 1.2.9.8.11, 1.3.5.8.10, 1.4.4.8.7, 1.4.4.8.8, 1.5.4.7.7 and 1.6.6.8.10 (Provisioning SLAs).   | Date            | MM/YYYY  |
| <del>8694</del> | Provisioning R&R %        | Rights and Remedies percentage credited or refunded for Provisioning SLAs (Sections 1.1.4.8.7, 1.2.9.8.11, 1.3.5.8.10, 1.4.4.8.7, 1.4.4.8.8, 1.5.4.7.7 and 1.6.6.8.10). The Provisioning SLA Rights and Remedies percentage will reflect "50%" if the individual objective is missed per order and "100%" if Monthly Completion percentage objective is missed per service per month.                  | Percentage      | 0.0%   |
| <del>8795</del> | Quantity                  | Total number of billable units for the specified Product ID in the reporting month.  | Number          | <del>Varies,</del><br>30,2 <del>digit max</del>      |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 96-108, page 102

|                   | Data Field Name                  | Data Field Definition  | Data Type   | Format                               |
|-------------------|----------------------------------|--|-------------|--------------------------------------|
| <del>88</del> 96  | R & R %                          | Rights and Remedies percentage credited or refunded per SOW SLA Sections 1.1.4.1, 1.2.9.1, 1.3.5.1, 1.4.4.1, 1.5.4.1 and 1.6.6.1.                        | Percentage  | 0.00%                                |
| <del>89</del> 97  | Report Period                    | Month and year that the data in the report reflects.   | Date        | MM/YYYY                              |
| <del>90</del> 98  | Reported Trouble                 | Written explanation of the trouble reported by the Customer in the Trouble Ticket Reporting System.  | Text        | Varies, 5000 char max                |
| <del>94</del> 99  | Restoral Activity Performed      | Written Chronological explanation and timestamp of the Contractor's trouble shooting and restoration activities provided in Contractor's trouble ticket. | Text        | Varies, 5000 char max                |
| <del>92</del> 100 | Restore Date                     | Actual Date Customer service was restored, accepted and documented in the Contractor's trouble ticket.   | Date        | MM/DD/YYYY                           |
| <del>93</del> 101 | Restore Time                     | Actual Time of day the Customer service was restored and documented in the Contractor's trouble ticket.  | Time        | 99:99                                |
| <del>102</del>    | <u>Required or Discretionary</u> | <u>Designates whether the Service or Feature is required or discretionary as identified in Contractor's Catalog B.</u>                                   | <u>Text</u> | <u>"Required" or "Discretionary"</u> |
| <del>94</del> 103 | SB Contractor                    | Small Business company name registered as the DGS certified Small Business Subcontractor on the CALNET 3 Contract.                                       | Text        | Varies, 250 char max                 |
| <del>95</del> 104 | SCC                              | Stop Clock Condition name in the Contractor's trouble ticket system in the SLA language in each Category or Subcategory solicitation.                    | Text        | <u>LOV *</u><br>varies 1000 char max |
| <del>96</del> 105 | SCC Minutes                      | Total Stop Clock Condition duration in minutes applied per trouble ticket SOW Sections 1.1.4.7, 1.2.9.7, 1.3.5.7, 1.4.4.7, 1.5.4.6 and 1.6.6.7.          | Number      | Varies, 30,2 digit max               |
| <del>97</del> 106 | Scope of Work Date               | Actual Date "Scope of Work" provided to Customer.  | Date        | MM/DD/YYYY                           |
| <del>107</del>    | <u>Section Number</u>            | <u>The number of the service grouping as defined in each table heading of the Bidder's Catalog A.</u>  | <u>Text</u> | <u>Varies, 50 char max</u>           |
| <del>98</del> 108 | Service Description              | A summary description of the Service the Contractor provides as included in the Bidder's Catalog <u>AB</u> .   | Text        | Varies, 5000 char max                |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 109-120, page 103

|                           | Data Field Name               | Data Field Definition   | Data Type       | Format                                      |
|---------------------------|-------------------------------|---|-----------------|---|
| <del>99</del> <u>109</u>  | Service Limitations           | A high level description of the service Limitations and Restrictions as included in the Bidder's Catalog <del>AB</del> .  | Text            | Varies, <del>5000</del> <u>char max</u>     |
| <del>400</del> <u>110</u> | Service Month                 | The calendar month the service and/or feature is provided or moved, added, changed, or deleted.   | Date            | MM/YYYY                                     |
| <del>404</del> <u>111</u> | Service Quantity Changed      | The number of billable units of the Change Type for the specified Product ID at the specified MRC and NRC for the reporting month.  | Number          | Varies, <del>30.2</del> <u>digit max</u>    |
| <del>402</del> <u>112</u> | Service Type                  | The name of the service grouping as defined in each table heading of the Bidder's Catalog A.  | Text            | Varies, <del>4005</del> <u>500 char max</u> |
| <del>403</del> <u>113</u> | SLA                           | Name of Service Level Agreement – Contractor shall provide the SLA name as it appears in the Category or Subcategory solicitation when the trouble ticket failure qualified for and Contractor applied rights and remedies under the named SLA. | Text            | Varies, <del>100</del> <u>char max</u>      |
| <del>404</del> <u>114</u> | SLA Applied                   | "Yes" or "No" indicating if individual provisioning SLA applies.  | Text            | "Yes" or "No"                               |
| <del>405</del> <u>115</u> | SLA Report Period             | The month and year for all trouble tickets reported in accordance to Service Level Agreement (SLA) Reports (IFB-B Section B.9.5).   | Date            | MM/YYYY                                     |
| <del>116</del>            | <del>SP Tracking Number</del> | <del>A Unique Number assigned to the approved ICB or IPR as provided by CALNET-3-CMO- the Statewide Contract Management Unit (SCMU)</del>   | <del>Text</del> | <del>Varies, 100 char max</del>             |
| <del>406</del> <u>117</u> | Special Pricing               | This is a flag used for special pricing. It defines what type of special pricing has been applied and billed to the customer (e.g. ICB, IPR).   | Text            | "ICB" or "IPR"                              |
| <del>407</del> <u>118</u> | SR Date                       | Date the service request for the service/feature move, add, change, or delete was submitted.  | Date            | MM/YYYY                                     |
| <del>408</del> <u>119</u> | SR Number                     | Entity's service request number as provided on the Telecommunications Service Request.  | Text            | Varies, <del>30</del> <u>100 char max</u>   |
| <del>409</del> <u>120</u> | Start Date                    | Actual project start date as reflected in the accepted implementation plan/schedule.  | Date            | MM/DD/YYYY                                  |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 121-135, page 104

|                    | Data Field Name            | Data Field Definition   | Data Type       | Format  |
|--------------------|----------------------------|---|-----------------|---|
| <del>440</del> 121 | Status                     | Contractor trouble ticket status.   | Text            | <del>Varies,</del><br><del>200 char max</del>   |
| <del>444</del> 122 | Subcategory                | CALNET 3 Subcategory number from which the service has been procured. This is not the procurement contract number.                                    | Text            | <del>3, 4, or 45</del><br><del>char with 45</del><br><del>char max</del><br><del>(example:</del><br><del>"6.1" or "10.2")</del> |
| <del>123</del>     | <del>Subservice Type</del> | <del>The name of the service subgrouping as defined in the subheading within the table for the Service Type as part of the Bidders's Catalog A.</del> | <del>Text</del> | <del>Varies,</del><br><del>500 char max</del>   |
| <del>442</del> 124 | Target Completion Date     | Target project completion date negotiated and mutually agreed between Customer and Contractor.  | Date            | MM/DD/YYYY  |
| <del>443</del> 125 | Target Migration-In Date-  | Actual date Contractor commits to installing CALNET 3 Service.  | Date            | MM/DD/YYYY  |
| <del>444</del> 126 | Target Migration-Out Date  | Actual date Contractor commits to disconnect CALNET 3 Service.  | Date            | MM/DD/YYYY  |
| <del>445</del> 127 | Target Transition-In Date  | Actual date Contractor commits to completing customer service transition to CALNET 3.   | Date            | MM/DD/YYYY  |
| <del>446</del> 128 | Taxes                      | Itemized Tax, Fee, or Surcharge billed for the Product ID for the specified row.  | Currency        | <del>\$0.0000</del><br><del>(varies 2 to 4 digit</del><br><del>decimal)</del>   |
| <del>447</del> 129 | Taxes-Description          | Name of Tax, Fee or Surcharge as identified on Exhibit 9.   | Text            | <del>Varies, 60-200</del><br><del>char max</del>  |
| <del>448</del> 130 | Tax Index                  | This index relates each row in the Services Billed Tax text field to the detail rows in the Services Billed Tax Detail text file.                     | Number          | <del>Varies, 20</del><br><del>digit max</del>   |
| <del>449</del> 131 | Ticket # <del>Number</del> | Contractor's trouble ticket number.   | Text            | <del>Varies, 100</del><br><del>char max</del>   |
| <del>420</del> 132 | Ticket Close Date          | Actual date Contractor trouble ticket was closed by Contractor.   | Date            | MM/DD/YYYY  |
| <del>424</del> 133 | Ticket Close Time          | Actual time of day Contractor trouble ticket was closed by Contractor.  | Time            | 99:99   |
| <del>422</del> 134 | Ticket Open Date           | Actual date Contractor trouble ticket was opened by either Contractor or Customer.  | Date            | MM/DD/YYYY  |
| <del>423</del> 135 | Ticket Open Time           | Actual time of day Contractor trouble ticket was opened by either Contractor or Customer.   | Time            | 99:99   |

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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 136-149, page 105

|                    | Data Field Name                 | Data Field Definition  | Data Type       | Format   |
|--------------------|---------------------------------|--|-----------------|--|
| <del>124</del> 136 | Total Admin Fee                 | The Admin Fee multiplied by the Quantity (Contractor shall prorate for partial months).  | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>125</del> 137 | Total Amount Due                | Total amount due on account.   | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>126</del> 138 | Total Contract Dollars          | The Contractor's total Contract Dollar amount excluding administrative fees for the fiscal year being reported.  | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>127</del> 139 | Total Call Duration             | Total duration of all calls in minutes made by the Customer within the monthly period for the row of data.   | Number          | Varies, 30,2 digit max                           |
| <del>128</del> 140 | Total Calls                     | Total number of calls made within the monthly period.  | Number          | Varies, 30 digit max                             |
| <del>129</del> 141 | Total Charge                    | The sum of Total Contract NRC, Total Customer MRC, (or Total Customer Prorated Charge), Total Adjustments, and Total Taxes for the specified row.  | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>130</del> 142 | Total Contract MRC              | Total monthly Contract MRC billed for each unique Product ID and/or unique price.  | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>134</del> 143 | Total Contract NRC              | Contract NRC multiplied by the New Service Quantity in each row.   | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>132</del> 144 | Total Customer MRC              | Total Contract MRC plus the Total Admin Fee.   | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>133</del> 145 | Total Customer Prorated Charge  | Total Prorated Charge plus the <u>Prorated Admin Fee</u>   | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>134</del> 146 | Total DVBE Dollars              | The Contractor's total DVBE Dollar amount excluding administrative fees for the fiscal year being reported.  | Currency        | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |
| <del>135</del> 147 | Total DVBE Percentage           | Percentage of the Contractor's Total Contract Dollars that are DVBE Dollars. (Excluding Administrative Fees) for the fiscal year being reported.   | Percentage      | 0.00%  |
| <del>136</del> 148 | Total Minutes                   | Total billed duration of all calls made within the monthly period for the row of data. This is the Total Call Duration rounded up to the nearest increment of time as defined in the Contract. | Number          | Varies, 30,2 digit max                           |
| <del>149</del>     | <u>Total Prorated Admin Fee</u> | <u>The Prorated Admin Fee multiplied by the Service Quantity Changed</u>   | <u>Currency</u> | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal) |

**CALNET 3 Category 6 (Verizon) Amendment 4  
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- Updates to Item numbers, Data Field Names, Data Field Definitions, Data Type and Format, Items 150-161, page 106

|                        | Data Field Name             | Data Field Definition  | Data Type  | Format  |
|------------------------|-----------------------------|--|------------|---|
| <a href="#">437150</a> | Total Prorated Charge       | Prorated Charge times the Service Quantity Changed.  | Currency   | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal)  |
| <a href="#">438151</a> | Total SB Dollars            | The Contractor's total Small Business Dollar amount excluding administrative fees for the fiscal year being reported for fiscal year.                            | Currency   | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal)  |
| <a href="#">439152</a> | Total SB Percentage         | Percentage of the Contractor's Total Contract Dollars that are Small Business Dollars. (Excluding Administrative Fees) for fiscal year.                          | Percentage | 0.0%  |
| <a href="#">440153</a> | Total SLA Credits           | Total amount refunded or credited to customer per Trouble Ticket # or SR Number. Includes NRC, TMRC and/or ADUC credits.   | Currency   | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal)  |
| <a href="#">444154</a> | Total Taxes                 | Total Taxes, Fees and Surcharges billed for the Product ID for the specified row   | Currency   | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal ) |
| <a href="#">442155</a> | Total Usage                 | Total Minutes times the rate per minute.   | Currency   | <u>\$0.0000</u><br>(varies 2 to 4 digit decimal ) |
| <a href="#">443156</a> | Transition Percent Complete | The reported percentage that reflects the progress regarding the transition of service to CALNET 3.  | Percentage | 0.0%  |
| <a href="#">444157</a> | Transition Status           | Explanation of progress regarding transition of customer service to CALNET 3.  | Text       | Varies, <u>500 char max</u>                       |
| <a href="#">445158</a> | Transport Type              | Facility used for the service (e.g., DS0, DS1, DS3, ISDN BRI, Ethernet).   | Text       | Varies, <u>100 char max</u>                       |
| <a href="#">446159</a> | Unavailable Time            | The total minutes (Outage Duration) from when a trouble ticket is opened until the problem is deemed acceptable and restored minus stop clock condition minutes. | Number     | Varies, <u>30,2 digit max</u>                     |
| <a href="#">447160</a> | Unit of Measure             | Unit of Measure for the Product ID as published on Contractor's CALNET 3 product catalog.  | Text       | Varies, <u>300 char max</u>                       |
| <a href="#">448161</a> | WTN                         | Working Telephone Number or End-User telephone number.   | Text       | 999-999-9999                                      |

**\* List of Values**

Each column provides a list of the acceptable values for each data field name.

Except as modified by this Amendment, all of the terms and conditions of the Agreement shall remain unchanged and in full force and effect in accordance with their terms.